# 2024 HCBS Compliance Portal Documents Guidance Session

Presenter: LaTonia Wright

**HCBS** Training Specialist





There are 4 documents from the HCBS Compliance Portal that can be used by KMAP, the MCO and KDADS Licensing to verify HCBS Settings Final Rule phases of compliance:

- 1. HCBS Compliance Portal Registration Letter
- 2. Setting Compliance Certification
- 3. Heightened Scrutiny Attestation I
- 4. Heightened Scrutiny Attestation II

Document 1 is the HCBS Compliance Portal Registration Letter.

- It is needed when a provider is seeking to initially enroll in KMAP.
  All providers that have started HCBS Settings Final Rule
- All providers that have started HCBS Settings Final Rule requirements will have this letter.
- The HCBS Compliance Portal Letter does not show Final Rule compliance of the provider or setting – but that the provider has contacted KDADS to complete needed assessments.
- The letter shows the name of the provider and not the setting's name, unless they are the same. It is up to the provider on how they set up their accounts in the HCBS Compliance Portal (by provider name or by setting name, under one account or multiple accounts).

## Example HCBS Compliance Portal Verification Letter



Laura Howard, Secretary



Phone: (785) 296-4986 Fax: (785) 296-0256 kdads.wwwmail@ks.gov www.kdads.ks.gov

Laura Kelly, Governor



#### Kansas HCBS Compliance Portal Registration Verification Letter

This letter serves to confirm that you have officially registered your agency with the Kansas HCBS Compliance Portal and may continue the process to enroll as a Home and Community Based Services (HCBS) Medicaid provider in Kansas. Please keep this letter as part of your agency records.

The Kansas HCBS Compliance Portal is the state's mechanism for assessing provider and setting compliance with the Centers for Medicare & Medicaid Services (CMS) HCBS Final Rule regulation published in the Code of Federal Regulations (CFR) Title 42, Part 441, Subpart G. This section of the CFR outlines the requirements for HCBS waivers, which are programs that allow states to provide long-term services and supports in community settings.

The intent of the HCBS Final Rule is to ensure that individuals receiving HCBS have full access to the benefits of community living and receive services in the most integrated setting appropriate to their needs. It aims to prevent the institutionalization of individuals with disabilities and promote their integration into the community. The rule requires states to assess the quality and availability of HCBS programs, assess the needs of the individuals being served, and ensure that HCBS are provided in settings that are integrated in and support full access to the greater community.

It is important to note, registration with the Kansas HCBS Compliance Portal does not mean you have been found compliant with the HCBS Final Rule. To do so, you must log back into the portal and either complete the presumed compliant questionnaire, or add a new setting under the settings tab for where services will be rendered and take the subsequent assessments. Failure to do so might result in corrective action being taken.

If you have questions or concerns, please reach out to <a href="KDADS.HCBS-KS@ks.gov">KDADS.HCBS-KS@ks.gov</a>.

Thank you,

Michele Heydon, Commissioner Long Term Services and Support

Document 2 is the HCBS Setting Compliance Certification.

- It is needed to show HCBS Settings Final Rule compliance for the actual setting where services are being provided.
- This should be shown to KDADS Licensing and the MCO during audits. It is up to the MCOs if they want it shown during KMAP recertification.
- However, if a setting triggers Heightened Scrutiny (potential of isolation and segregation), it cannot show a setting compliance certificate until after completing additional assessments by KDADS and a final review by CMS.
- KDADS will allow providers to move forward with providing HCBS based off the initial desk review and Settings Final Rule assessment while waiting on completion of the Heightened Scrutiny process.

## **Example Setting Compliance Certification**

New England Building 503 South Kansas Avenue Topeka, KS 66603-3404



Phone: (785) 296-4986 Fax: (785) 296-0256 kdads.wwwmail@ks.gov www.kdads.ks.gov

Laura Howard, Secretary

Laura Kelly, Governor

#### CERTIFICATE OF SETTING COMPLIANCE

THIS ACKNOWLEDGES THAT

#### ABC Agency, LLC

HAS BEEN FOUND COMPLIANT WITH THE HOME AND COMMUNITY BASED SETTINGS FINAL RULE ON 9/12/2022 FOR THE FOLLOWING SETTING:

Setting Name: Sunshine Day Services
Setting Address: 1234 Smiley Lane, Topeka, KS 66612
Service Type: Non-Residential

Setting Type(s): Supportive Employment (IDD Day Services Non-Residential)

This certificate of compliance will expire on 9/12/2023

Michele Heydon, Commissioner Long Term Services & Supports

- Not all, but some settings will trigger Heightened Scrutiny (potential
  of isolation or segregation of persons served) and when they do, a
  compliance certification cannot be given until after additional
  assessments are completed with KDADS and a final review by CMS.
- Due to the provider having done all that it can while waiting for a final review from CMS, KDADS issues attestations to allow the provider to bill HCBS.
- There are two possible attestation documents that a provider can show in place of a setting compliance certificate for a setting that triggers Heightened Scrutiny.

Document 3 is the <u>Heightened Scrutiny Attestation I.</u>

- A new HCBS setting has completed an initial Final Rule assessment and triggered Heightened Scrutiny.
- The attestations shows verification that the provider is working with KDADS to meet HCBS Settings Final Rule compliance.
- KDADS is allowing individuals served to become acclimated to the setting and how the provider renders services before completing the Heightened Scrutiny Assessment.
- The provider will show the attestation to KDADS Licensing and the MCO instead of the setting compliance certificate.

## Heightened Scrutiny Attestation I Example

New England Building 503 South Kansas Avenu Topeka, KS 66603-3404		ansas rtment for Aging isability Services	Phone: (785) 296-498 Fax: (785) 296-025 kdads. www.mail@ks.gi www.kdads.ks.gi
Laura Howard, Secretary			Laura Kelly, Govern
Provider:	Sunshine Services	Date:	
Setting Contact:	Amy Cares amycares@sunshine.org (620) 100-1010	Setting ID:	456
Setting Address:	123 Moon Lane	Setting City/Zip:	Topeka, KS 66611
Subject:	Home and Community-Based Scrutiny Attestation	Services (HCBS) Settings Fir	nal Rule Heightened
and/or how HCBS is Screening II process	setting identified above, has been f offered. As a result of this designati	on, the setting has been granted	l additional time to complete th
and/or how HCBS is Screening II process. In signing this attest uploaded into the H policies and procedu by completing this a State to complete a provider will be give from KDADS identify provider recognizes compliance. It is understood that summary packet for the summary packet	setting identified above, has been f offered. As a result of this designati	Plagged for heightened scrutiny don, the setting has been granted setting will operate under the pot with the Settings Final Rule. All to ensure proper implementationing for HCBS. The setting will rent is understood if areas of noncooliation plan. The provider will reported by the State to successfully remeted the State to successfully remeted in the Centers of Medicaid and nall determination, it is understoon.	additional time to complete the blicies and procedures that were staff will have been trained on an of HCBS. It is understood that nain actively engaged with the mpliance are identified, the ceive an official communication begin remediation. The diate all areas of non-must post the setting's I Medicare Services (CMS). Once od that an additional attestation
and/or how HCBS is Screening II process. In signing this attest uploaded into the H policies and procedu by completing this a State to complete a provider will be give from KDADS identify provider recognizes compliance. It is understood that summary packet for the summary packet	setting identified above, has been foffered. As a result of this designation, it is being confirmed that the CBS portal and verified as compliantures. Adequate oversight will occur attestation the setting may begin bill required Screening II assessment. It is no an opportunity to submit a remeding all areas of noncompliance and that it is responsible for working with the completed all public comment prior to submission thas been submitted to CMS for a file	Plagged for heightened scrutiny don, the setting has been granted setting will operate under the pot with the Settings Final Rule. All to ensure proper implementationing for HCBS. The setting will rent is understood if areas of noncooliation plan. The provider will reported by the State to successfully remeted the State to successfully remeted in the Centers of Medicaid and nall determination, it is understoon.	additional time to complete the olicies and procedures that were staff will have been trained on a of HCBS. It is understood that nain actively engaged with the mpliance are identified, the ceive an official communication begin remediation. The diate all areas of non-must post the setting's I Medicare Services (CMS). Once od that an additional attestation

Michele Heydon, Commissioner Home and Community Based- Services (HCBS) Commission Kansas Department for Aging and Disability Services

Document 4 is the Heightened Scrutiny Attestation II.

- The setting has completed the Heightened Scrutiny Assessment, it has been put out for public comment and then submitted to CMS.
- The attestation shows verification that the provider continues to work with KDADS to meet HCBS Settings Final Rule compliance. E Provider has done all that it can do at this time while it waits for a final determination from CMS.
- KDADS allows the provider to bill HCBS for the setting while it waits on a final decision from CMS.
- The provider will show the attestation to KDADS Licensing and the MCO instead of the setting compliance certificate.

### Heightened Scrutiny Attestation II Example



Michele Heydon, Commissioner Home and Community Based- Services (HCBS) Commission Kansas Department for Aging and Disability Services

# **Accessing Documents**

- 1. The provider's staff assigned to complete HCBS Settings Final Rule assessments can retrieve documents from the HCBS Compliance Portal.
- 2. If a provider cannot produce a needed document to KMAP, the MCO or KDADS Licensing they have not done a step of the process to populate and retrieve needed document(s) or is needing help on how to access the requested document.
- 3. Please guide providers to contact <a href="mailto:KDADS.FINALRULE@ks.gov">KDADS.FINALRULE@ks.gov</a> if they need assistance retrieving documents.

