

This October 13, 2014 Flash Communication contains the following information for AuthentiCare® Kansas Providers:

- **TPL and Other Enhancements Refresher Training October 17, 2014**
- **Training Power Point and FAQs Distributed Before Training**

Refresher training for TPL and Other Enhancements is scheduled this Friday, October 17, from 10:00 – 11:30 AM, allowing time for Q & A. You will be receiving an invitation for an online meeting. The conference phone number to call for the training is 1-877-304-0076; code 5310345#. This number and code will also be listed on the training invitation.

With the Refresher Training invitation you will receive a copy of the training PowerPoint and FAQs comprised of questions from the first two trainings offered along with questions that have come to First Data in the past week.

Your Available Resources:

Client Support services, available 24/7 can be reached by phone at 1-800-441-4667, or by email at AuthentiCare.Support@firstdata.com .

The Provider Desk Aid, certain worker training forms in both English and Spanish, and other AuthentiCare documents are located on the Provider Page of the KDADS website: http://www.aging.ks.gov/HCBSPProvider/KS_AuthentiCare/KAC_Index.html .

The direct link to the AuthentiCare Kansas User Manual is <https://ext.fdgs.com/kansas/KSAuthentiCareUserManual.pdf> . The link is also under Custom Links on the Welcome Screen of the AuthentiCare Kansas website.

Provider calls are scheduled with KDADS are listed in the KDADS bulletin. The number to call is: 1.866.620.7326; Conference Code: 4283583031.

You may email your registration for the State Provider Forum meetings, and leave agenda items and questions for the meetings held the 3rd Tuesday of each month at 10 AM, to ProviderForum@kdads.ks.gov. KDADS requests you leave your questions at least 24 hours before the meeting time.

Auto-created FMS and PERS claims in AuthentiCare Kansas are a resource to FMS and PERS providers. All claims in AuthentiCare Kansas are to be reviewed to see that services have been provided before validating and confirming for payment.

AuthentiCare Kansas Provider Assistance Calls with First Data are held the **3rd Tuesday** of each month at 9:00 AM Central Time. **Call 1-877-304-0076, code 3473210, to join the call.**