

2018 SAMHSA Site Visit - Kansas System of Care (KSOC) Action Plan

Updated - 10/23/2018

1. System of Care Structure & Strategic Plan	Workgroup	Notes	Status
1A. The State Advisory Council appears to be an implementation team in function and governance might be more appropriate at the Governor’s Behavioral Health Services Planning Council (GBHSPC). The site visit team recommends the KSOC Leadership develop a closer relationship with the GBHSPC to further SOC development, implementation, and expansion.	KDADS	Will be providing Kansas SOC updates at every GBHSPC meeting (every other month)	Ongoing
1B. KSOC appears to be focused on local priorities rather than statewide priorities. The site visit team recommends that KSOC Leadership consider obtaining additional training and consultation to ensure that both local and statewide activities receive attention and to ensure that there is a clear understanding about the most critical components of SOC values including family-driven, youth-guided, and cultural and linguistic competence.	KDADS	KSOC Leadership attended the 2018 Training Institutes Conference for additional training and consultation.	Ongoing
1C. Current KSOC efforts are primarily staff driven. The site visit team recommends that leadership broaden the initiative to further include families, youth, providers, and community stakeholders to inform SOC development, implementation, and expansion.	KDADS		
1D. Develop a comprehensive plan to orient new members of the State and Local Advisory Councils including information about the Funding Opportunity Announcement (FOA) and the original grant application.	Training & Workforce Committee		
1E. Use technical assistance to identify other SOCs that have successfully involved family and youth in all aspects of SOC.	KDADS		
1F. Complete the Strategic and Finance Plans as soon as possible.		Completed on 9/28/18	Completed
1G. Develop a formal communication process between the State and Local Advisory Councils.		Approved 8/2/18	Completed
1H. Develop a grievance policy for families and youth to use when issues arise.	KDADS		
1I. Develop a process for community partners to use when they wish to appeal decisions.	KDADS		
2. Fiscal Management and Sustainability	Workgroup	Notes	Status

2A. Families and youth were very verbal about the value of the peer support from peers with lived experience and their desire to sustain that service.	Advisory Council	Included in the KSOC Strategic Finance and Sustainability Plan	In Progress
2B. As the FOA requires, the site visit team recommends that the KSOC Leadership pursue a relationship with a statewide family network to ensure that services and supports are driven by families.			Completed
2C. Complete the Finance and Sustainability Plan as soon as possible including input from stakeholders and Local Advisory Councils, as well as family and youth.		Completed on 9/28/18	Completed
2D. Develop a policy for the use of flexible funds with input from Local Advisory Councils.		Approved 8/2/18	Completed
3. System of Care Services and Supports	Workgroup	Notes	Status
3A. When flexible funding is used, details should be documented in the service record, including how the funds are connected to treatment plans.	Discovery for Success Committee		
3B. As per youth input, the site visit team recommends better coordination of transition services.	Advisory Council		
3C. Provide a presentation to all staff, families, youth, and Advisory Council members about services available under the Medicaid waiver.	Training & Workforce Committee		
3D. One CMHC is enrolling all SOC youth and families into their Intensive Outpatient Program that limits services to eight weeks. As wraparound is an individualized process that continues until the completion of the treatment plan, the site visit team recommends that time parameters be developed based on individual needs.		KSOC CMHC changed time parameters to reflect individualized treatment planning.	Completed
3E. Develop a uniform flexible funding policy.		Approved 8/2/18	Completed
3F. Initiate a quality improvement approach to a review of service records, particularly to ensure consistency and that there is a Crisis Plan in each.	Discovery for Success Committee		

3G. Current KSOC efforts appear to be primarily staff-driven and the site visit team recommends the Leadership broaden the initiative to further include families, youth, providers, and community stakeholders to inform the SOC implementation, expansion, and sustainability.	KDADS		
3H. Distribute the FOA and the original grant application to all members of the State and Local Advisory Councils to ensure their understanding of the grant requirements.			Completed
3I. As the FOA requires, the site visit team recommends that the KSOC Leadership pursue a relationship with a statewide family network to ensure that services and supports are driven by families.			Completed
4. Cultural and Linguistic Competence	Workgroup	Notes	Status
4A. Develop a Cultural and Linguistic Competency Plan, as required.	Cultural Competency Committee		
4B. Access and share each CMHC's information related to refugee resources available in Kansas.	Local Advisory Council	KSOC Project Coordinators are contacting Catholic Charities in their areas to gather information.	In Progress
4C. Engage local major employers Employee Assistance Programs with diverse workforces to possibly partner in potential service delivery.	Local Advisory Council	Additional information and clarification was provided to KSOC partners.	In Progress
4D. Develop specific strategies that families and youth to further identify to develop cultural competence.	Cultural Competency Committee		
4E. Engage families and youth to complete the cultural and linguistic competence survey (completed by staff) and review all subsequent data and how those data can be used to enhance and improve cultural competency.	Discovery for Success Committee		
4F. Develop the required Cultural and Linguistic Competence Committee that includes family, youth, local cultural organizations, members of the refugee community, and service providers.	Cultural Competency Committee	Working to expand membership.	In Progress

4G. Initiate the Family Acceptance Project at all CMHCs in KSOC.	Training & Workforce Committee		
5. Public Education and Social Marketing	Workgroup	Notes	Status
5A. Include other community stakeholders, family organizations, and other child serving partners, and organizations in social marketing efforts. Examples are: Boys and Girls Clubs, YMCAs, and the County Extension Office in KSOC development.	Social Marketing Committee		
5B. Continue plans to use social marketing in both local and state policy making and sustainability activities.	Social Marketing Committee		
5C. Expand membership of the Social Marketing Committee to include representatives from each CMHC, families, youth, and a group of broad community stakeholders to inform social marketing efforts.	Social Marketing Committee		
5D. The site visit team recommends that the Leadership engage state communications staff for additional support to implement future social marketing activities informed by family and youth.	Social Marketing Committee		
6. Training/Technical Assistance & Workforce Development	Workgroup	Notes	Status
6A. The site visit team recommends that the KSOC use developed curriculums and core competency trainings and proceed with implementation as opposed to developing new versions.	Training & Workforce Committee		
6B. Establish a Technical Assistance and Workforce Development Committee that includes representation from each of the CMHCs, families, youth, and a broad representation of community stakeholders.	Training & Workforce Committee	Working to expand membership.	In Progress
6C. Implement leadership training for families and youth in the KSOC.	Training & Workforce Committee		
6D. Begin efforts to have families and youth participate in the provision of training.	Training & Workforce Committee		

6E. Develop an ongoing KSOC orientation and provide supervision for current and new staff.	Training & Workforce Committee		
7. Evaluation/Quality Assurance	Workgroup	Notes	Status
7A. Increase family and youth involvement in the evaluation design, analysis, and dissemination of information.	Discovery for Success Committee	Four youth/family members joined the SOC Evaluation Team.	In Progress
7B. Form an Evaluation Committee that represents the four CMHCs, family, youth, and broad community stakeholders.	Discovery for Success Committee	Changed name to Discovery for Success Committee. Added four youth/family members to the committee.	In Progress
7C. Engage available technical assistance to connect with other SOC evaluation efforts to learn how they have been successful engaging families and youth in evaluation activities.		Received several resources/technical assistance and have improved engagement efforts.	Completed
7D. Develop formal strategies to use the data collected in KSOC to further expansion and sustainability efforts.	Discovery for Success Committee		