

Basics of Community Support Services for Adults

Course Description

This course covers information that relates specifically to providing Community Mental Health Center (CMHC) Medicaid mental health services to adults. This course has been approved by the State of Kansas to fulfill the requirement for a course on providing Community Support Services (CSS).

Course Objectives

Upon successful completion of the online course “Basics of Community Support Services for Adults,” the participant will have received a score of at least 80% on the Post Test. To attain this score, the participant will have an understanding of Medicaid Community Support Services for adults including:

- What Recovery Is and Is Not
- Recovery as a Process
- Key Components of the Recovery Journey
- The Role of the Mental Health Service Provider
- Engagement – The Creation of a Trusting and Mutual Relationship Between a Provider and a Client
- Characteristics of the Partnership Between Providers and Clients
- Provider Qualities that Help Build Trust
- Stages of Recovery
- Successful Disengagement
- The Role of the Family in Client Recovery
- Common Emotional and Behavioral Responses of Family Members
- Provider Engagement with the Family
- Informational Needs of Families

Topics Covered in Basics of Community Support Services for Adults

- The Recovery Model
- Engaging with Clients
- Family Involvement

CEU's Awarded Upon Completion 4