This Flash Communication contains the following information:

Update on the January 21, 2016 AuthentiCare install, including:
- **Base Code Changes for Department of Labor Requirements**
- **User Login Length**
- **Master Worker Function**
- **Master Worker Reports**

Base Code Changes for Department of Labor Requirements:
All base code updated for the Department of Labor requirements is working as planned, including:
- Auto creation of the Master Worker ID;
- Ability for Representative to review and approve hours;
- IVR and mobile updates for hours worked for this employer, hours worked this week, etc.;
- Reports additions tailored for Master Worker ID data.

User Login Length:
Due to a situation unrelated to the code changes, some number of users may have an issue if their respective AuthentiCare User ID (login) is more than 19 characters. This is related to how data is encrypted on various Windows operating systems. We are working to get this issue clarified and resolved. In the interim, we are asking those users affected to reduce the length of the User ID.

Example: Former User ID – Testuser@providertest.com could be changed to: New User ID – tu@providertest.com or tu@pt.com .

Master Worker Function:
The Master Worker function is working as planned. During the install when the initial 'Master Worker ID' creation process was running against the full file of workers, we encountered issues due to so many invalid SSN#'s. For those new workers being set up day-to-day, the functionality is working fine. For existing workers, and all workers created on Friday and since then, we will be running an updated Master Worker ID full update -- excluding those records which have invalid SSN's – this Thursday night, January 28, 2016. This will allow us time to validate the exceptions to ensure we are excluding them appropriately.

Master Worker Reports:
Once the Master Worker ID full update is run, and the Master Worker IDs and relationships are developed in the system, the reports will display the updated Master Worker ID data.

Your Available Resources:
The KDADS site is found at www.kdads.ks.gov with the new Provider page found at: http://www.kdads.ks.gov/provider-home .

The monthly KDADS HCBS Provider Forum call is held the 3rd Tuesday of each month at 10 AM. The number to call is: 1.866.620.7326; Conference Code: 392 624 7469. *This is a new Conference Code number for your records.*

All HCBS providers interested in participating in this meeting can register at http://www.kdads.ks.gov/provider-home/home-and-community-based-services-provider-

information/provider-forum. Additional information regarding the meeting can be found on the Events Calendar under the Provider home page.

Auto-created FMS and PERS claims in AuthentiCare Kansas are a resource to FMS and PERS providers. All claims in AuthentiCare Kansas are to be reviewed to see that services have been provided before validating and confirming for payment.

The direct link to the AuthentiCare Kansas User Manual is: https://www.authenticare.com/kansas/KSAuthentiCareUserManual.pdf .

The First Data Client Services help desk for you can be reached by emailing authenticare.support@firstdata.com or by calling 1-800-441-4667.

AuthentiCare Kansas Provider Assistance Calls with First Data are held the **3rd Tuesday** of each month at 9:00 AM Central Time. **Call 1-877-304-0076, code 2196895, to join the call.**