



Adair Acute Care at  
Osawatomie State Hospital  
Overview

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# Adair Acute Care Building Updates

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- Transition from OSH
- A1/A2 (30 beds each)
- Professional hall
- Treatment rooms
- Interview rooms
- Patient rooms
- Group rooms
- New fencing

# Adair Acute Care Program Focus

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## Acute Psychiatric Care

- Psychotic conditions
- Delusional conditions
- Severe depression
- Bipolar disorder
- Suicidal ideation
- Homicidal ideation
- Mental health conditions that cause self-care failure
- Substance abuse –secondary or a detox protocol



# Adair Acute Care

## Operational Data September 1, 2016 – November 30, 2016

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- Average Length of Stay = 16.3 Days
- Admissions = 253
- Discharges = 259
- Recidivism rates = 10 percent (Readmission within 30 days)
- Average Daily Census = 52.6

# Adair Acute Care

## CMS Certification: Preparation and Progress

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### New organizational and governing body structure

- Quarterly reporting for oversight
- Approval of bylaws and medical staff appointments
- Weekly conference calls

# Adair Acute Care

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### Policy and Procedure Review

- Reviewed close to 200 policies. Revised at least half.
- Revised Medical staff bylaws
- Revised the Risk Management Plan (Approved by KDHE)

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### Levels of Observation:

- 15-minute checks standard
- Line of Sight
- 1:1

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## Acuity Scales

- Medical acuity
- Psychiatric acuity



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## Committee Structures

- Administrative Executive Committee
- Committee of the Whole (“COW”)
- C.A.R.E. Committee (Committee to Access, Respect and Empowerment)
- Risk Management Committee

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### Revised Position Descriptions

- Director of Nursing
- Director of Social Services
- Program Manager
- Administrative Officer
- Staff Trainer
- Scheduler
- Risk Manager
- Infection Control Nurse
- Nurse Supervisors
- CEO



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## Increased physician coverage (7 days a week)

- Medical Directors
  - Psychiatry
  - Physical Medicine
- Four full-time psychiatrists
- Medical physicians
- Psychiatric residents cover weekends



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### Quality Assurance/ Performance Improvement (QAPI)

- Internal monitoring
- New metrics
- Satisfaction Surveys
- 23 Current projects (examples below)
  - Medical Transfers
  - MHDDFT documentation reviews
  - Nursing intake assessment
  - RN documentation reviews
  - Social services chart reviews
  - Treatment planning-Near misses
  - Psychiatric evaluations (w/n 24 hours of admission)



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### Operational Changes

- Increased staffing schedule on units has resulted in:
  - Reduced mandates
  - Reduced overtime
  - Reduction of nursing staff caseloads
    - 1 to 15 ratio per nurse
    - 1 to 7 ratio per Mental Health Technician
  - Increased safety for patients and staff on units



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### Operational Changes

- Increased focus on individualized treatment planning
- Increased focus on patient/staff safety
- Refined triage process
  - Increased communication and streamlined workflow
  - Stronger focus on determining medical stability of patients prior to admission
- Revised pharmacy protocols



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### Operational Changes

- Strengthened discharge planning process
- Modified Electronic Medical Record (EMR)
  - Additional templates
  - New alerts
  - DO3 (Electronic Card Index)

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### Operational Changes

- Environment of Care
  - Modified buildings
  - Safety supplies
  - Environmental rounds



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### Professional Environment

- New dress code
- Vigorous training
- Development of support tools which will:
  - Monitor distribution of admissions
  - Admission/Triage process effectiveness
  - Staffing variance
- Newly defined mission/vision



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### Impact of Changes

- Substantial reduction of physical interventions
    - Physical restraints
      - 72 percent drop in October (Compared to September)
      - 62 percent fewer in November (Compared to September)
      - 25 percent greater in November (Compared to October)
- \* Variances generally due aggressive patients with a high frequency of incidents. (Sometimes due to organic conditions)

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### Raising Expectations

- Continue to improve the organizational culture
- Increased employee recognition
- Strive for better outcomes
- Develop a leadership model to achieve recognition as Center of Excellence

