



Department for Aging
and Disability Services

ADRC Overview

Aging and Disability Resource Center (ADRC) Inception

- A collaborative effort of the U.S. Administration on Community Living (including Aging on Aging, as of April 2012) and the Centers for Medicare & Medicaid Services
- Originally funded in 43 states and territories from 2003-2005
- In September 2009, \$11 million in grants were awarded to 49 states and territories to implement or expand ADRC program

Kansas Program History

- Original Pilot Sites
 - Area Agency on Aging
 - Independent Living Centers (ILC) located in both areas
 - Northwest and South Central Kansas
- 2012 Request for Proposals (RFP)
 - Implementation/Contract Award
 - September 10, 2012
 - One main contractor
 - Ten subcontractors (including satellite locations)

Rationale for ADRC

- ADRC serves as **single point of entry** into KanCare for older adults and people with disabilities needing long-term services and supports.
- Provides a **one-stop shop** system that has shown itself to address many of the frustrations that consumers and their families experience when trying to find needed information, services and supports
- Functions as a best-practice, **no wrong door** (NWD) system
 - Raises visibility of the full range of options available
 - Provides objective information, advice, counseling and assistance to all individuals, regardless of age, disability or income
 - Empowers people to make informed decisions about their long term supports
 - Helps people more easily access public and private long term supports and services programs

Current ADRC Contract (2012 to present)

- Provides statewide information, referral, and assistance (I&R/A)
- Provides Options Counseling to inform consumers about available services
- Performs Functional Assessments
 - Using Functional Assessment Instrument (FAI) for individuals with disabilities
 - Using Client Assessment, Referral and Evaluation (CARE) for elderly in need of long-term care

Information, Referral, and Assistance (I&R/A)

- ADRC Statewide Call Center – 1-855-200-ADRC (2372)
- Links individuals with services through referrals to other agencies and organizations
 - o Public
 - o Private

Options Counseling

- Provided by AIRS-certified counselors
 - Access to national database of providers
 - Transportation
 - Congregate Meal Sites
 - Nutrition
 - Nursing Facilities
 - Other services
- Refer customer for appropriate assessment
 - Functional Assessment Instrument (FAI)
 - Client, Assessment, Referral, and Evaluation (CARE) – Level I
 - Refer to appropriate community agency for assistance

Options Counseling

- Helps individual and families make service and support choices that meet their needs
 - Person-centered one-on-one assistance
- Helps individuals understand and assess their situation
- Assistance in making informed decisions about long term services and supports
- Assistance in developing an action plan
- Arranging for delivery of services and supports, if requested

Assessment

- Administered by trained FAI and/or CARE Assessors
 - Functional Assessment Instrument (FAI)
 - HCBS/TBI waiver
 - HCBS/PD waiver
 - HCBS/FE waiver or PACE program
 - CARE (Client Assessment, Referral, & Evaluation) – Level I
 - Fulfills Pre-Admission Screening and Resident Review (PASRR) requirement for those entering a nursing facility

Additional Services

- Medicaid Eligibility
 - KDHE Medicaid Eligibility Worker on site to assist with Medicaid questions/applications

Current ADRC Request for Proposal

- Request for Information Issued (RFI) to solicit stakeholder and customer feedback
- Request for Proposal (RFP)
- Posted February 2017
- Amended March 2017

ADRC RFP Specifications Overview

- Continuation of Current Core ADRC functions of Information/Referral and Assistance, Options Counseling and Assessment
- Addition of Medicaid Enrollment Support/Assistance/Broker functions

ADRC MODULES

- KDADS continues to explore areas for enhanced customer experience and cost effectiveness, of the agency's various assessment processes while ensuring a conflict free system.
- Modules are included as an opportunity for interested bidders to demonstrate how the additional assessments processes could be incorporated if required at a later date.
- Currently there are no plans to add additional assessments at this time.

ADRC RFP Timeline

- KDADS responds to first round of RFP questions – 3/31/17
- Bidders submit final round of RFP questions – 4/14/17
- KDADS responds to second round of RFP questions--4/28/17
- Final Date to submit a bid proposal –5/31/17
- Contract Award Effective 4/1/18

ADRC RFP Questions

- ADRC RFP QUESTIONS
- Questions regarding the posted ADRC RFP should be directed to the Department of Administration
- Procurement Officer
- Aubrey Waters
- Email: Aubrey.Waters@ks.gov
- Phone: 785-296-2401
- RFP Link: <http://admin.ks.gov/offices/procurement-and-contracts/bid-solicitations>
- **BID NUMBER:** EVT0004929