

COVID-19 Guidance

Date: Thursday, September 24, 2020

Most recent key revisions colored blue

Time:

Recent release: 4/8/20, 5/28/20

Older Americans Act (OAA), Senior Care Act (SCA) and Client Assessment, Referral and Evaluation (CARE) Quality Assurance

Throughout the COVID-19 emergency period, to encourage social distancing and stop the spread of the pandemic, the agency directs that providers and participants limit participation in congregate settings or activities.

1. OAA/SCA/CARE Quality Assurance Protocol questions affected by applicable KDADS COVID-19 guidance and exceptions, will be marked as not applicable.
2. In-person file reviews at the AAA and/or case manager homes have been suspended.
3. All applicable questions on the OAA, SCA and CARE Protocols that are unable to be answered due to no in-person file review, will be marked not applicable.
4. All applicable questions on the OAA, SCA and CARE Protocols that are able to be answered, from information in KAMIS, will be scored accordingly.
5. All in-person home visits for KDADS QA staff have been suspended.
6. QA staff will conduct phone interviews with customers selected for OAA and SCA reviews.
7. The annual 2020 Legal Assurance review (originally scheduled for the April-June 2020 review period) has been suspended and will be conducted during the months of October-December 2020.
8. The Annual 2020 Area Agency on Aging Assurance and the Annual Senior Care Act Assurance (originally scheduled for the July-September 2020 review period) will be conducted remotely.
9. The annual 2020 Farmers Market review has been suspended.

This guidance shall be in place until rescinded.

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Commissioner

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