SHICK counseling is free, unbiased, confidential and available to anyone with questions about Medicare.

Trained counselors are available statewide to assist with:

- Claims and appeals
- Fraud
- Prescription drug plans
- Medicare Advantage plans
- Supplemental Insurance (Medigap)
- Employer group plans as supplemental insurance
- Medicaid
- Other health insurance options
- Long-term care options
- Medicare Savings programs
- Extra Help with prescription drug plans

To find a SHICK counselor and schedule a session, call 1-800-860-5260.

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Contact Us
New England Building
503 S. Kansas Avenue
Topeka, KS 66603
785-296-4986
1-800-432-3535
www.kdads.ks.gov

The Kansas Department for Aging and Disability Services (KDADS) does not discriminate on the basis of race, color, national origin, sex, age or disability. If you believe you have been discriminated against by either KDADS or a KDADS-funded program, please contact KDADS to receive additional information on filing a complaint: 1-800-432-3535 (voice); 1-800-766-3777 (TTY).
SHICK Volunteers Receive:

Training
SHICK volunteers receive training on Medicare, Medicare Prescription Drug Insurance, Medicare Supplemental Insurance, Long-term Care Insurance and other health insurance subjects that concern Kansans. Training is offered locally and online. Volunteers must complete an application and interview process and pass a background check before being allowed to complete SHICK training.

Support
Volunteers are supported by staff at the state and local levels. Regional SHICK coordinators provide assistance, office space and equipment, supplies and training support to volunteers in their areas.

Satisfaction
Health insurance options can be confusing. SHICK volunteers help Medicare beneficiaries, caregivers and others understand their choices, access the benefits available to them and find programs to help pay for medications and other services.

If you would like more information about SHICK volunteer opportunities, please contact the SHICK Hotline at 1-800-860-5260 or visit https://www.kdads.ks.gov/SHICK.

We'll put you in touch with a SHICK coordinator in your area.