

This November 6, 2014 Flash Communication contains the following information:

- **November 20, 2014 Release Notes**
- **Reminder: Provider Assistance Call scheduled for November 18, 2014**

November 20, 2014 Release Notes:

Attached are Release Notes which outline items scheduled for release on November 20, 2014. Should there be any changes to these Release Notes, we will contact you.

Reminder: Provider Assistance Call Scheduled for November 18, 2014:

Should you have questions about the attached Release Notes, feel free to attend the November 18, 2014 (third Tuesday) Provider Assistance call. We will review the items for the November 20th release at that time. Call 1-877-304-0076, code 3473210, to join the call at 9:00 AM.

Your Available Resources:

Client Support services, available 24/7 can be reached by phone at 1-800-441-4667, or by email at AuthentiCare.Support@firstdata.com.

The Provider Desk Aid, certain worker training forms in both English and Spanish, and other AuthentiCare documents are located on the Provider Page of the KDADS website: http://www.aging.ks.gov/HCBSPProvider/KS_AuthentiCare/KAC_Index.html.

The direct link to the AuthentiCare Kansas User Manual is <https://ext.fdgs.com/kansas/KSAuthentiCareUserManual.pdf>. The link is also under Custom Links on the Welcome Screen of the AuthentiCare Kansas website.

Provider calls are scheduled with KDADS are listed in the KDADS bulletin. The number to call is: 1.866.620.7326; Conference Code: 4283583031.

You may email your registration for the State Provider Forum meetings, and leave agenda items and questions for the meetings held the 3rd Tuesday of each month at 10 AM, to ProviderForum@kdads.ks.gov. KDADS requests you leave your questions at least 24 hours before the meeting time.

Auto-created FMS and PERS claims in AuthentiCare Kansas are a resource to FMS and PERS providers. All claims in AuthentiCare Kansas are to be reviewed to see that services have been provided before validating and confirming for payment.

AuthentiCare Kansas Provider Assistance Calls with First Data are held the 3rd Tuesday of each month at 9:00 AM Central Time. **Call 1-877-304-0076, code 3473210, to join the call.**