

Targeted Case Management Statewide Education & Training

October 7th, 8th, 9th, 10th, 11th, 14th

10:00 AM to 3:00 PM

Introduction

TCM under Managed Care

Best Practices
National Recommendations

Targeted Case Management

CMS Definition and Policy
Current Role of the TCM
Principles of Documentation

Break

Request for Additional Units

Billable v. Non-billable Activities
Changes in policies and procedures

Question & Answer Session

Lunch Break

TCM Topics

Uploading POC, PSCP, BSP, IEP and other documentation into KAMIS

Break

MCO Presentations

MCO Care Coordination Process & Contacts
Demonstration of each MCO's Billing Portal
MCO Contracting and Credentialing Process

MCO Questions & Answers