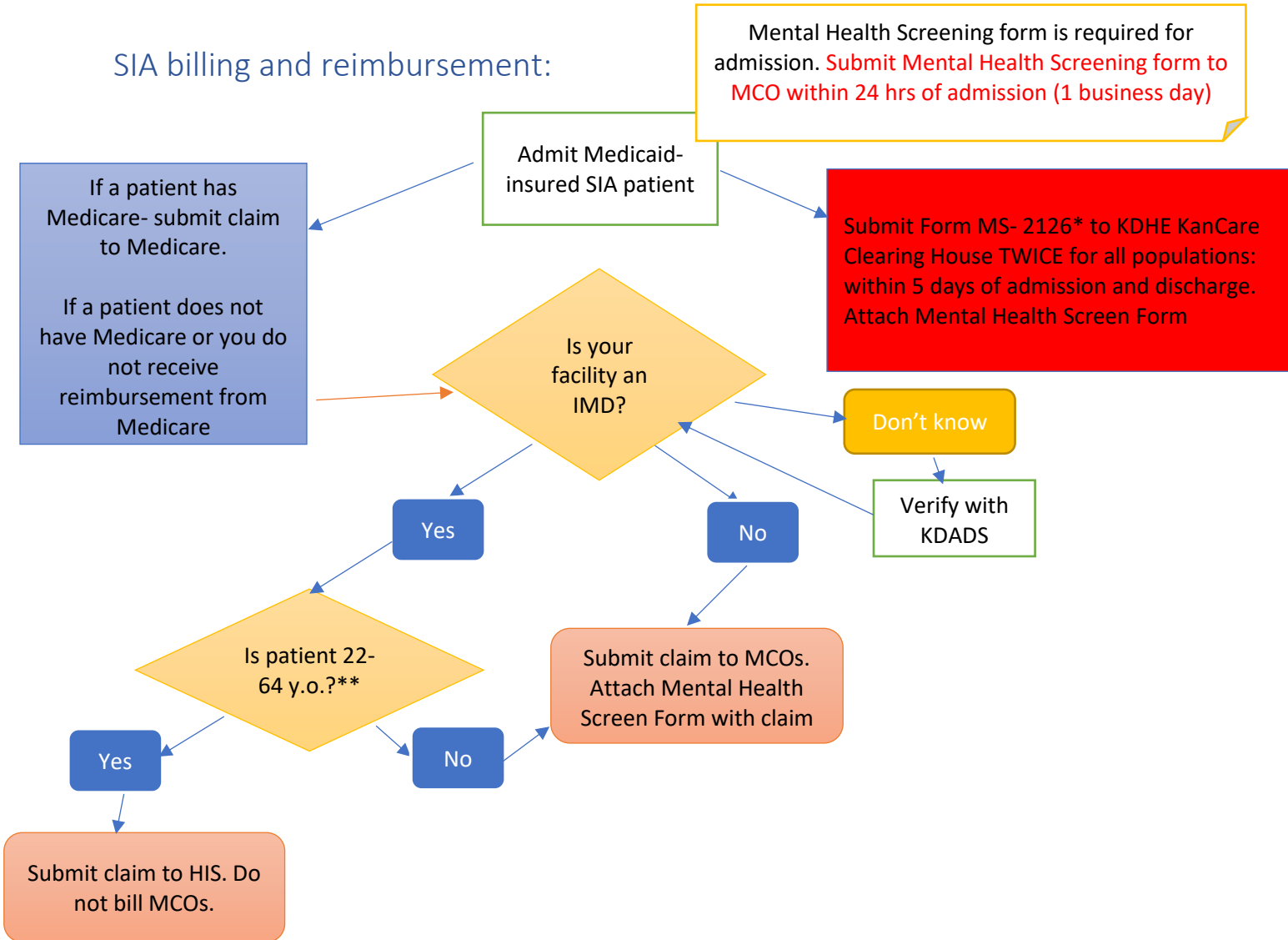


## SIA billing and reimbursement:



1. For patients with private insurance – bill private insurance first
2. For patients with Medicare only- submit claim to Medicare. If denied – submit claim to HIS
3. For patients with Medicaid – see the flowchart above)
4. For uninsured patients – submit claim to HIS
5. Incorrectly billed and reimbursed claims are subject to recoupment.

**\*Where and how do I submit MS-2126?** - The facility retains the original MS-2126 and submits a copy to the KanCare Clearinghouse. For details on submitting the form please watch Welcome webinar [SIA meeting with KDHE Eligibility Team-20210916\\_090255-Meeting Recording.mp4](#) and contact KDHE via this email: [kdhe.nursingfacilityunit3@ks.gov](mailto:kdhe.nursingfacilityunit3@ks.gov)

**\*\*Medicaid Assistance:** Patients receiving treatment at a State Hospital or SIA who are under age 21 (age 22 if receiving treatment in state hospital/SIA on their 21st birthday) are potentially eligible for Medicaid assistance. Individuals age 65 or older or under age 21 (age 22 if receiving psychiatric services on their 21st birthday at State Psychiatric Hospitals/IMD SIAs) may be determined eligible for medical. All other patients of a state hospital for the mentally ill/IMD SIAs are not eligible for medical assistance until release.

## Frequently Asked Questions:

Do SIAs need separate SIA contract with each MCO?

**UHC:**

Yes, separate SIA contract is required

**Aetna:**

Yes, separate SIA contract is required. Contract contacts: Angela Cummings, [cummingsa1@aetna.com](mailto:cummingsa1@aetna.com)

**Sunflower:**

No separate contract required. Contract contacts: Jamie Price, [jamie.d.price@sunflowerhealthplan.com](mailto:jamie.d.price@sunflowerhealthplan.com)

Contracting details:

United and Aetna: The contract is sent to SIAs and once it is fully signed – it takes about 30 days to finalize it. Effective contract date is when the contract is signed.

Will Mental Health Screen Form with recommended admission to SH SIA be taken in place of prior authorization or will there be a need for the authorization number?

**UHC:**

No PA or PA number will be required but request provider to notify UHC within 24 hours (1 business day) of admission.

SIA notifications: [s i a@uhc.com](mailto:sia@uhc.com)

**Aetna:**

No PA or PA number will be required but request provider to notify Aetna within 24 hours (1 business day) of admission.

SIA notifications: Fax: 855-225-4102

**Sunflower:**

No PA or PA number will be required but request provider to notify Aetna within 24 hours (1 business day) of admission.

SIA notifications: [SUNFLOWER\\_FC@CENTENE.COM](mailto:SUNFLOWER_FC@CENTENE.COM) ; Fax: 833-404-2994

Since there is not PA process for SIA program, what are the admission requirements?

There is no PA process for the SIA program. SIA will send the claim to MCO with the Mental Health Screen Form. Also, within 5 days of admission and discharge, SIAs will send MS2126 to KDHE. KDHE will notify MCOs of the member admission. KDHE notification of MCOs of submitted MS2126, along with separate NPI number for SIAs will help MCOs track SIA admissions. SIA is required to send Mental Health Screening Form to MCO within 24 hours of admission

**For UHC, Aetna and Sunflower:** SIA notifies MCOs at admission by sending the Mental Health Screening Form within 24 hours (1 business day)

Is there a UR process for the SIA admissions for MCO patients?

**UHC: No; Aetna: No; Sunflower: No**

**HIS** has an established review process at day 10-11. Contact HIS for details.

What is the best contact for HIS? – for admission and screen related questions, please email [SIA@healthsrc.org](mailto:SIA@healthsrc.org); for claims and billing, please email: [jt wombly@healthsrc.org](mailto:jt wombly@healthsrc.org)