This October 15, 2014 Flash Communication contains the following information for AuthentiCare® Kansas providers:

- **T1 Third Party Liability (TPL) Critical Exception Temporarily Changed to Informational**

T1 Third Party Liability (TPL) Critical Exception Temporarily Changed to Informational:
Effective immediately, the T1 Third Party Liability (TPL) *Critical* Exception will temporarily be changed to an *Informational* Exception, allowing claims to flow through the confirmation process. Providers will receive notice of the return of T1 as a *Critical* Exception from KDHE as that information is available. In the meantime, providers are to continue entering client-specific TPL information in AuthentiCare.

Your Available Resources:
Client Support services, available 24/7 can be reached by phone at 1-800-441-4667, or by email at AuthentiCare.Support@firstdata.com .

The Provider Desk Aid, certain worker training forms in both English and Spanish, and other AuthentiCare documents are located on the Provider Page of the KDADS website: http://www.aging.ks.gov/HCBSProvider/KS_AuthentiCare/KAC_Index.html .

The direct link to the AuthentiCare Kansas User Manual is https://ext.fdgs.com/kansas/KSAuthentiCareUserManual.pdf . The link is also under Custom Links on the Welcome Screen of the AuthentiCare Kansas website.

Provider calls are scheduled with KDADS are listed in the KDADS bulletin. The number to call is: 1.866.620.7326; Conference Code: 4283583031.

You may email your registration for the State Provider Forum meetings, and leave agenda items and questions for the meetings held the 3rd Tuesday of each month at 10 AM, to ProviderForum@kdads.ks.gov. KDADS requests you leave your questions at least 24 hours before the meeting time.

Auto-created FMS and PERS claims in AuthentiCare Kansas are a resource to FMS and PERS providers. All claims in AuthentiCare Kansas are to be reviewed to see that services have been provided before validating and confirming for payment.

AuthentiCare Kansas Provider Assistance Calls with First Data are held the **3rd Tuesday** of each month at 9:00 AM Central Time. **Call 1-877-304-0076, code 3473210, to join the call.**