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Excellent + Good scores by quality domains and global satisfaction plus # of responses

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QUALITY OF LIFE

Combines the following survey items:
Choices/preferences
Respectfulness of staff
Respect for privacy
Meaningfulness of activities
Religious/spiritual opportunities
Safety of facility
Security of personal belongings
Quality of dining experience

QUALITY OF CARE

Combines the following survey items:

RN/LVN/LPN care

CNA/NA care

Rehabilitation therapy

Attention to resident grooming

Commitment to family updates

Care (concern) of staff

QUALITY OF SERVICE

Combines the following survey items:
Responsiveness of management
Cleanliness of premises
Quality of meals
Quality of laundry services

GLOBAL SATISFACTION

Overall satisfaction: How would you rate your overall satisfaction with this facility?

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Facility serves	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
Facility name						
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
ALLEN						
Iola Nursing Center	67%	53%	62%	66%	66%	21
Moran Manor *	100%	100%	95%	89%	100%	5
Windsor Place At Iola LLC	75%	95%	80%	86%	86%	21
ANDERSON						
Anderson County Hospital LTCU	88%	91%	89%	85%	81%	25
Golden Heights Living Center	90%	86%	89%	88%	88%	29
ATCHISON						
Atchison Senior Village	89%	89%	79%	90%	78%	28
Dooley Center	94%	94%	96%	94%	94%	31
Medicalodges Atchison	85%	85%	81%	82%	83%	20
BARBER						
Kiowa Hospital District Manor *	83%	83%	88%	92%	88%	7
BARTON						
Cherry Village *	80%	100%	84%	89%	95%	5
Great Bend Health & Rehab Center ***	***	***	***	***	***	***
Woodhaven Care Center	94%	88%	83%	93%	83%	17
BOURBON						
Fort Scott Manor	96%	95%	95%	97%	86%	24
Medicalodges Fort Scott	79%	75%	89%	84%	70%	24
BROWN						
Maple Heights Nursing & Rehabilitation Center	85%	95%	90%	89%	86%	20
Tri-County Manor Living Center Inc	92%	85%	78%	77%	79%	13
BUTLER						
Fountainview Nursing & Rehab Center *	89%	86%	82%	60%	80%	9
Lake Point Augusta SNF	91%	91%	87%	84%	83%	34
Lakepoint El Dorado SNF	79%	85%	74%	71%	75%	28
Life Care Center Of Andover	81%	69%	81%	72%	70%	37
Medicalodges Douglass	75%	63%	67%	77%	83%	10
Victoria Falls	74%	81%	70%	75%	70%	27
Wheat State Manor	100%	100%	93%	98%	95%	28
CHASE						
Golden Livingcenter - Chase County	91%	91%	75%	89%	76%	12



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Facility name	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
CHAUTAUQUA						
Pleasant Valley Manor	85%	92%	85%	81%	88%	28
CHEROKEE						
Galena Nursing & Rehab Center *	100%	100%	94%	100%	92%	7
Medicalodges Columbus	100%	95%	91%	95%	86%	22
Quaker Hill Manor	82%	88%	87%	91%	81%	17
CHEYENNE						
Good Samaritan Society - St Francis	87%	73%	90%	84%	73%	15
CLARK						
Ashland Health Center LTCU *	100%	100%	88%	100%	100%	6
Minneola District Hospital LTCU	100%	100%	96%	98%	100%	12
CLAY						
Clay Center Presbyterian Manor ***	***	***	***	***	***	***
Golden Livingcenter - Wakefield	76%	76%	70%	76%	76%	18
Medicalodges Clay Center	81%	81%	83%	90%	81%	16
CLOUD						
Mount Joseph Senior Village LLC	81%	75%	75%	80%	70%	16
Park Villa	83%	83%	82%	73%	81%	12
Sunset Home Inc	81%	88%	81%	83%	72%	16
The Nicol Home *	100%	100%	96%	94%	96%	6
COFFEY						
Life Care Center Of Burlington	78%	91%	79%	86%	81%	23
Sunset Manor	100%	100%	86%	90%	90%	11
COMANCHE						
Pioneer Lodge	100%	88%	87%	76%	83%	12
Protection Valley Manor ***	***	***	***	***	***	***
COWLEY						
Arkansas City Presbyterian Manor ***	***	***	***	***	***	***
Cumbernauld Village	87%	73%	77%	82%	72%	16
Kansas Veterans Home	86%	85%	79%	88%	69%	35
Medicalodges Arkansas City	93%	96%	93%	92%	96%	29
Winfield Rest Haven II	94%	100%	90%	96%	99%	17
Winfield Senior Living Community	95%	94%	79%	93%	86%	20



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State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
CRAWFORD						
Arma Care Center LLC ***	***	***	***	***	***	***
Golden Livingcenter - Pittsburg	93%	93%	85%	85%	86%	14
Medicalodges Frontenac	90%	74%	89%	88%	81%	43
Medicalodges Girard (Formerly The Heritage)	100%	100%	89%	95%	91%	13
Medicalodges Pittsburg	94%	100%	93%	100%	92%	17
Via Christi Village Pittsburg Inc	88%	85%	93%	87%	81%	34
DECATUR						
Cedar Living Center (Decatur County Health Systems)	94%	100%	92%	88%	92%	16
Good Samaritan Society - Decatur County	86%	93%	88%	89%	75%	14
DICKINSON						
Chapman Valley Manor	100%	93%	91%	85%	96%	16
Enterprise Estates Nursing Center	100%	90%	87%	93%	86%	12
Medicalodges Herington	86%	100%	83%	90%	88%	14
Memorial Hospital LTCU (Village Manor)	86%	82%	84%	80%	71%	29
DONIPHAN						
Highland Healthcare & Rehabilitation Center	54%	54%	65%	74%	67%	13
Wathena Healthcare & Rehabilitation Center ***	***	***	***	***	***	***
DOUGLAS						
Baldwin Healthcare & Rehabilitation Center ***	***	***	***	***	***	***
Brandon Woods At Alvamar	100%	93%	84%	84%	89%	30
Lawrence Memorial Hospital SNF ***	***	***	***	***	***	***
Lawrence Presbyterian Manor ***	***	***	***	***	***	***
Medicalodges Eudora	94%	87%	88%	90%	86%	31
Pioneer Ridge Retirement Community	100%	100%	92%	96%	96%	18
EDWARDS						
Medicalodges Kinsley	91%	91%	82%	88%	84%	12
ELK						
Howard Twilight Manor	100%	100%	94%	98%	91%	14
ELLIS						
Good Samaritan Society - Ellis	75%	73%	84%	77%	81%	12
Good Samaritan Society - Hays	82%	94%	88%	89%	87%	17
Via Christi Village - Hays Inc	88%	97%	82%	78%	86%	43



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CNA/NA care
Rehabilitation therapy
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State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
ELLSWORTH	0170	01 /0	U-7/0	0070	02 /0	0,201
Golden Livingcenter - Wilson	100%	100%	85%	75%	75%	6
Good Samaritan Society- Ellsworth Village	85%	89%	83%	88%	77%	21
FINNEY	0070	0370	0070	0070	7770	<u> </u>
Garden Valley Retirement Village	97%	89%	88%	93%	75%	36
Homestead Health & Rehabilation	88%	88%	78%	74%	63%	16
FORD	3370	3373	. 0 , 0	,,	30,0	
Good Samaritan Society - Dodge City ***	***	***	***	***	***	***
Hill Top House	100%	100%	88%	82%	95%	10
Kansas Soldiers Home	87%	93%	83%	87%	83%	18
Manor Of The Plains ***	***	***	***	***	***	***
Trinity Manor	69%	77%	71%	88%	77%	13
FRANKLIN						
Ottawa Retirement Village	70%	78%	84%	93%	83%	10
Richmond Healthcare & Rehabilitation Center	86%	86%	85%	93%	89%	14
Wellsville Retirement Community	100%	100%	96%	99%	96%	27
GEARY						
Valley View Senior Life	100%	100%	97%	96%	89%	23
GOVE						
Gove County Medical Center LTCU	100%	92%	97%	98%	96%	12
GRAHAM						
Dawson Place	80%	80%	73%	71%	76%	15
GRANT						
The Legacy At Park View	89%	89%	88%	88%	65%	19
GRAY						
Bethel Home, Inc.	95%	100%	97%	94%	96%	23
The Shepherd'S Center	100%	100%	91%	97%	91%	8
GREELEY	222	- 101			- 404	
Greeley County Hospital LTCU	86%	71%	85%	85%	74%	14
GREENWOOD	1000/	200/	2007	4000/	0.40/	4.5
Eureka Nursing Center	100%	93%	93%	100%	81%	15
HAMILTON	070/	000/	750/	0.40/	000/	4.5
Season Of Life Living Center	87%	80%	75%	84%	83%	15



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Coality name	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
Facility name						
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
HARPER						
Anthony Community Care Center	80%	90%	76%	82%	77%	11
Attica Long Term Care Facility	94%	94%	94%	94%	93%	17
HARVEY						
Asbury Park	98%	98%	95%	96%	97%	50
Diversicare Of Sedgwick	94%	94%	85%	86%	78%	16
Halstead Health And Rehabilitation Center	100%	100%	96%	98%	92%	29
Kansas Christian Home	89%	89%	88%	89%	83%	37
Kidron Bethel Retirement Services Inc	100%	100%	92%	93%	88%	36
Newton Presbyterian Manor ***	***	***	***	***	***	***
Schowalter Villa	100%	100%	94%	96%	90%	41
HASKELL						
Satanta District Hospital LTCU	93%	100%	89%	99%	88%	15
HODGEMAN						
Hodgeman County Health Center LTCU	92%	83%	92%	92%	90%	13
JACKSON						
Medicalodges Jackson County	100%	100%	92%	95%	97%	18
JEFFERSON						
F W Huston Medical Center *	75%	75%	58%	71%	67%	4
Hickory Pointe Care & Rehabilitation Center *	75%	75%	61%	56%	56%	8
Valley Health Care Center **	57%	52%	60%	70%	68%	21
Village Villa	79%	77%	72%	81%	85%	14
JOHNSON						
Aberdeen Village ***	***	***	***	***	***	***
Brighton Gardens Of Prairie Village	100%	100%	90%	83%	85%	10
Claridge Court *	86%	100%	95%	93%	75%	7
Delmar Gardens Of Lenexa	94%	94%	88%	90%	84%	47
Delmar Gardens Of Overland Park	93%	88%	87%	86%	91%	44
Evergreen Community Of Johnson County	95%	91%	86%	87%	84%	46
Garden Terrace At Overland Park *	100%	100%	80%	85%	71%	9
Golden Living Center - El Dorado	94%	94%	84%	85%	75%	17
Golden Livingcenter - Springhill *	100%	100%	98%	100%	100%	8
Good Samaritan Society - Olathe	83%	84%	86%	82%	78%	54



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JOHNSON						
Hillside Village Of Desoto	94%	88%	79%	82%	75%	16
Hoeger House	93%	100%	95%	97%	88%	15
Indian Creek Healthcare Center ***	***	***	***	***	***	***
Lakeview Village	90%	92%	89%	87%	85%	49
Manorcare Health Services - Overland Park	73%	62%	70%	68%	61%	33
Meadowbrook Rehabilitation Hospital LTCU	67%	73%	72%	76%	69%	16
Medicalodges Gardner	84%	80%	79%	86%	83%	47
Nottingham Health & Rehabilitation ***	***	***	***	***	***	***
Overland Park Nursing & Rehab Center Inc	89%	82%	79%	77%	74%	30
Pinnacle Ridge Nursing & Rehab Center	45%	55%	69%	64%	45%	12
Royal Terrace Nursing & Rehabilitation Center	81%	71%	68%	79%	62%	16
Sharon Lane Health Services	85%	82%	89%	87%	86%	33
Shawnee Gardens Healthcare & Rehabilitation Ctr ***	***	***	***	***	***	***
Specialty Hospital Of Mid-America SNF dba Indian Meadows	58%	58%	77%	69%	63%	12
Sweet Life At Brookdale Place ***	***	***	***	***	***	***
The Forum At Overland Park *	78%	100%	74%	84%	80%	9
The Plaza Health Services At Santa Marta ***	***	***	***	***	***	***
The Sweet Life At Rosehill ***	***	***	***	***	***	***
Trinity Nursing & Rehabilitation Center Inc	79%	78%	78%	74%	77%	47
Villa St Francis	81%	86%	78%	76%	76%	55
Villa St Joseph	97%	92%	85%	85%	78%	30
Village Shalom Skilled Nursing *	86%	86%	73%	79%	82%	7
KEARNY						
High Plains Retirement Village	75%	92%	80%	69%	74%	12
KINGMAN						
Hilltop Manor *	89%	100%	92%	93%	89%	9
The Wheatlands Health Care Center	100%	100%	91%	99%	93%	18
KIOWA						
Haviland Care Center LLC **	88%	65%	77%	84%	78%	27



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	01 /0	01 /0	U-7/0	0070	02 /0	0,201
LABETTE Chetopa Manor *	100%	83%	85%	94%	86%	6
Deseret Health And Rehab At Oswego LLC ***	100%	0370	00 70 ***	94 70	0070 ***	***
Elmhaven East	100%	100%	88%	91%	86%	17
						17
Elmhaven West	84%	78%	81%	81%	80%	
Good Samaritan Society - Parsons	88%	83%	85%	92%	72%	26
Parsons Presbyterian Manor ***	***	***	***	000	^^^	***
LANE	4.000/	000/	000/	000/	4000/	
Lane County Hospital LTCU *	100%	88%	83%	90%	100%	9
LEAVENWORTH	4.000/	000/	000/	000/	000/	40
Country Care Inc	100%	92%	93%	92%	88%	13
Golden Livingcenter - Lansing	72%	72%	69%	70%	63%	18
Medicalodges Leavenworth	80%	87%	79%	83%	78%	16
Tonganoxie Nursing Center ***						
Twin Oaks Health And Rehab	85%	92%	90%	88%	88%	13
LINCOLN						
Lincoln Park Manor Inc ***	***	***	***	***	***	***
LOGAN						
Logan County Manor - LTCU	84%	89%	89%	86%	88%	19
LYON						
Emporia Presbyterian Manor ***	***	***	***	***	***	***
Flint Hills Care Center	53%	53%	61%	65%	66%	35
Holiday Resort	79%	78%	77%	81%	76%	72
MARION						
Bethesda Home	85%	93%	85%	87%	82%	27
Parkside Homes	86%	83%	77%	77%	67%	30
Peabody Care Center LLC ***	***	***	***	***	***	***
Salem Home	100%	87%	91%	98%	80%	15
St Luke Living Center	86%	79%	92%	93%	87%	14
Westview Manor Of Peabody **	88%	82%	83%	78%	86%	59
MARSHALL						
Cambridge Place	95%	91%	92%	96%	88%	23
Frankfort Community Care Home	92%	100%	94%	98%	96%	15



KDADS is seeking to improve the experience of Kansans while living in a nursing home. To this end, KDADS contracted with National Research Corporation to gather information about satisfaction levels directly from Kansas nursing home residents. This is the first year in a series of annual surveys. Every Kansas nursing home participating in Medicaid and/or Medicare was offered the opportunity to participate in the survey. The surveys were conducted by independent third party interviewers January – February 2014. These qualified and trained interviewers met with the residents in person in a private setting. Interviews were analyzed to ensure that a consistent interview scheme was followed. The results displayed in the report below will assist consumers with information about the satisfaction level of residents living in the facility based on their responses to the survey.

Excellent + Good scores by quality domains and global satisfaction plus # of responses

The displayed scores represent the total percentage of respondents who answered either 'Excellent' or 'Good' for the domains and global satisfaction items in the columns below.

QUALITY OF LIFE

Combines the following survey items:
Choices/preferences
Respectfulness of staff
Respect for privacy
Meaningfulness of activities
Religious/spiritual opportunities
Safety of facility
Security of personal belongings
Quality of dining experience

QUALITY OF CARE

Combines the following survey items:

RN/LVN/LPN care

CNA/NA care

Rehabilitation therapy

Attention to resident grooming

Commitment to family updates

Care (concern) of staff

QUALITY OF SERVICE

Combines the following survey items:
Responsiveness of management
Cleanliness of premises
Quality of meals
Quality of laundry services

GLOBAL SATISFACTION

Overall satisfaction: How would you rate your overall satisfaction with this facility?

Recommendation to others: "What is your recommendation of this facility to others?

- * Indicates a facility with fewer than 10 responses.
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Facility name	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
MCPHERSON						
Bethany Home Association	98%	95%	88%	96%	92%	47
Mcpherson Care Center LLC	82%	82%	78%	85%	77%	12
Moundridge Manor	100%	97%	98%	99%	93%	35
Pine Village	100%	93%	95%	98%	92%	28
Pleasant View Home	96%	98%	93%	93%	94%	55
Riverview Estates	92%	91%	80%	89%	81%	13
The Cedars	95%	97%	93%	94%	89%	40
MEADE						
Fowler Residential Care *	100%	100%	86%	94%	100%	6
Lone Tree Retirement Center	100%	100%	96%	96%	86%	14
MIAMI						
Life Care Center Of Osawatomie	86%	96%	91%	93%	91%	29
Louisburg Healthcare & Rehabilitation Ctr ***	***	***	***	***	***	***
Medicalodges Paola **	70%	72%	67%	71%	74%	56
North Point Skilled Nursing Center	94%	94%	93%	85%	90%	17
MITCHELL						
Hilltop Lodge Nursing Home	87%	86%	88%	82%	80%	32
Mitchell County Hospital Health Systems LTCU	85%	90%	88%	91%	79%	20
MONTGOMERY						
Caney Nursing Center	92%	83%	85%	82%	80%	12
Cherryvale Nursing And Rehabilitation Center	73%	40%	60%	59%	63%	15
Coffeyville Regional Medical Center SNF *	100%	67%	81%	92%	73%	4
Medicalodges Coffeyville *	88%	75%	75%	83%	73%	8
Medicalodges Independence	69%	75%	74%	69%	70%	13
Montgomery Place Nursing Center	80%	89%	68%	81%	77%	10
Windsor Place Coffeyville	98%	95%	89%	93%	82%	41
MORRIS						
Diversicare Of Council Grove	94%	89%	88%	88%	71%	18
MORTON						
Morton County Care Center	90%	95%	88%	87%	92%	21



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Religious/spiritual opportunities
Safety of facility
Security of personal belongings
Quality of dining experience

QUALITY OF CARE

Combines the following survey items:

RN/LVN/LPN care

CNA/NA care

Rehabilitation therapy

Attention to resident grooming

Commitment to family updates

Care (concern) of staff

QUALITY OF SERVICE

Combines the following survey items:
Responsiveness of management
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Facility name	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
NEMAHA	0170	01 /0	0170	3070	0270	0,201
Apostolic Christian Home	100%	100%	98%	100%	100%	39
Crestview Nursing & Residential Living	100%	100%	100%	100%	100%	11
Eastridge Skilled Nursing Facility	100%	100%	99%	100%	96%	13
Life Care Center Of Seneca	97%	100%	96%	98%	100%	34
Sabetha Manor	92%	92%	86%	87%	88%	14
NEOSHO	<u>0</u> 270	0270	30,0	3 . 70	3373	
Applewood Rehabilitation Inc **	83%	83%	83%	84%	92%	33
Diversicare Of Chanute	90%	90%	88%	90%	89%	21
Heritage Health Care Center	90%	95%	96%	96%	94%	21
Prairie Mission Retirement Village	92%	92%	92%	97%	94%	12
NESS						
Grisell Memorial Hospital LTCU	83%	83%	83%	81%	79%	13
Ness County Hospital LTCU dba Cedar Village	92%	100%	96%	95%	96%	13
NORTON						
Andbe Home, Inc	94%	87%	87%	88%	88%	34
OSAGE						
Brookside Retirement Community	80%	87%	80%	86%	87%	15
Osage Nursing & Rehabilitation Center	71%	71%	77%	80%	70%	23
Peterson Nursing Home ***	***	***	***	***	***	***
OSBORNE						
Golden Livingcenter - Downs	70%	68%	75%	70%	75%	20
Parkview Care Center	94%	94%	92%	93%	88%	18
OTTAWA						
Good Samaritan Society - Minneapolis	83%	90%	84%	75%	81%	31
Ottawa County Health Center LTCU	90%	100%	91%	88%	88%	10
PAWNEE						
Diversicare Of Larned	60%	73%	72%	73%	67%	15
PHILLIPS						
Logan Manor Community Health Services *	67%	67%	92%	89%	92%	6
Phillips County Retirement Center	80%	80%	78%	88%	73%	10



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Rehabilitation therapy

Attention to resident grooming

Commitment to family updates

Care (concern) of staff

QUALITY OF SERVICE

Combines the following survey items:
Responsiveness of management
Cleanliness of premises
Quality of meals
Quality of laundry services

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Facility name	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
	0176	01%	0470	00%	02%	0,201
POTTAWATOMIE	0.40/	4000/	000/	050/	070/	40
Community Hospital Onaga LTCU - St Mary's Manor	94%	100%	92%	95%	97%	18
Deseret Health And Rehab At Onaga LLC *	80%	100%	95%	90%	95%	5
Good Samaritan Society - Valley Vista	100%	95%	95%	97%	93%	19
Westy Community Care Home *	100%	100%	86%	90%	89%	7
PRATT	***	***	***	***	***	***
Deseret Health And Rehab At Pratt LLC ***						
Pratt Rehabilitation And Residence Center	92%	88%	87%	83%	90%	28
RAWLINS						
Good Samaritan Society - Atwood	85%	92%	89%	85%	88%	13
RENO						
Diversicare Of Hutchinson	81%	68%	74%	79%	67%	27
Friendship Manor	85%	83%	84%	85%	83%	53
Good Samaritan Society - Hutchinson Village	94%	100%	90%	92%	88%	19
Hutchinson Care Center	86%	86%	74%	81%	73%	21
Hutchinson Regional Medical Center *	50%	50%	85%	75%	75%	2
Prairie Sunset Home	94%	94%	85%	90%	86%	16
Ray E Dillon Living Center	97%	92%	82%	89%	80%	29
Sunshine Meadows Retirement Community	92%	96%	89%	93%	92%	26
Wesley Towers Inc	94%	92%	87%	92%	91%	68
REPUBLIC						
Belleville Health Care Center	93%	100%	93%	100%	94%	15
Republic County Hospital LTCU	100%	91%	97%	95%	89%	11
RICE						
Good Samaritan Society - Lyons *	89%	89%	84%	90%	86%	9
Sandstone Heights *	100%	88%	86%	96%	84%	8
Sterling Presbyterian Manor ***	***	***	***	***	***	***
RILEY						
Leonardville Nursing Home	100%	100%	91%	95%	93%	12
Meadowlark Hills Retirement Community	95%	100%	90%	93%	85%	42
Stoneybrook Retirement Community	93%	100%	93%	88%	90%	27
Via Christi Village Manhattan Inc	96%	100%	94%	96%	88%	28



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Respect for privacy
Meaningfulness of activities
Religious/spiritual opportunities
Safety of facility
Security of personal belongings
Quality of dining experience

QUALITY OF CARE

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RN/LVN/LPN care

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Rehabilitation therapy

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Care (concern) of staff

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Combines the following survey items:
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Cleanliness of premises
Quality of meals
Quality of laundry services

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Facility name	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
	01 /6	01 /6	O-F /0	00 /8	02 /0	0,201
ROOKS Peaks Co Senior Seniose Inc dbo Dodhud Village ***	***	***	***	***	***	***
Rooks Co Senior Services Inc dba Redbud Village ***	90%	90%		81%	78%	11
Solomon Valley Manor	90%	90%	82%	01%	70%	11
RUSH	92%	90%	86%	91%	77%	26
Locust Grove Village/ Rush County Nursing Home	70%					12
Rush County Memorial Hospital LTCU RUSSELL	70%	56%	94%	83%	78%	12
Russell Regional Hospital LTCU	100%	1000/	95%	93%	90%	10
		100%				10
Wheatland Nursing & Rehabilitation Center	80%	80%	70%	76%	80%	10
SALINE Holiday Resort Of Salina	89%	95%	91%	87%	83%	19
						23
Kenwood View Nursing Home	61%	70% 87%	70%	84% 76%	74%	16
Pinnacle Park Nursing & Rehab Center Salina Presbyterian Manor ***	63%	0170	69%	70%	67%	10
	82%	88%	79%	88%	81%	17
Smoky Hill Rehabilitation Center						20
Windsor Estates Nursing Home	80%	74%	82%	73%	78%	20
Park Lane Nursing Home	020/	100%	0.00/	000/	040/	29
SEDGWICK	93%	100%	88%	88%	81%	29
Avita Health And Rehab At Reeds Cove	91%	95%	91%	90%	84%	22
Caritas Center Inc *	100%	86%	88%	94%	100%	7
Catholic Care Center Inc	86%	86%	82%	83%	86%	44
Chenev Golden Age Home	95%	95%	93%	95%	96%	19
Clearwater Nursing & Rehabilitation Center *	100%	88%	89%	96%	88%	8
College Hill Nursing & Rehab Center	54%	74%	69%	76%	68%	29
Derby Health And Rehabilitaiton Center	93%	93%	74%	71%	73%	16
Descret Health And Rehab At Seville LLC *	88%	71%	78%	83%	94%	8
Deseret Healthcare And Rehabilitation At Woodlawn LLC	67%	69%	62%	64%	60%	34
Divisicare Of Haysville	77%	68%	78%	80%	71%	35
Family Health And Rehabilitation Center	92%	75%	81%	77%	71%	12
Golden Livingcenter - Wichita	81%	75%	71%	77%	78%	29
Homestead Health Center						12
	100%	91%	95%	93%	95%	
Kansas Masonic Home	94%	94%	93%	92%	88%	18



KDADS is seeking to improve the experience of Kansans while living in a nursing home. To this end, KDADS contracted with National Research Corporation to gather information about satisfaction levels directly from Kansas nursing home residents. This is the first year in a series of annual surveys. Every Kansas nursing home participating in Medicaid and/or Medicare was offered the opportunity to participate in the survey. The surveys were conducted by independent third party interviewers January – February 2014. These qualified and trained interviewers met with the residents in person in a private setting. Interviews were analyzed to ensure that a consistent interview scheme was followed. The results displayed in the report below will assist consumers with information about the satisfaction level of residents living in the facility based on their responses to the survey.

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QUALITY OF LIFE

Combines the following survey items:
Choices/preferences
Respectfulness of staff
Respect for privacy
Meaningfulness of activities
Religious/spiritual opportunities
Safety of facility
Security of personal belongings
Quality of dining experience

QUALITY OF CARE

Combines the following survey items:

RN/LVN/LPN care

CNA/NA care

Rehabilitation therapy

Attention to resident grooming

Commitment to family updates

Care (concern) of staff

QUALITY OF SERVICE

Combines the following survey items:
Responsiveness of management
Cleanliness of premises
Quality of meals
Quality of laundry services

GLOBAL SATISFACTION

Overall satisfaction: How would you rate your overall satisfaction with this facility?

Recommendation to others: "What is your recommendation of this facility to others?

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Facility name	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
State average for Kansas facilities	87%	87%	84%	1 11 1		
	8/%	8/%	84%	86%	82%	6,201
SEDGWICK	2221	2.201	222/	- 10/	220/	
Larksfield Place	88%	82%	86%	91%	86%	19
Life Care Center Of Wichita	97%	97%	89%	87%	89%	30
Manorcare Health Services - Wichita	87%	80%	81%	80%	82%	32
Medicalodges Goddard	100%	100%	93%	95%	93%	17
Medicalodges Wichita *	63%	75%	80%	63%	81%	8
Meridian Nursing & Rehabilitation Center	60%	50%	67%	68%	66%	15
Mount Hope Nursing Center	87%	87%	89%	94%	92%	15
Park West Plaza *	100%	100%	86%	100%	88%	2
Regent Park Rehabilitation & Healthcare	88%	88%	81%	78%	85%	19
Sandpiper Healthcare And Rehabilitation Center, LLC	97%	89%	88%	89%	85%	39
Via Christi Hope Health Center *	83%	100%	79%	77%	67%	6
Via Christi Village Mclean Inc *	100%	60%	92%	85%	82%	7
Westview Of Derby	82%	76%	76%	72%	76%	17
Wichita Presbyterian Manor ***	***	***	***	***	***	***
SEWARD						
Good Samaritan Society - Liberal	70%	75%	78%	82%	82%	10
Southwest Medical Center SNF ***	***	***	***	***	***	***
Wheatridge Park Care Center	93%	93%	92%	94%	97%	16
SHAWNEE						
Aldersgate Village	84%	89%	86%	91%	83%	37
Brewster Health Center	91%	91%	91%	88%	90%	34
Brighton Place North **, ***	***	***	***	***	***	***
Brighton Place West **	89%	75%	88%	93%	87%	21
Countryside Health Center **	76%	83%	76%	85%	77%	46
Lexington Park Nursing & Post Acute Center	100%	100%	79%	74%	67%	16
Manorcare Health Services - Topeka	58%	61%	61%	68%	61%	35
Mccrite Plaza Health Center	94%	94%	89%	87%	89%	32
Plaza West Regional Health Center	78%	81%	83%	87%	82%	35
Providence Living Center **	88%	88%	76%	83%	80%	26
Rolling Hills Health Center	67%	67%	71%	70%	62%	18
Rossville Healthcare & Rehab Ctr	91%	88%	83%	85%	79%	34
Tanglewood Nurisng And Rehab ***	***	***	***	***	***	***



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Safety of facility
Security of personal belongings
Quality of dining experience

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Responsiveness of management
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-	Overall satisfaction	Recommend to others	Quality of life	Quality of care	Quality of service	# of Responses
Facility name				1 11 1		
State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
SHAWNEE						
The Legacy On 10th Avenure - Eventide Conv. Center ***	***	***	***	***	***	***
Topeka Presbyterian Manor ***	***	***	***	***	***	***
Washburn Community Care Center LLC	62%	54%	73%	69%	60%	13
Westwood Manor	74%	78%	68%	79%	66%	19
SHERIDAN						
Sheridan County Hospital LTCU	95%	95%	88%	85%	82%	19
SHERMAN						
Good Samaritan Society - Sherman County	74%	67%	75%	83%	75%	21
SMITH						
Deseret Health And Rehab At Kensington LLC *	83%	67%	68%	69%	75%	6
Deseret Health And Rehab At Smith Center LLC	73%	82%	79%	82%	77%	11
Smith County Memorial Hospital LTCU *	80%	80%	85%	87%	95%	6
STAFFORD						
Leisure Homestead At St John *	100%	100%	98%	87%	95%	5
Leisure Homestead At Stafford	88%	88%	87%	85%	94%	17
STANTON						
Stanton County Health Care Facility LTCU	100%	100%	95%	89%	89%	11
STEVENS						
Pioneer Manor	100%	100%	89%	100%	87%	35
SUMNER						
Golden Livingcenter - Wellington	94%	88%	89%	87%	82%	18
Riverview Manor	78%	78%	91%	96%	92%	10
Spring View Manor	85%	100%	89%	96%	85%	13
Sumner County Care Center LLC	94%	89%	91%	89%	92%	19
Villa Maria	93%	93%	90%	91%	83%	14
THOMAS						
Deseret Health And Rehab At Colby LLC ***	***	***	***	***	***	***
Prairie Senior Living Complex	100%	100%	92%	95%	88%	18
TREGO						
Trego Co-Lemke Mem Hospital LTCU	90%	89%	88%	91%	87%	20
Trego Manor	75%	82%	68%	74%	68%	15



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State average for Kansas facilities	87%	87%	84%	86%	82%	6,201
WABAUNSEE						
Alma Manor	90%	80%	83%	78%	84%	10
Golden Livingcenter - Eskridge **	90%	90%	88%	86%	84%	10
WALLACE						
Wallace County Community Care Center Inc *	80%	80%	80%	85%	82%	7
WASHINGTON						
Linn Community Nursing Center	92%	96%	90%	94%	86%	25
The Centennial Homestead *	40%	40%	58%	60%	48%	8
WICHITA						
Lakepoint Wichita SNF	84%	87%	83%	87%	89%	38
Via Christi Village Ridge SNF	100%	92%	95%	89%	91%	15
Wichita County Health Center LTCU *	89%	78%	78%	90%	70%	9
WILSON						
Golden Livingcenter - Neodesha	86%	86%	92%	91%	79%	21
WOODSON						
Deseret Health And Rehab At Yates Center LLC	58%	80%	73%	75%	85%	14
WYANDOTTE						
Bonner Springs Nursing & Rehabilitation Center	77%	74%	69%	67%	76%	23
Golden Living Center - Parkway	73%	73%	69%	77%	71%	15
Golden Livingcenter - Edwardsville **	78%	75%	68%	72%	69%	40
Golden Livingcenter - Kaw River	47%	53%	53%	68%	52%	15
Kansas City Presbyterian Manor ***	***	***	***	***	***	***
Life Care Center Of Kansas City	65%	82%	76%	80%	73%	17
Medicalodges Post Acute Care Center	81%	84%	77%	79%	75%	38
Providence Place	58%	58%	69%	71%	63%	12

