

**This Flash Communication sent by AuthentiCare® on 10/17/14 contains the following information for AuthentiCare® Kansas providers:**

- **AuthentiCare Kansas TPL and Other Enhancements Refresher Training held this date**
- **AuthentiCare Kansas TPL Talking Points and FAQs**

**AuthentiCare Kansas TPL and Other Enhancements Refresher Training held this date:**

Refresher training was held this morning for the October 1, 2014 enhancements to AuthentiCare that included provider entry of TPL into AuthentiCare. The training slides are attached to this Flash Communication.

**AuthentiCare Kansas TPL Talking Points and FAQs:**

TPL Talking Points and FAQs are completed and are attached to this Flash Communication.

**Your Available Resources:**

Client Support services, available 24/7 can be reached by phone at 1-800-441-4667, or by email at [AuthentiCare.Support@firstdata.com](mailto:AuthentiCare.Support@firstdata.com) .

The Provider Desk Aid, certain worker training forms in both English and Spanish, and other AuthentiCare documents are located on the Provider Page of the KDADS website: [http://www.aging.ks.gov/HCBSProvider/KS\\_AuthentiCare/KAC\\_Index.html](http://www.aging.ks.gov/HCBSProvider/KS_AuthentiCare/KAC_Index.html) .

The direct link to the AuthentiCare Kansas User Manual is <https://ext.fdgs.com/kansas/KSAuthentiCareUserManual.pdf> . The link is also under Custom Links on the Welcome Screen of the AuthentiCare Kansas website.

Provider calls are scheduled with KDADS are listed in the KDADS bulletin. The number to call is: 1.866.620.7326; Conference Code: 4283583031.

You may email your registration for the State Provider Forum meetings, and leave agenda items and questions for the meetings held the 3<sup>rd</sup> Tuesday of each month at 10 AM, to [ProviderForum@kdads.ks.gov](mailto:ProviderForum@kdads.ks.gov). KDADS requests you leave your questions at least 24 hours before the meeting time.

Auto-created FMS and PERS claims in AuthentiCare Kansas are a resource to FMS and PERS providers. All claims in AuthentiCare Kansas are to be reviewed to see that services have been provided before validating and confirming for payment.

AuthentiCare Kansas Provider Assistance Calls with First Data are held the **3<sup>rd</sup> Tuesday** of each month at 9:00 AM Central Time. **Call 1-877-304-0076, code 3473210, to join the call.**

[AuthentiCare Kansas Talking Points and FAQs 10-17-2014](#)

[AuthentiCare Kansas October 17, 2014 Provider Training](#)