

This December 15, 2015, Flash Communication for AuthentiCare® Kansas has the following information:

- IVR Change to Delete the Provider Name from the DSW Check In and Check Out
- Sleep Cycle Support Business Rule Alignment for January 1, 2016
- Sleep Cycle Support Rate Change

#### IVR Changes to Delete the Provider Name from DSW Check In and Check Out

On the evening of December 15, 2015, the IVR message that Direct Support Workers (DSWs) will hear as they check in and check out will not call out the name of the provider or FMS agency. DSWs will hear this change after the install is complete the evening of December 15, 2015.

#### Sleep Cycle Support Business Rule Alignment for January 1, 2016

Effective January 1, 2016, the business rule in AuthentiCare will set Sleep Cycle Support for all waiver programs to a minimum of six hours. This change is to align sleep cycle support to recently submitted PD, FE, TBI, and IDD waiver amendments which transition sleep cycle to enhanced care services.

#### Sleep Cycle Support Rate Change

Effective January 1, 2016, the rate for Sleep Cycle Support for the FE, I/DD, PD and TBI waiver programs will be set at \$78.30 per sleep cycle. This change is to align the sleep cycle support to recently submitted PD, FE, TBI, and IDD waiver amendments which transition sleep cycle to enhanced care services.

**KDADS REMINDER** -- The old [www.aging.ks.gov](http://www.aging.ks.gov) web page, our provider site, is now part of the new KDADS site [www.kdads.ks.gov](http://www.kdads.ks.gov). Please check out the new Provider page at: <http://www.kdads.ks.gov/provider-home>

**FROM KDADS:** The provider pages at the new link have been redesigned to help users find information more quickly and in a way that we hope makes sense. Many of the forms and much of the information is in table form and has been presented by commission where possible. It may take some time to familiarize yourself with the new layout and content placement, but we hope once you have a chance to do that, you find the site more intuitive and helpful.

The KDADS HCBS Provider Forum call is held the 3<sup>rd</sup> Tuesday of each month at 10 AM. The number to call is: 1.866.620.7326; Conference Code: 4283583031. To leave questions for the call, email [hcbs-ks@kdads.ks.gov](mailto:hcbs-ks@kdads.ks.gov) and request the title "Provider Forum Question/Answer." KDADS requests you leave your questions at least 24 hours before the meeting time.

Auto-created FMS and PERS claims in AuthentiCare Kansas are a resource to FMS and PERS providers. All claims in AuthentiCare Kansas are to be reviewed to see that services have been provided before validating and confirming for payment.

The direct link to the AuthentiCare Kansas User Manual is: <https://www.authenticare.com/kansas/KSAuthentiCareUserManual.pdf> .

AuthentiCare Kansas Provider Assistance Calls with First Data are held the **3<sup>rd</sup> Tuesday** of each month at 9:00 AM Central Time. **Call 1-877-304-0076, code 2196895, to join the call.**

Thank you.

Candace

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**First Data**

**OOO December 17, 21, and 28 (PM), 2015**