

ADRC RFI 2015-01
Responses Received

AAA Response

WYANDOTTE/LEAVENWORTH
AREA AGENCY ON AGING

Planning Service Area 01

IT TAKES A VILLAGE

Request for Information #2015-2-1

Contact Information

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SUMMARY

The Wyandotte/Leavenworth Area Agency on Aging (WY/LV AAA) is part of a national coalition through the Administration on Aging (AoA) currently serving as the single-point-of entry for all programs and services for older Americans. As the single-point-of entry for all aging programs and services for over 40 years, WY/LV AAA understands the importance of the No Wrong Door (NWD) service delivery system and how this system is equally beneficial to all age and disability populations. The success of the NWD system will depend on the ADRC's ability to partner and collaborate with the numerous community based agencies at the local level to develop local processes that best fit each community and the individuals served in that community. WY/LV AAA has extensive experience with partner collaboration and is highly interested in the notification of the 2015 REQUEST FOR PROPOSAL for the ADRC contract procurement.

Current Services Provided and Service Areas

WY/LV AAA currently provides services in both Wyandotte and Leavenworth counties in Kansas. In addition, the agency has recently expanded its service area to include Jackson, Platte, and Clay counties in Missouri. The agency offers an array of services including Information/Assistance, Referral, Case Management, Assessment, Medicare Counseling, Medicaid Application Assistance, Transportation, MFP Screenings, SHICK/SHIP, Affordable Care Act Navigator, Advocacy, Legal Services, Nutrition Programs, Health and Fitness Programs, Crisis Intervention, In-home Care, Personal Care, Caregiver Respite, Nursing Facility Screenings, WORK Screenings, Medicaid Waiver Assessments, Utility Tax Rebate Application Assistance, and Hospital Discharge Screenings, to name a few.

Opportunities to Service Other Areas

WY/LV AAA would consider additional service areas depending on ability to offer quality staffing and service coverage. In addition, the AAA network has an established service area that offers regional coverage to every county in Kansas. This established service area network will be considered and priority will be given to the existing regional AAA responsible for their assigned region before WY/LV AAA would move into another AAA service area.

Experience with KanCare, Assessment, and Aging/Disability Populations

As the current ADRC for Wyandotte and Leavenworth counties, the agency has been providing functional eligibility assessments for KanCare for the past 3 years. Prior to this, WY/LV AAA provided assessments for the Frail Elderly Waiver for 15 years. AAA entities have been providing assessments for senior services for over 40 years. Working with Medicaid programs and assessments has been a long part of our history.

PARTNERSHIPS & COLLABORATION

The ability to secure a wide range of existing community service providers as partners is crucial to the success of the NWD system and fully functioning regional ADRC. WY/LV AAA is currently partners with the following community living organizations:

- Wyandot Center, Inc. (Community Mental Health Center-CMHC)
- Wyandotte Community Developmental Disability Organization (CDDO)
- Adult Protective Services
- Transitions of Care (Medicare Hospital Discharge Program)
- Coalition for Independence (Center for Independent Living- CIL)
- Wyandotte County Police Department
- Wyandotte County Transportation Authority
- Traumatic Brain Injury Rehabilitation Facility (Meadowbrook)
- Department for Children and Family (DCF)
- Wyandotte County Health Department
- Public School District 500

The concept of “It Takes a Village to Raise a Child” is most applicable with the NWD system and in Wyandotte County we understand that it is going to take the entire community working together to provide quality access for aging and disabled individuals. Our vision is to extend the ADRC to every partner agency in our community. We envision no matter what door the customer enters, no matter what agency the customer contacts, there must be a link back to the ADRC. And this link can only be made through agreements and partnerships with all key community providers of needed services. In addition, when the customers enters the ADRC, the ADRC will link back to the community partners when appropriate. This revolving door between the ADRC and the community partners is our vision for Wyandotte County.

ABILITY TO SERVE AGING & DISABLED INDIVIDUALS

WY/LV AAA envisions utilizing the current AAA network by setting up regional ADRCs as identified by the existing AAA service delivery areas or Planning Service Areas (PSA). By utilizing the current 11 AAA service delivery areas, 11 regional ADRCs would be a natural enhancement to the existing PSA system. ADRC regions would be defined as the current AAA regions. By implementing the newly enhanced regional ADRC concept through the current AAA service delivery area, this would save the State time and resources it will take to create an entirely new regional system made up of multiple disenfranchised entities. The AAA network brings an already established state-wide system to the regional ADRC concept.

BARRIERS & OPPORTUNITIES

Barriers

To fully implement the many levels of partnership and collaborative efforts of a quality ADRC, limited funding is evident and has proven to be a challenge over the past 3 years under the current ADRC contract. Funding is needed to hire additional ADRC staff and provide additional ADRC services. For example, ongoing meetings and communication is crucial for all partnerships under the ADRC and this takes many staff and time to execute these efforts in an organized and effective manner. If funding was available to support each regional ADRC with an ADRC Coordinator, that would be a win-win for both consumers and providers in each region.

Another barrier of the current ADRC system is having a single or lead ADRC that oversees all service areas. This removes current sub-contractors ability to work independently and collaboratively with KDADS on system changes and policy enhancements.

Opportunities

There is no need to “re-create the wheel” if it is not necessary. By using the existing infrastructure of current providers, the regional ADRC will serve only as a point of contact for a particular service, as opposed to providing the actual service. For example, if a customer needs an eligibility screening for IDD services, the ADRC will serve only as a point of contact and refer the customer to the existing provider of this service. WY/LV AAA could offer to do a soft transfer for this service so the customer does not have to make another call.

COST NEUTRAL SOLUTIONS

ADRCs will be required to offer access to needed services to all customers of all ages and disabilities in ways that do not always require reimbursement. ADRCs will be required to think outside the box and offer cost neutral solutions, especially when a customer would be impacted negatively if they did not. For example, WY/LV AAA created a Medicaid Application kiosk within the agency that offers a self-serve station for customers who need Medicaid application assistance. This was a cost neutral solution to sending case managers out to homes to fill out Medicaid applications when the customer could come in to our office and complete the application on-line. This was a cost neutral solution that enables individuals to access the Medicaid application process. This also supports the concept of customer self-determination by encouraging the customer to contribute to the process when the individual is appropriate.

RECOMMENDATIONS

WY/LV AAA recommends utilizing the current 11 AAA network service areas to develop the newly enhanced 11 regional ADRCs. The AAA entity will be the regional ADRC “*Lead Operating Agency.*” This will improve the current ADRC system by allowing each region more autonomy to respond to regional

issues that may not impact all regions. In addition, it will allow regional ADRCs to work independently and willingly with KDADS for ongoing and future enhancements of the NWD system. Unfortunately, using one lead ADRC for the entire state limits regional autonomy.

In addition, WY/LV AAA recommends the regional ADRC will need to have local agreements with all crucial partners and a system that supports the NWD process. Crucial partners, or “*Operating Partners*,” include:

- Local 2-1-1 Local CDDO Local CMHC Local MCO/KanCare Offices Health Dept
- Local CIL Local DCF Local APS Local Veterans Administration

Finally, WY/LV AAA recommends the regional ADRC to agree to and ensure positive customer outcomes will remain priority at all times during the contract period. This will require the regional ADRC to be flexible, cooperative, and responsive to new projects and opportunities with KDADS and other state entities regarding access to LTSS.

Focus Areas

- Ensuring Person-Centered Planning- Regional ADRC should implement an ADRC Consumer Advisory Board made up of key stakeholders and consumers whose main focus is to review ADRC policies/practices to ensure person-centered planning is evident within all policies/practices impacting individuals of all ages and disabilities.
- Providing Community Transition Support- Regional ADRC should support all transitional care opportunities within their region and seek new opportunities as they develop. For example, WY/LV AAA is a provider of “Transitions of Care” which offers Transition Coaching to recently discharged patients from hospitals. This is an intensive 30-day treatment program offered to reduce readmission to at risk patients.
- Accessing Community Services & Programs- Regional ADRC should develop local processes with all “*Operating Partners*” and “*Support Partners*” to ensure a seamless referral process for the consumer. This may include soft transfers to partners to assist the consumer from calling multiple numbers before reaching the desired resource.
- Supporting Independent Living- Regional ADRC should offer all available resources that support independent living. This may include accessing KanCare waivers for in-home services, Older Americans Act services, Senior Care Act services, Caregiver services, DCF services, CDDO, CMHC, WORK Program, MFP, and any other community based organization (for profit and non-profit) available.
- Accessing Public Benefits/Programs- Regional ADRC should have a written process in place that requires an individual to be pre-screened for all available public benefits based on the

individuals' age, disability, and crisis. This triage approach to accessing services would ensure a seamless information and referral process and equal access regardless of age and disability.

Conclusion

With limited funding and increased customer needs, each local community is going to have to think outside the box to come up with a strategic plan to address customer needs. This is why we believe in the concept of "It Takes a Village" and Wyandotte County is prepared to work together to serve those in need. We envision our community as one large "family" who is ready to care for everyone in our community. So, no matter whose door the customer enters, the customer just entered our family network and they will be routed to the ADRC or whatever agency they may need. In reality, we envision our ADRC to have multiple doors throughout the community and that is the true definition of No Wrong Door.

The following community partners came together on March 5, 2015 to contribute to this RFI:

- **Wyandotte Community Mental Health Center**- *Julie Solomon, Chief Strategic Management Officer*
- **Wyandotte Community Developmental Disability Organization**- *Phyllis Wallace, Deputy Director*
- **Wy/Lv Area Agency on Aging (Meeting Host)**- *Rik Van Dyke, Community Living Program Manager*
- **Department for Children and Family Services/ Adult Protective Services**- *Deb Schwarz, Assistant Program Administrator*



Central Plains Area Agency on Aging

2622 W. Central Ave. ★ Suite 500 ★ Wichita, Kansas 67203-4974

ANNETTE GRAHAM
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Governing Board

*Sedgwick County
Board of County
Commissioners*

David Unruh

Tim Norton

Karl Peterjohn

Richard Ranzau

Jim Howell

March 20, 2015

Kansas Department for Aging and Disability Services
New England Building
503 S. Kansas Ave.
Topeka, KS 66603-3404

Dear Ms. Lacey Vaughan,

Central Plains Advisory Council on Aging is pleased to provide this letter of support for Central Plains Area Agency on Aging (CPAAA) acting as the local Aging and Disability Resource Center (ADRC). This Central Plains Advisory Council represents seniors in Butler, Harvey and Sedgwick counties and is an assemblage of seniors, caregivers and aging service providers who provide input, assist with budget development and services provided in the Area Plan for the tri-county area. The existing Kansas ADRC network has proven to be effective at helping seniors and disabled Kansans. The Central Plains Aging and Disability Resource Center, along with the state-wide ADRC's represented by the Area Agency on Aging network, have an accessible resource available to meet the needs of a diverse population including seniors 60 years and older, caregivers, persons with disabilities and traumatic brain injuries and their families. This network of professionals is an established and knowledgeable resource for all of Kansas. The Central Plains Aging Advisory Council strongly recommends that you continue to fully fund the network of Kansas ADRCs to ensure dependable, impartial and professional services to all Kansans in need.

Central Plains Aging and Disability Resource Center (CPADRC) as part of the state-wide network of Area Agencies on Aging (AAA), has established the organizational structure necessary to provide an array of ADRC services established by the Kansas Department for Aging and Disability Services (KDADS) agreement. This organization has offices with professional and helpful staff with high levels of credentials and training which meet or exceed the KDADS standards. CPADRC is highly respected in the community as a knowledgeable and unbiased source where consumers, caregivers and professionals are comfortable accessing services and information. A satisfaction survey conducted by CPADRC

March 20, 2015

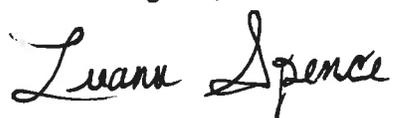
Page 2

participants reported a 96 percent satisfaction with services demonstrating that CPAAA's has met the needs of ADRC consumers since inception of the full ADRC services in January 2013.

The Central Plains ADRC and the Kansas ADRC (KADRC) network provide a single point of entry with easy access to information and referral, assessment and options counseling. As a visible and trusted place where people can turn, the current existing ADRC structure has streamlined access for people of all ages, disabilities and needs with the statewide ADRC call center operated by CPADRC. The Kansas ADRC network has proven since 2013 at providing help to seniors, disabled Kansans and caregivers across Butler, Harvey and Sedgwick counties. Originally providing assessment for the frail elderly population, assessment services have expanded to include the physically disabled, traumatic brain injury and working healthy totaling over 46,000 assessments within the community and in area hospitals, rehabilitation and nursing facilities. The KADRC statewide call center has reached a recent milestone with 1,000 contacts in one week during the month of February. The number of callers continues to grow each month. The KADRC statewide call center, housed at CPADRC offers consumers quick and accurate information and resources including connection to local providers and other ADRCs in Kansas to better assist consumers.

The Central Plains Aging Advisory Council positively believes that the CPADRC and the KADRC network as it stands now works for Kansans like us -- don't change a winning team! We appreciate the opportunity to share with KDADS decision makers, our unwavering support for the Central Plains Area Agency on Aging and their role as the local ADRC.

Kindest Regards,



Luann Spence, Butler Co.
Chair, Central Plains Advisory Council on Aging
p.p. Staff Signature

Central Plains Advisory Council on Aging Council Members:

Robert Carlton, Harvey Co., Vice Chair
Theron Black, Sedgwick Co.
Gene Harrison, Butler Co.
Beverly Sand, Butler Co.

Eunice Banning, Harvey Co.
Neva Fry, Harvey Co.
Mary Ellen Phillips, Sedgwick Co.

cc: Annette Graham, Executive Director



**REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015**

Information about the Person, Provider or Organization Submitting the Request for Information

<input type="checkbox"/> Person/Guardian	<input type="checkbox"/> Community Service Provider	<input type="checkbox"/> Assessing Entity	<input type="checkbox"/> FMS Provider				
<input type="checkbox"/> Government Entity	<input checked="" type="checkbox"/> Non-Profit Organization	<input type="checkbox"/> Advocacy Organization					
<input type="checkbox"/> Other _____							
Assessing Entity: <input checked="" type="checkbox"/> AAA	<input type="checkbox"/> CDDO	<input type="checkbox"/> CIL	<input type="checkbox"/> CMHC	<input type="checkbox"/> KVC	<input type="checkbox"/> CRC	<input type="checkbox"/> Other: _____	
HCBS Program: <input type="checkbox"/> Autism	<input checked="" type="checkbox"/> FE	<input type="checkbox"/> IDD	<input checked="" type="checkbox"/> PD	<input type="checkbox"/> TA	<input checked="" type="checkbox"/> TBI	<input type="checkbox"/> SED	<input type="checkbox"/> PACE

Legal Name NORTHWEST KANSAS AREA AGENCY ON AGING, INC

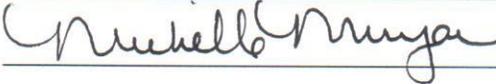
Mailing Address PO BOX 610, HAYS, KS 67601

Contact Person MICHELLE MORGAN Phone Number 785-628-8204

Email Address MMORGAN@NWKAAA.ORG Fax Number 785-628-6096

Brief Summary/Notes (limit 1000 characters)

The Northwest Kansas Area Agency on Aging (NWKAAA) is part of a national network of agencies created in 1973 by the Older Americans Act. Designated as the local single point of entry and ADRC, the NWKAAA serves as the unbiased and trusted source for older Americans, their caregivers and for persons with disabilities. Currently, as a subcontractor for the statewide Aging and Disability Resource Center, (ADRC) our knowledge and resource base has grown significantly - making us an invaluable resource to our local communities. Our agency is interested in being notified of the RFP for the ADRC contract re-procurement.

Signature 

Date 3/13/2015

Typed Name MICHELLE MORGAN

Title EXECUTIVE DIRECTOR

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: **“ADRC RFI Response – Last Name/Organization Name”**

Email Body: **Only** include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
 Agency: Kansas Department for Aging and Disability Services (KDADS)
 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name – Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process. All questions received electronically by noon on March 1, 2015, will be answered. Oral questions or requests will not be accepted. RFI Information Session will be held to answer general questions related to completing and submitting the RFI will be available in February.

Kansas ADRC RFI Response – Additional Information for Interested Party Responses

Date Submitted: March 13, 2015

Submitter: Michelle Morgan, Executive Director
Northwest Kansas Area Agency on Aging

Summary

The Northwest Kansas Area Agency on Aging (NWKAAA) is part of a national network of agencies created in 1973 by the Older Americans Act. Designated as the local single point of entry and currently the local Aging and Disability Resource Center, the NWKAAA serves as the unbiased and trusted source for older Americans, their caregivers and for persons with disabilities. As a subcontractor for the statewide Aging and Disability Resource Center, our knowledge and resource base has grown significantly - making the Agency an invaluable resource to our local communities. Our agency is interested in being notified of the RFP for the ADRC contract re-procurement.

Partnerships/Collaboration:

In western Kansas, strong partnerships and ongoing collaboration is a way of life. Resources and services are very limited so working together is a must. The Area Agency on Aging has many partnerships, both formal and informal, to ensure our communities have access to and know about all the resources available to them. Currently we have partnerships with agencies such as: Local Hospitals, Home Health Agencies, Health Departments, our local FQHC, Dentist Offices, Local Contractors, Local Extension Offices, County Governments, ILCs, CDDOs, CMHCs, DCF, KDADS, KDHE, Ministerial Alliances, Senior Centers, Senior Companion, Community Assistance Centers, First Call for Help and many others. Because the Area Agency on Aging has been in business for over 40 years, communities know the AAA is a local, trusted, and unbiased agency with experienced professionals who can pull together partners and resources to make things happen. It is our experience that once trust is established, Kansans are willing to work together to accomplish challenges and goals. This is one of the reasons why the Aging and Disability Resource Center contract has been successfully implemented statewide by the Area Agencies on Aging.

Ability to Serve Aging & Disabled Individuals:

The NWD/ADRC model should ensure that seniors and persons with disabilities will be able to easily access an ADRC for assistance. This assistance should be local, trusted, and unbiased. Currently the entire state is covered in 11 regions. This should not be limited further as transportation is always an issue due to the lack of transportation providers and the expense. Additionally the ADRC call center implemented by the Statewide ADRC has worked well. One toll free number, for all Kansans answered by a **live person** (not an answering machine), has contributed to the success of the current model. With over 900 calls per week answered by the ADRC call center, we know people trust us to give good, reliable information and help them navigate through an often confusing community and long term care system.

Barriers, Opportunities, and Recommendations

The RFI states the ADRC must remain budget neutral in order to succeed. Currently, the ADRC is only a partially functioning ADRC.

According to the Aging and Disability Resource Center Technical Assistance Exchange, an ADRC *“is a collaborative effort of the Administration on Aging (AoA) and the Centers for Medicare & Medicaid Services (CMS). ADRCs serve as single points of entry into the long-term supports and services system for older adults and people with disabilities of all income levels. The core functions of an ADRC are 1) information, referral and awareness, 2) options counseling, advice and assistance, 3) streamlined eligibility determination for public programs, 4) person-centered transitions, 5) quality assurance and continuous improvement. ADRCs perform these functions by integrating, coordinating, and strengthening different pieces of the existing long term supports and services systems, including Area Agencies on Aging, Centers for Independent Living, state and local Medicaid offices, and other community-based organizations.”*

Kansas chose to fund only Information and Assistance, Options Counseling, and Assessment Services. To expand the ADRC system would be a good long term investment. If individuals and families are not counseled and helped through crisis situations before they spend down their money, more costly services such as nursing home care, are inevitable, as is the cost to our state LTCSS.

The implementation of the MFEI is a concern and potential barrier. The new MFEI will extend the assessment process significantly making it more difficult for frail seniors, persons with disabilities, caregivers, and those being faced with the realization that they may need to be cared for in a nursing home. Currently the ADRC function is to determine functional eligibility for Medicaid funded services. Unless KDADS chooses to expand and enhance the functions of the current ADRC model, there will be more cost, duplication of the assessment process in regards to the MCO function, and more time for paperwork for sick and frail individuals.

Another cost barrier and concern is the assistance in filling out Medicaid applications. Currently, customers and caregivers are given a list of people and agencies who will help them fill out the forms and are given the option to use the state online application process. Unless KDADS chooses to enhance funding, this is a true cost concern. Pulling together documentation and retrieving information is time consuming and also normally does not happen in one appointment.

The state MIS system, KAMIS, has been very cumbersome and time consuming. The slowness issue has put data entry behind which has been a costly barrier. ADRCs have had to create their own databases to ensure accuracy, timeliness, and the ability to run reports for the ADRC. The use of enhanced technology is absolutely an opportunity that could be explored. Being able to use iPads or laptops to complete assessments in the hospitals and homes and then upload into the state system of record would speed up processes and save money.

Additionally, many times the ADRC is contacted because a live person, not a machine, answers the phone. Typically the caller wants to know where they are in the Medicaid process and what

their number is on the waiting list. If the ADRC could tell them that the Functional screening was approved but it looks like DCF financial eligibility is still pending, the ADRC would know to refer them to DCF. If the DCF process is also complete, the ADRC would know to refer them to the MCO. This would save time and money for all stakeholders involved.

In Closing...

A strong, fully functioning and funded ADRC would be a good investment for Kansas. A strong front door system keeps people off of Medicaid and in their homes and communities (where they wish to be) for as long as possible. Additionally, it is important that an ADRC is a local entity that is well known, trusted, accessible, and has many partnerships with the local community stakeholders. Kansans trust Kansans.

Thank you for the opportunity to respond to this ADRC RFI.



2910 SW Topeka Blvd
 Topeka KS 66611
 Phone (785) 235-1367
 Fax (785) 235-2443

FAX COVER SHEET

DATE: March 20, 2015

TO: Lacey Vaughn

FAX NO.: 785 296-0256

PHONE NO.: _____

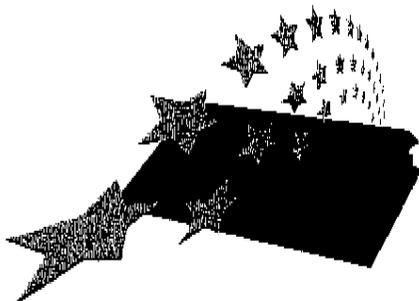
FROM: Harry Martin

NUMBER OF PAGES (including cover sheet): 3

REMARKS: ADRC RFI Response - Martin/JAAA

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KANSAS AGING & DISABILITY
 — — — Resource Center — — —

1-855-200-ADRC (2372)


**REQUEST FOR INFORMATION AGING &
DISABILITY RESOURCE CENTER Due**
March 15, 2015
Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian Community Service Provider Assessing Entity FMS Provider
 Government Entity Non-Profit Organization Advocacy Organization
 Other _____

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: ADRC
 HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name Jayhawk Area Agency on Aging, Inc

Mailing Address 2910 SW Topeka Blvd, Topeka, KS 66611

Contact Person Larry Martin, Advisory Council Chair Phone Number 913-547-1499

Email Address larry.martin@usa.net Fax Number 785-235-2443

Brief Summary/Notes (limit 1000 characters)

Included on page 4 of 4 are comments from the Jayhawk Area Agency on Aging Advisory Council. JAAA has been the trusted source of information and recognized as the "experts in aging" since 1976, serving Shawnee, Jefferson, and Douglas Counties of Kansas. Jayhawk Area Agency on Aging believes that expanding its role as an Aging and Disability Resource Center has proven to be positive not only for the TBI and PD populations but for the aging population as well.

Signature _____

Date March 20, 2015

Typed Name Larry Martin

Title JAAA Advisory Council Chair

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3/13/2015

Submitter: Larry Martin JAAA Advisory Chair

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

JAAA has served as a trusted and unbiased resource to the aging and caregiver populations in Shawnee, Jefferson, and Douglas counties with more than 35 years of experience in coordinating and collaborating with other social service agencies and organizations serving at-risk populations such as the frail elderly and disabled. As the ADRC for Jefferson Douglas and Shawnee counties, Jayhawk AAA has enhanced recognition as the single point of entry for all populations.

What type of information should be available from an ADRC?

ADRC's should be able to provide the information for varying options to keep people living in their environment of choice. JAAA is established as an information referral bank for over 35 years, providing knowledge of all community resources both publically funded and privately funded. These resources and the information provided by JAAA aids individuals in making informed choices about services and supports. The AAA as the ADRC has been successful in partnering with various other agencies to enhance our information banks. Options Counseling, a more intense I&A contact has allowed for expansion of addressing customer choice, lifestyle, and wants with regard to providing options regarding long term care, allowing for individuals to think about need before the need arises.

Where should ADRCs be located or satellite access be available?

The area agencies on aging have successfully located offices across the state for easy access by customers. Jayhawk AAA has offices located in all three counties in our planning service area. JAAA also has a toll free number that can be utilized that is always answered by a pleasant human being, not a machine. JAAA will meet with individuals face to face at a setting of their choice if they are unable to travel to office locations. The statewide call center for the ADRC also allows a warm transfer of the individual directly to JAAA, warm transfers can be made to referral sources as well preventing the need for a second phone call to be made by the customer.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

The JAAA Advisory Council represents all three counties with representation from varying age groups and agencies/companies. Feedback received on current services provided by JAAA as the ADRC has been very positive. Additional services and supports within the ADRC system would be difficult while remaining cost neutral. The outstanding leveraging of partner agencies such as CMHC, CDDO, CIL's, and AAA's done as the ADRC has successfully made learning about the available services and supports accessible to people of all ages, abilities, and income levels. The current existing ADRC network has proven to be effective at helping seniors and disabled Kansans. This network has offices with friendly and helpful staff with high levels of credentials and training throughout the state.

3-23-2015

To: Lacey Vaughan - 785-296-0256

From: Emie Dyer

- 3 pages w/ cover sheet.

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3-23-15

Submitter: Ernest Dyer

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I get my information from the local newspaper, TV, and radio station, as well as from Jayhawk Area Agency on Aging. Being a board member, I have very good access to what is available to the aging population in the area. I have experienced the agency being able to be of assistance to a very good friend of mine.

What type of information should be available from an ADRC?

As people age it become more difficult for many of them to understand and to handle the situations they find themselves in. With this in mind, it is vital that the aging population have some one, or some agency that can advocate for them. It needs to be someone or someone in ^{an} agency ^{that} they can trust as well as someone they have dealt with in the past. Someone who knows the local community and what is available. These people are the staff of Jayhawk Area Agency on Aging.

Where should ADRCs be located or satellite access be available?

ADRCs need to be located in area that are easily accessible to the aging and disability. It needs to have a phone system that can be used by these individuals not ones that are automated. They needed to be located in Area Agencies on Aging, like the Jayhawk Area Agency on Aging, not in regional call center or something like it.

What additional services and supports would you recommend be included in the ADRC System?

Would you remove or change any existing services and supports?

We must continue to make provisions that allow individuals to have a choice as to where they can they live out the final years, months and days. We need to make changes in our federal regulations that give low-income individuals a means of have payments made to facilities other than nursing homes, such as assisted living facilities. ADRC needs to continue to find ways to be of assistance to the disabled and aging population in areas such as housing, legal services, protection, and many other areas of daily living.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS Program options like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name Southwest Kansas Area Agency on Aging

Mailing Address PO Box 1636 Dodge City, KS 67801

Contact Person Dave Geist Phone Number (620) 225-8230

Email Address dave.geist@swksaging.org Fax Number (620) 225-8240

Brief Summary/Notes (limit 1000 characters)

The SouthwestKS Area Agency on Aging (SWKAAA) is a not-for-profit corporation that has provided ADRC Services in 28 Southwest KS counties for the 2012-15 fiscal year. Our purpose is to provide life sustaining services thru community agency contracts for older Kansans and individuals with disabilities that help them to remain independent and in a setting of their choosing. SWKAAA has over 18 years experience with long-term supports and services, KanCare, FE, PD, TBI and Healthy Working Assessments.

Signature David L. Geist

Date 3/9/15

Typed Name David L. Geist

Title Executive Director

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process. All questions received electronically by noon on March 1, 2015, will be answered. Oral questions or requests will not be accepted. RFI Information Session will be held to answer general questions related to completing and submitting the RFI will be available in February.

Where do you go now for information and assistance about services and supports for older adults and individuals with disabilities?

- Area Agency On Aging
- Local senior center
- ADRC call center toll free phone number
- Division of Children & Family Services
- Community Development Disabilities Organization (CDDO)
- Older & Bolder Newspaper
- SWKAAA ADRC website
- KDADS ADRC website
- Local hospital, nursing home or home health provider
- Independent living center

What type of information should be available from an ADRC?

- Services for older Kansans and individuals with disabilities
- Nursing home and other long term care information
- Information about Medicare, Medicaid, and social security
- Local services and providers
- Transportation services
- Senior Health Insurance programs
- Older Americans Act programs such as meals on wheels,
- Employment services for individuals 60 and older
- Housing options for seniors and individuals with disabilities
- Veteran Services
- Community mental health services

Where should ADRCs be located or satellite access be available?

- Any agency that provides services to seniors or individuals with disabilities
- Area Agency on aging central office with satellite offices in selected communities
- Senior Centers, community developmental disabilities organizations; independent living centers

**What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?**

Additional services:

- Assistance with Medicaid application paperwork and submission
- Immediate services for an individual in crisis who would be eligible for Medicaid services

I would not remove or change any existing services and supports.

Date Submitted: March 13, 2015 Submitter: David L. Geist, Director, Southwest Kansas Area Agency on Aging, Dodge City, KS and current primary contractor of the Aging and Disability Resource Center contract.

ADRC RFP Statement of Interest: Yes. The eleven Area Agencies on Aging (AAAs) are interested in responding to the anticipated Aging and Disability Resource Center (ADRC) Request for Proposal. Based on our current experience as the statewide ADRC, we are confident the eleven AAAs have the capacity, expertise and authority to effectively carry out all of the NWD System functions, assuming adequate levels of appropriations are secured and limited resources are maximized efficiently and effectively. The AAAs have a long, rich history of building Kansas-strong, Kansas-local, Kansas-trusted partnerships, as demonstrated by the recent collaboration in Ottawa between the AAA and the Community Developmental Disability Organization (CDDO). In addition to the recent collaboration in Ottawa, the AAAs have over 20 years of experience working with hospitals and nursing facilities, across the state. Established partnerships with CDDOs, Community Mental Health Centers, Health Departments, Safety Net Clinics, Centers for Independent Living and other organizations have been on-going for as long as our networks have existed.

ADRC RFI Response.

A. Summary: If you are a community service provider, what services do you provide, and in which areas?

- 1) Yes. The AAAs are community service providers. The eleven AAAs provide and/or coordinate a variety of core services with funding received from multiple sources: the Older Americans Act (OAA), Senior Care Act (SCA), Senior Health Insurance Counseling for Kansas (SHICK), the ADRC contract, private pay services, housing agencies and more. Services are coordinated and/or provided in all 105 Kansas counties.
- 2) Examples of services include: congregate and home delivered meals; information & assistance/referral; ADRC call center, in-home care; case management; legal services; respite care for caregivers; ADRC conflict-free functional assessment, ADRC options counseling, Medicare Part D enrollment assistance.

Do you have plans to or would you consider expanding into other service areas to provide the same or additional services if the need arose?

1) Yes. If it behooves Kansans for services to be expanded, the AAAs would seriously consider the opportunity. Planned, well-thought-out expansions have been successfully implemented in Kansas for years. An example is the 'single point of entry' system that was designed, developed and implemented from 1994 through 1997 to expand Medicaid case-management for seniors. With significant input from stakeholders, the State of Kansas effectively transitioned case-management functions for seniors to the AAAs. The AAAs stepped-up and expanded their services to all seniors needing case management services for the Medicaid home and community based waiver program (FE waiver). Concurrently, the State of Kansas successfully coordinated a 'single point of entry' for individuals with physical disabilities (PD waiver).

Another successful example of the AAAs's willingness to expand is the Senior Health Insurance Counseling for Kansas (SHICK) program. SHICK assists seniors, and their families, with Medicare Part D enrollment. When

Congress passed the law to expand Medicare to include prescriptions, the AAAs stepped-up to assist seniors enroll in Part D. Assistance was needed due to the software package that was deemed difficult and confusing for many seniors and their caregivers to navigate. Ten years later, the AAAs continue to assist.

Do you or your organization have experience with long-term services and supports (LTSS), KanCare, conflict-free assessments, and aging and disability populations?

1) Yes, the AAAs have experience with long-term services and supports (LTSS). The Older Americans Act (OAA) was signed into law by President Lyndon B. Johnson in 1965. In 1973, the OAA established the Area Agencies on Aging as designated agencies to focus on the needs of seniors, across America.

As early as 1989, the state-funded Senior Care Act (SCA) program was established to provide funding for in-home services to seniors who may not qualify for Medicaid.

In 1994, the AAAs contracted with the State of Kansas to provide information and assessments regarding community-based options, in response to the federal Preadmission Screening and Resident Review (PASRR) requirements. Kansas' PASRR program was considered one of the most progressive, in that, the PASRR Level 1 assessment was completed and community based services information (Explore Your Options) were shared at the same time. In addition, unmet needs data were collected, along with Medicaid level of care scores.

In 1997, as noted earlier, the AAAs became the 'single point of entry' for services to seniors in Kansas, statewide. By contracting with the State of Kansas to provide Targeted Case Management for seniors, the AAAs were able to extensively leverage OAA dollars, State General Fund (SGF) dollars for Senior Care Act and Medicaid dollars. As a result, community based services for seniors were measurably strengthened.

In 2000, Congress expanded the OAA to include caregivers. Overnight, family members of seniors, across America, became OAA customers. The expansion was enormous. Thanks to this expansion, family members of seniors can now be assisted and services such as respite care are provided.

In 2006, Congress passed Medicare Part D, as noted earlier. Passage of Part D required seniors to enroll, directly, via a software package, with an insurance company for prescription medications. This requirement prompted many seniors, individuals with disabilities, and their caregivers to reach out to the AAAs for assistance. The AAAs met the challenge, head on, and continue to provide the assistance each year.

2) Yes, the AAAs have experience with KanCare. On September 10, 2012, the State of Kansas contracted with the Southwest Kansas Area Agency on Aging (SWKAAA) to serve as the primary contractor of the statewide Aging and Disability Resource Center. A call center was established in less than six weeks and eleven regional walk-in centers were 'opened' to cover the entire state. The current ADRC population base includes seniors, individuals with disabilities, caregivers and the general population over the age of 16. Potentially, over 2.2 million Kansans can be served. The purpose of the ADRC is to complement the three Managed Care Organizations (MCOs) as they manage the Medicaid program. As such, yes, the AAAs have experience with

KanCare, albeit limited, as the ADRC contract restricts the ADRCs from contracting directly with any of the MCOs, with few exceptions.

3) Yes, the AAAs have experience with assessment. As noted above, since 1973, the AAAs have been coordinating and providing direct services to seniors, including assessment. In more recent years, the AAA have been coordinating and providing services to family members and individuals with disabilities, including assessment. Since 2013, the AAAs have been conducting conflict-free assessments for individuals with disabilities who apply for the Kansas Department of Health and Environment (KDHE) WORK program.

The AAAs/ADRCs have completed over 42,000 conflict-free functional assessments (January 2012 - September 2014) since signing the ADRC contract, statewide. More than 300 WORK assessments have been completed for KDHE.

4) Yes, the AAAs have experience with aging and disability populations. As noted above, the number of Kansans who can be served, based on the current ADRC contract, is over 2.2 million. Included in the population are seniors, individuals with disabilities, individuals with head injuries, and their caregivers. Also, individuals with intellectual and developmental disabilities (IDD) participate in the KDHE WORK program. As such, since 2013, the AAAs have experience assessing individuals with IDD. In addition, most recently, the East Central Kansas Area Agency on Aging and the CDDO in Ottawa collaborated with KDADS to expand the ADRC/NWD/SPE concept. As a result, the AAA is assessing individuals with IDD for the IDD waiver. In conclusion, since 2012, as the current ADRC contractor(s), the AAAs serve most all Kansans, regardless of age, disability or income.

In 2012, during the first week of the ADRC Call Center, 21 contacts were received. Most recently, the AAAs/ADRCs Call Center received over 933 contacts in one week. Call trends include: home repair and modifications; long term services and supports; housing needs; DD/IDD issues; needs for individuals who are deaf/hard of hearing.

B. Partnership/Collaboration:

1) Memorandums of Understanding (MOUs) and/or contracts that exist currently for the AAAs include: hospitals, nursing facilities, community mental health centers, community disability developmental centers, nutrition providers, in-home services providers, respite care providers, legal services providers, wellness program providers, safety-net clinics and more. Other partnerships could include homeless shelters, foster care organizations, physician offices, dental offices, Goodwill, libraries, and extension offices.

Partnerships with KDADS, DCF and KDHE are also critical. Recently, many AAAs signed contracts with the DCF Adult Protective Services (APS) program to assist individuals in the community who need one-time services to avoid or defuse a crisis situation. The partnership has already been deemed a win-win-win for all. Also, as

noted earlier, the AAAs/ADRCs complete the WORK program assessments for KDHE. The feedback from KDHE staff has also been very positive. Partnerships should not be restricted, from the AAAs perspective.

An example of a successful recent partnership is the agreement between the East Central Kansas Area Agency on Aging, the Community Developmental Disability Organization and KDADS.

A second example of successful recent partnerships is the DCF/APS contracts with most of the AAAs, whereby, one-time services are coordinated and/or provided to folks in the community to avoid or defuse a potential crisis situation.

C. Ability to Serve Aging & Disabled Individuals:

1) Desired Model. The current statewide ADRC system is a forward-thinking model by KDADS. The foundation is solid. The statewide ADRC has 11 regional walk-in centers (AAA offices), based on Planning and Service Areas established years ago in Kansas, as a result of the OAA. As the statewide contractor, the AAAs/ADRCs have successfully implemented consistent, measurable, standardized policies and practices, across all 11 regions. There is significant value in consistency and standardization.

Current ADRC services include: information and assistance/referral (including an ADRC Call Center); Options Counseling sessions; Medicaid conflict-free functional assessments for FE, PD and TBI; PACE conflict-free functional assessments; PASRR Level 1 assessments; CTO and MFP assessments; and WORK program assessments for KDHE.

An example of support for an ADRC/NWD/SPE system is the State of New York. New York appears to have an extensive, well-resourced program called NY Connects. A similar initiative in Kansas that would promote the Kansas proposed ADRC/NWD/SPE system would be very helpful in supporting the desired model.

2) Regional Areas. The current statewide ADRC model has 11 regional walk-in centers, as noted earlier, along with a statewide ADRC Call Center. One suggestion as to how the AAAs/ADRCs could continue to support the desired ADRC model is to establish ADRC Councils, similar to the NY Connects model. Each region could establish a Council made up of consumers, caregivers, providers, advocates, government representatives and others to provide feedback and input on LTSS in their region. The Council meetings could be hosted, via 'zoom' video conferencing technology. These Councils would lend support to continued partnerships that are Kansas-strong, Kansas-local and Kansas-trusted.

D. Barriers and Opportunities: Barriers should be minimal if an ADRC/NWD system is perceived as an investment. According to a 2011 technical report commissioned by the National Governor's Association, "expanding community-based services typically results in a short-term increase in spending, followed by a decline in institutional spending and eventual long-term cost savings." (Long-Term Services and Supports: Challenges and Opportunities for States in Difficult Budget Times).

- 1) Barrier. Data system. The KAMIS system needs significant improvement.
- 2) Barrier. Standardized assessment tool. To avoid very costly ADRC increases, any improvement to the assessment tool must include well-thought-out policies based on feedback from current, experienced users. Implementation must include real-time data entry and real-time shared access. Duplication of data must be avoided. A common-sense approach is crucial for a successful transition for all parties, including customers.
- 3) Barrier. Three-year contract with 2 one-year extensions. To improve investment opportunities, the ADRC contract needs to be more than a one-year contract, with two one-year extensions.
- 4) Opportunity/Innovation. Person-Centered Planning. Increase ADRC funding to include person-centered planning. This service could be provided by the ADRCs, with flexibility similar to the successful APS model.
- 5) Opportunity/Innovation. A form of Global Budgeting for LTSS. Now that KDADS has authority of the overall LTSS budget, is it an option for KDADS to enhance community-based systems using a global budget, similar to the MFP model?
- 6) Opportunity/Innovation. Shared Savings for Dual Eligibles. North Carolina is participating in a "shared savings" demonstration with the federal government that provides Medicaid beneficiaries with a host of services. Any cost savings from serving dual eligibles is shared by the state and federal government. Could Kansas apply?
- 7) Opportunity/Innovation. Veterans Directed HCBS program. The AAAs will continue to work closely with the ACL to receive technical assistance on developing Veterans Directed-HCBS programs in Kansas.

E. Cost Neutral Solutions: How might an organization identify efficiencies and technological opportunities for increasing access to an ADRC without sacrificing customer service? Recommendations:

- 1) Improve the current data system. Coordinate and share data, real-time, between the ADRC/NWD system and the three MCOs. ADRCs should only collect LOC information to avoid conflict of interest issues.
- 2) Continue to reach-out to valuable partners, including potential private partners.
- 3) Consider a form of LTSS global budgeting to include Person-Centered Planning as an ADRC service.
- 4) Consider a form of LTSS global budgeting to increase access to Public Benefits/Programs assistance.
- 6) Maximize all available funding at the federal and state levels (CMS, ACL, VHA) for programs, such as Money Follows the Person, the Community First Choice Option, the State Balancing Incentive Payments Program, ADRC grants, and options to provide health homes to Medicaid beneficiaries with chronic conditions.
- 7) Capitalize on all federal funding available for integrated care innovations for dual eligibles.
- 8) Continue to utilize affordable technology such as 'zoom' video conferencing for training purposes.

Thank you for this opportunity to respond to the KDADS ADRC RFI.



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<input type="checkbox"/> Government Entity	<input checked="" type="checkbox"/> Non-Profit Organization	<input type="checkbox"/> Advocacy Organization	
<input type="checkbox"/> Other _____	<input type="checkbox"/> Other _____		

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
 HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name East Central Kansas Area Agency on Aging

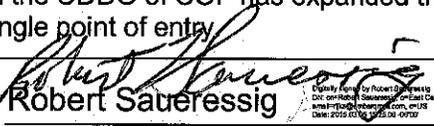
Mailing Address 117 S Main Ottawa KS 66067

Contact Person Elizabeth Maxwell/Robert Saueressig Phone Number 785-242-7200

Email Address elizabethm@eckaaa.org/rjks@embarqmail.com Fax Number 785-242-7202

Brief Summary/Notes (limit 1000 characters)

East Central Kansas Area Agency on Aging has been acting as the ADRC for Anderson, Coffey, Franklin, Linn, Miami, and Osage counties since the inception of the ADRC model in Kansas. The agency is interested in continuing as the ADRC. The agency is interested in being notified of the RFP. The agency has worked in conjunction with the other AAAs to provide the IRA, OC, and assessments as the ADRC. The agency provides and coordinates in-home services, legal services, health and wellness programs, SHICK, MIPPA, SMP, and assessment/case management for non-medicaid customers age 60 and over and has for 42 years. The agency has used both direct staff and contracted persons to meet goals and would consider expanding the service area. The recent merger with the CDDO of COF has expanded the population the agency now serves and strengthens ECKAAA as the single point of entry.

Signature  Robert Saueressig

Date 3-6-15

Typed Name Robert Saueressig

Title Chairman, ECKAAA Policy Board

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Kansas ADRC RFI Response – Additional Information

East Central Kansas Area Agency on Aging – Aging and Disability Resource Center

As noted on the Cover Page, East Central Kansas Area Agency on Aging is interested in continuing to act as an ADRC. Last year we provided over 1000 assessments for the FE, PD, TBI waivers, as well as MFP, CARE and Work assessments. We provided over 500 Options Counseling sessions and over 4000 documented IRA contacts. The expansion of the area agencies on aging into the aging and disability population has been a natural, and according to surveys our agency has conducted, customers are satisfied with the services provided. This past month ECKAAA merged with COF CDDO and is now responsible for the IDD population. This has been a seamless transition for the customers. The processes have remained in place and the only real change the customers have seen is in the address of the agency. Because the Autism, SED, TA, and TBI waivers can all transition into IDD services, the merger into our agency strengthens the Single Point of Entry for most persons on a waiver. In addition to the above Medicaid assessments, the area agency on aging has provided OAA programs for over 40 years and SCA programs for over 20 years. The statewide call center is the icing on the cake by ensuring one number for anyone to call and be assured of a connection with the appropriate region of the state that can help.

Active partnerships are important to ensure a high quality of life for all Kansans. Before the area agency on aging became the ADRC, the agency had actively been coordinating with other appropriate agencies, due to the multiplicity of programs provided under OAA, SCA, APS funding, county dollars, and other funding sources. Those verbal agreements are now solidified in writing. Partners should include mental health groups, disability groups such as CDDOs and CILs, medical groups including hospitals, physicians offices, dental offices, pharmacists, and health departments, local food and clothing groups, Goodwill, libraries, extension offices, and state agencies such as DCF and KDHE. A working relationship among DCF, KDADS, and the MCOs is critical for expediting help to those in need. A strong relationship among regional ADRCs is critical due to movement of customers from one area to another in the state. The network built by the 11 area agencies on aging and strengthened through the Kansas Association of Area Agencies on Aging and Disabilities is a testimony to effectively and efficiently meeting the needs of Kansans. The area agencies on aging should be designated again as the ADRCs to continue to build on the strong foundation already in place. Because Kansas is mainly rural, with many small communities, there are many challenges to operating a cost efficient program. But the plus of small towns is that all local entities not only know the individual being serviced, but know the families. Locals helping locals under the umbrella of the strong network of area agencies on aging successfully delivers quality to Kansans of varying disabilities and income levels.

The current ADRC network of 11 regions in the state was built on the solid foundation already established by the area agencies on aging 42 year success story of working with Older Americans Act funded programs, Senior Care Act funded programs, SHICK, MIPPA, SMP, CARE, MFP and many county funded initiatives. The provision of quality assessments for functional Medicaid eligibility and the WORK program was a natural extension of the work already done by the area agencies on aging. A solid foundation makes a strong ADRC. The

statewide call center, the ADRC offices, and the ability to meet with people at one of the locations of our local partners or in their homes efficiently and effectively cover all of the state.

It is stated that the next ADRC system must remain budget neutral. That creates a barrier when wanting to add services to the existing ADRC program. The current system is bare bones. The payments for services rendered do not allow for enhancements to any part of the programs: IRA, Options Counseling or Assessments. The lengthening of the assessment tool will create a cost issue. The current tools used across all funding sources range in length from 2 pages for the CARE, 3 pages for the FAI, and 12 pages for the UAI. It is our understanding that the new tools designed through a contract with the University of Kansas will be from 13 to 22 pages long. There will definitely be an increase in assessor time in the home, thus an increase in cost of use of the instrument. Another cost barrier is increase help with Medicaid Application Assistance. The area agencies on aging, acting as the ADRC, currently helps individuals by providing them a listing of all documents needed to complete the application and offering use of computers to do the on line application. DCF and CILs help individuals physically complete these applications. If KDADS expects the ADRC to help individuals find/retrieve all information needed to complete the application and then sit down with them to complete the application, there will be an increase in time and an added cost. The state's computer system, KAMIS, has been a cost barrier for the past year. The slowness of the system costs data entry time. It has not been unusual for at least 7 of the last 11 months for data entry to take 2 to 5 times as long. This is an added cost factor. The state has hired a consultant and we are hoping this is an opportunity to have a design system which allows timely data entry by assessors while in the person's home and makes use of current technologies with regard to electronic signatures.

Customer service has been excellent during the time that the area agencies on aging have been designated the ADRC. Negative feedback from customers or KDADS has been limited and addressed as brought to our attention. KDADS websites and all AAA websites and Facebook/Twitter and other social media have provided technological access to the ADRCs. A review of all partnering agencies/companies should be conducted to be sure that all appropriate links to all partners are available.

The Area Agencies on Aging, acting as a statewide ADRC, has proven to be a successful model. It was built on the solid foundation of 40 plus years of grassroots Older Americans Act programs and 22 years of the Senior Care Act program. Both of these programs encouraged counties to leverage their funds to expand services in their counties. Counties continue to see the outcomes of information and services provided and coordinated by the area agencies on aging and many give beyond what is needed for match for state and federal dollars to fill gaps that are left due to limited funding. Because the AAA system was well defined and successful, there was a very short learning curve to be up, running, and successfully acting as an ADRC. Because the AAAs had run the Medicaid TCM program for assessment and case management for many years, the assessing for the frail elderly was a matter of assessing a group that was familiar. Because of the degree requirements and training already required of our case managers, we already had many quality staff available to be trained as assessors for the new tool that was going to be used. The same staff was already doing CARE assessments, so no extra training was needed. Training for working with the physically disabled population and traumatic brain injury was provided and assessors were on the job. Because of the in depth information that had, and is still being

provided, through the Older Americans Act, Options Counseling was a natural. Quality training and staff were on the job. When East Central Kansas Area Agency on Aging merged with COF-CDDO, quality assessors that we already have on staff were quickly trained and ready to assess the IDD population. An easy transition was made. ECKAAA now assesses for CARE, MFP, CTO and ages 5 and greater for the FE/PD/TBI/IDD populations and refers appropriately for the other waivers. ECKAAA provides and coordinates services and assesses for individuals age 60 and over who are not Medicaid eligible and refers for services for other ages. Partnerships with all appropriate coordinating agencies have been maintained.

Improvements to a successful economically efficient run system usually come with a price tag and KDADS will decide priorities for Kansas. While ECKAAA knows that consumers are receiving quality services in all areas, a couple of small changes in the CARE process are suggested. It is the belief of this agency and the results of a pilot done in Kansas a number of years ago, that if the area agency on aging is allowed to do the CARE assessment while the customer is still in the hospital, the family can start earlier in making plans for the customer to transition from hospital to nursing facility to home and more individuals would transition home. At the very list, KDADS could forward the names of the customers receiving CAREs in the hospital and a follow up call could be given. In addition, a 30 day follow up call to all CARE recipients would give another opportunity to evaluate for transition from nursing facility to home. The savings from Medicaid payment of one person who transitions home earlier would more than pay for the in hospital assessment or the 30 day follow up phone calls. Standardized training would be another area that could improve service. If KDADS provided and/or coordinated all training/topics for training, all ADRCs and partners would have the opportunity to receive the highest quality education for improvement at all levels of service.



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<input type="checkbox"/> Other _____	<input type="checkbox"/> Other _____		

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____

HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name East Central Kansas Area Agency on Aging

Mailing Address 117 S Main St. Ottawa KS 66067

Contact Person Elizabeth Maxwell/Dona Jackson Phone Number 785-242-7200

Email Address elizabethm@eckaaa.org/Djack1935@yahoo.com Fax Number 785-242-7202

Brief Summary/Notes (limit 1000 characters)

Included on page 4 of 4 are comments from the ECKAAA Advisory Council. ECKAAA has been a provider of services for the 60+ population since 1973 and believes that expanding its role as an ADRC has not only been positive for the PD and TBI programs, but has enhanced its service to the elderly population. The addition of the IDD population is a plus. The Policy Board will address the intent of ECKAAA to continue as an ADRC.

Signature Dona Jackson

Digitally signed by Dona Jackson
DN: cn=Dona Jackson, o=East Central Kansas Area Agency on Aging, ou
email=Djack1935@yahoo.com, c=US
Date: 2015.03.15 17:39:29 -0600

Date 3-5-15

Typed Name Dona Jackson

Title Chairman, ECKAAA Advisory Council

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 Submitter: (Organization/Individual Name – Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process. All questions received electronically by noon on March 1, 2015, will be answered. Oral questions or requests will not be accepted. RFI Information Session will be held to answer general questions related to completing and submitting the RFI will be available in February.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-5-15

Submitter: Dona Jackson, Chairman ECKAAA 

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

ECKAAA has been the trusted source for I/A and services for over 40 years for the 60+ population. Since becoming an ADRC, it is now the single point of entry for persons seeking eligibility for the PD and TBI programs. The agency's partnership with the CILs in our six county area has been strengthened as they have funding for CORE services and is a great referral agency. Mental Health agencies, hospitals, health departments, and home health agencies continue to play a strong role with referrals. Our counties have provided funding to help with unmet needs in the various age groups we now service. The merger with the CDDO of COF is an added population and has expanded out single point of entry. The statewide call center is invaluable due to its easy accessibility for all ages and disabilities.

What type of information should be available from an ADRC?

ADRCs should be able to provide the information or know who can provide the information for varying options to keep people living in the environment of choice with access to various funding sources to allow all Kansans to live as high a quality of life as possible. The area agencies on aging, acting as the ADRC, has been successful in partnering with various agencies to meet this end. The area agencies on aging have done this in a cost efficient model beginning over 40 years ago. The area agencies on aging have a proven track record of excellence of service in a time sensitive and cost efficient manner. Options Counseling has been a natural extension of the intensive I&A which has been provided through the Older Americans Act and a natural partner to SHICK, MIPPA, and SMP programs.

Where should ADRCs be located or satellite access be available?

The area agencies on aging have successfully located offices across the state for easy access. The area agencies on aging have utilized existing nutrition sites and senior centers as additional meeting places if a person doesn't want to travel to the main office or meet in the home. However it should be noted that all assessments are done in the home and home visits are offered as an option to persons seeking information. In addition, the statewide call center offers a one stop call with a warm transfer to any ADRC in the state. Acting as an ADRC, the AAA offers warm transfers to referral agencies.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

The advisory council represents all six counties and has representatives from various age groups and representation from varying agencies/companies. Feedback on current services has been very positive. With a cost neutral mandate, it would be difficult to add any more services or supports. It is the opinion of the Advisory Council, that with the excellent leveraging of partnering agencies, such as mental health and the independent living centers, the area agencies on aging, acting as the ADRC, has done an excellent job of making it easy for people of all ages, disabilities and income levels to learn about and access the services and supports they need.

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian Community Service Provider Assessing Entity FMS Provider
 Government Entity Non-Profit Organization Advocacy Organization
 Other _____

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
 HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name North Central-Flint Hills Area Agency on Aging, Inc.

Mailing Address 401 Houston Street, Manhattan, KS 66502

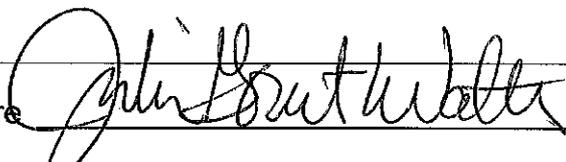
Contact Person Julie Govert Walter, Executive Director Phone Number 785-776-9294

Email Address juliegw@ncfhaaa.com Fax Number 785-776-9479

Brief Summary/Notes

Please see attached response.

Signature



Date 3-20-15

Typed Name Julie Govert Walter

Title Executive Director

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response – Last Name/Organization Name"

Email Body: **Only** include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
 Agency: Kansas Department for Aging and Disability Services (KDADS)
 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name – Contact Information)

Questions

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Date Submitted: March 20, 2015

Submitter: Julie Govert Walter, Executive Director, North Central-Flint Hills Area Agency on Aging, Manhattan, KS and current member of Aging and Disability Resource Center (ADRC) contract network.

Thank you for the opportunity to respond to this Request for Information.

ADRC RFP Statement of Interest: Yes. The North Central-Flint Hills AAA (NC-FH AAA) believes that continuation of the statewide ADRC contract through Area Agencies on Aging in Kansas is the right thing to do. The current ADRC network is Kansas-strong, Kansas-local and Kansas-trusted. Kansas would be wise to fund this system and add more stability to this LTC service model. However, if KDADs elects another direction, the NC-FH AAA reserves all of our rights as a Kansas non-profit corporation and would wish to submit our own response to the anticipated Aging and Disability Resource Center (ADRC) Request for Proposal (RFP). Based on our current experience as the region's ADRC, we have the capacity, expertise and authority to effectively carry out and enhance all of the No Wrong Door (NWD) system functions, assuming adequate levels of appropriations are secured and limited resources are maximized efficiently and effectively. Our AAA/ADRC has more than 20 years experience working with hospitals and nursing facilities, has established strong relationships with Health Departments, CDDOs, Community Mental Health Centers, Centers for Independent Living, senior centers and other organizations in our service region.

ADRC RFI Response.

A. Summary: If you are a community service provider, what services do you provide, and in which areas? 1) Yes. The NC-FH AAA provides/coordinates a wide array community services. Our Agency's core services are funded from multiple sources: the Older Americans Act (OAA), HUD, Senior Care Act (SCA), Senior Health Insurance Counseling for Kansas (SHICK), the ADRC contract, private pay services. Our Agency services seniors, caregivers and people with disabilities in 18 Kansas counties. These counties are: Chase, Clay, Cloud, Dickinson, Ellsworth, Geary, Jewell, Lincoln, Lyon, Marion, Mitchell, Morris, Ottawa, Pottawatomie, Republic, Riley, Saline and Wabaunsee.

2) The NC-FH AAA provides a wide variety of services including Information, Assistance and referral, benefits and options counseling, assessment, in-home care service coordination, case management, Friendship Meals (congregate and home delivered meals), Older Kansans Employment Program and housing assistance. We also coordinate and/provide legal services; respite care for caregivers; wellness and disease prevention programs, ADRC conflict-free functional assessments, ADRC options counseling. Our *Keynotes* newspaper is mailed to more than 40,000 households of seniors, caregivers and people with disabilities. Our annual Sunflower Fair is the heartland's premier health and wellness event.

Do you have plans to or would you consider expanding into other service areas to provide the same or additional services if the need arose?

1) Yes, the NC-FH AAA would seriously consider expansion opportunities. Our Agency has consistently demonstrated willingness and capacity to accept and succeed at such opportunities. We accepted SHICK program opportunities in 1995, developed volunteer network and partnerships and currently lead the state in providing this important service that helps people understand Medicare and enroll in Medicare Part D.

In 1994, we participated in workgroups to design, develop and implement expansion of Medicaid Home and Community Services targeted case management for seniors with stakeholders and the State of Kansas. In January 1997, we expanded our assessment and case management services to meet the needs of seniors eligible

for the HCBS FE waiver. We successfully implemented the plans resulting from this work in our region and consistently received positive reviews from quality assurance monitoring.

We have more than 40 years of expertise in serving older Kansans and caregivers in our region and extensive knowledge of community services in every county in our region. We were pleased to step up in cooperation with groups serving people with disabilities in our region to expand services to Kansans who had physical disabilities and traumatic brain injuries in October of 2012 as part of Kansas statewide ADRC network.

Do you or your organization have experience with long-term services and supports (LTSS), KanCare, conflict-free assessments, and aging and disability populations?

1) Yes, the NC-FH AAA has more than 40 years of experience with long-term services and supports (LTSS). Since 1973, the NC-FH AAA has planned, coordinated and provided services to carry out the aims of the Older Americans Act, which is celebrating its 50th anniversary this year. Our passion is helping seniors and caregivers remain beyond the doorways of facilities through smart, resourceful use of community-based services and funding from Senior Care Act and Older Americans Act services.

The NC-FH AAA was an early implementer of the state-funded Senior Care Act program-- established as a way to assist seniors needing in-home services who may not qualify for Medicaid. In 1993 we implemented case management for OAA and SCA services and also worked with hospitals and nursing homes to implement the Client Assessment Referral and Evaluation (CARE) program. This is assessment required under the federal Preadmission Screening and Resident Review (PASRR).

Our Agency's CARE assessment performance consistently got a top ranking in the state based on the number of people we diverted from the doorways of nursing homes. Even today, our CARE assessor's goal is to provide easy-to-understand information about community-based services and options at the time of this assessment and to encourage use of these options. In 2004, we undertook a research and intervention study of the CARE assessments we did with two hospitals in our region. This study showed that those people that had CARE assessments from an AAA assessor when they were in hospital were more than 70 percent more likely to go home after their hospital stay or after their re-hab stay in a nursing facility. For this reason, the NC-FH AAA has supported our established strong relationships with hospitals and discharge planners in our region. Our goal is to do everything possible so that hospital patients and caregivers know about in-home care services and options available to them. We also make compiling and updating our region's "Explore Your Options" a directory of community based services a top priority.

The NC-FH AAA is also a 'single point of entry' for services to seniors and caregivers in the heartland of Kansas. From 1997 to 2012, we provided Targeted Case Management for seniors under a contract with the State of Kansas. We were able to extensively leverage OAA dollars, State General Fund (SGF) dollars for Senior Care Act and Medicaid dollars. Because we handled these programs from initial phone call, assessment, care plan coordination through to on-going monitoring of plans of care set up with contracted service providers, we addressed people's needs, engaged seniors and caregivers in the care planning and care delivery, balanced needs vs. wants to create good care plans that were also affordable and identified unmet needs. This work of leveraging partnerships and local resources and strengthening community based services for seniors, caregivers and people with disabilities continues in our ADRC role.

Our Agency also is a recognized leader in assessing people's needs relative to Medicare and Medicare Part D enrollment. Even before Congress passed Medicare Part D in 2006, our Agency helped seniors and caregivers understand Medicare and get answers to their questions. When seniors were required to enroll in Medicare on-line, we enlisted volunteers to get training on Medicare and to use the required software package to enroll in

Medicare Part D. NC-FH AAA is a leader in the state in helping seniors, individuals with disabilities, and their caregivers. Each year more and more people get Medicare answers from our team of professionals and trained volunteers.

2) Yes, the NC-FH AAA has strong experience with KanCare. We are the region's Aging and Disability Resource Center. Our staff participated in every KanCare roll-out session in our region and staff also served on KanCare work groups. We know and understand KanCare and its requirements. Our ADRC's professional and credentialed assessors provide timely assessments of people who seek Medicaid services. These objective assessments are integral to the success of the three Managed Care Organizations (MCOs) as they manage the Medicaid program.

As NC-FH AAA staff assess or re-assess the needs of potential and current KanCare customers, we provide other forms of "real help" in "real time" to address needs. Our professional staff are "aging experts" and also unbiased experts in all available community resources. When they meet with someone interested in KanCare, the assessment affords determination of functional abilities of the person and also triggers access to other services that may help meet needs. For example, if the person being assessed is facing food insecurity and is over 60, Friendship Meals from the local senior center may be arranged. If the person or caregiver needs immediate in-home help, the AAA staff may arrange for an in-home service under the Senior Care Act. These services can be organized before the person becomes eligible for KanCare and before the person enrolls with an MCO.

Our current ADRC population base includes seniors, individuals with disabilities, caregivers and the general population over age 16. In our region, potentially more than 240,000 Kansans can be served. Our ADRC's professional and credentialed assessors provide timely and objective assessments of people who seek Medicaid services. These assessments complement the three MCOs in their management of services in KanCare.

3) Yes. Currently the NC-FH AAA coordinates and provides services to family members and individuals with disabilities, including assessments. We have provided assessments to older Kansans--the state's fastest growing population group--since 1993. Our Agency has coordinated and provided direct services to seniors, including assessment since 1973. Since 2013, our assessors have worked with Kansas Department of Health and Environment (KDHE) and MCO staff in conducting conflict-free assessments for individuals with disabilities who apply for KDHE's WORK program.

From January 2013 to Sept. 2014, the NC-FH AAA/ADRC has completed more than 5,143 conflict-free functional assessments--including CARE assessments. This accounted for 11.18% of the Functional and Care Assessments statewide. The NC-FH AAA/ADRC has completed over 3,027 CARE assessments accounting for 13.73% of the CARE assessments statewide.

4) Yes. The NC-FH AAA has experience with aging and disability populations. About 240,000 Kansans can be served in our region, based on the current ADRC contract. This population includes seniors, individuals with disabilities, individuals with head injuries and their caregivers. Since 1989, we have provided housing rental assistance to all age groups -- many of these households include people with disabilities. Our Agency serves individuals with intellectual and developmental disabilities (IDD) though assessments completed for KDHE's WORK program. Since 2012, as one of the current ADRC contractor(s), the NC-FH AAA has served almost all Kansans, regardless of age, disability or income.

The NC-FH AAA/ADRC currently receives an average of 118 "warm received" calls and walk-ins daily. This equates to about 2,360 calls/visits each month.

B. Partnership/Collaboration:

1) The NC-FH AAA has Memorandums of Understanding (MOUs) and/or contracts with groups including hospitals, physician's offices, nursing facilities, providers of community-based in-home services, community mental health centers, community disability developmental centers, nutrition providers, respite care providers, legal services providers, extension offices, SHICK volunteers, wellness program providers, safety-net clinics, HUD Section 8 landlords and more.

Partnerships with KDADS, DCF and KDHE are also critical. Our Agency has enjoyed long-standing positive relationships with the DCF. Our contract with the DCF's Adult Protective Services (APS) program to assist individuals in the community who need one-time services to avoid or defuse a crisis situation.

C. Ability to Serve Aging & Disabled Individuals:

1) Desired Model. The NC-FH AAA supports the current statewide ADRC system as a forward-thinking model by KDADS. The foundation is solid. The statewide ADRC has 11 regional walk-in centers (AAA offices), based on long-established Planning and Service Areas established under the OAA. To better serve seniors, caregivers and people with disabilities in our region, the NC-FH AAA has established service centers in Manhattan, Salina and Emporia and also has staff in 41 Friendship Meals centers in our region. We have strong long-standing relationships with groups that serve disabled Kansans in our region. Our Agency completes the WORK program assessments for KDHE. Feedback from KDHE staff about our work has been very positive. Because we value consistency and standardization in policies and practices, NC-FH AAA staff consistently participates in KDADS and statewide work groups that craft and review ADRC policies and practices. Currently our Agency is working with University of Kansas researchers to test the MEFI assessment tool.

Besides the WORK program assessments for KDHE, NC-FH AAA/ADRC currently provides: information and assistance/referral, Options Counseling sessions, Medicaid conflict-free functional assessments for Frail Elders, Physically Disabled, and Traumatic Brain Injured Kansans, PACE conflict-free functional assessments, PASRR Level 1 (CARE) assessments; CTO and Money Follows the Person (MFP) assessments.

2) Regional Areas. The current statewide ADRC model has 11 regional walk-in centers. Our Agency currently is seeking suggestions and input from providers and the public concerning ways we might improve ADRC services. To better serve seniors, caregivers and people with disabilities in our region, the NC-FH AAA has established service centers in Manhattan, Salina and Emporia and also has staff in 41 Friendship Meals centers in our region. Our Advisory Council is comprised of consumers, caregivers, providers, advocates, government representatives and others that provide feedback and input on LTSS in our region. We are actively considering ways to enhance connectivity with groups serving people with disabilities through 'zoom' video conferencing and other ways.

D. Barriers and Opportunities: We believe that state decision-makers should view the ADRC/No Wrong Door system as an investment. From our CARE research and intervention study, our long-standing commitment to helping seniors and people with disabilities remain beyond the doorways of facilities, we know that the short term investment in community-based services results in reduced institutional spending in the long-run. Our viewpoint is supported by studies commissioned by the National Governor's Association and other researchers.

- 1) Barrier. Data system. The KAMIS system--the system that NC-FH AAA is required to use to record customer information and for payments-- needs significant improvement. The entry of data currently takes almost as much time as a customer assessment..
- 2) Barrier. Standardized/Comprehensive assessment tool. The NC-FH AAA supports assessment tool improvements now being tested by KU researchers. However, this improved tool will increase assessment costs due to extra time required. Consideration of "real time" of credentialed assessors, data entry time and costs of any additional software/hardware upgrades must be considered in the ADRC budget. Duplication of data-entry is costly and must be avoided. Remote rural locations are potential barriers to live real time processing.
- 3) Barrier. Three-year contract with 2 one-year extensions. To improve investment opportunities, the ADRC contract needs to be for three or more years. There is also a need to collaborate with the AAA system as partner allies and not only as contracted service providers.
- 4) Opportunity/Innovation. CARE Assessments should be exclusively completed by ADRC assessors at the time of hospital discharge. Our 2006 study showed that patients who received a bedside CARE assessment from a NC-FH AAA professional with follow-up had a 76 percent diversion away from long-term stays in a nursing facility.
- 5) Opportunity/Innovation. People receiving CARE assessments from a NC-FH AAA assessor--and then going to the nursing facility--should receive follow-up at 30, 60 and 90 day intervals. These conversations trigger ways the person can get back home with appropriate services. This saves Medicaid money.
- 6) Opportunity/Innovation. Person-Centered Planning. Increase ADRC funding to include person-centered planning. This service could be provided by the ADRCs, with flexibility similar to the successful APS model.
- 7) Opportunity/Innovation. Shared Savings for Dual Eligibles. North Carolina is participating in a "shared savings" demonstration with the federal government that provides Medicaid beneficiaries with a host of services. Any cost savings from serving dual eligibles is shared by the state and federal government. Could Kansas apply?

E. Cost Neutral Solutions: How might an organization identify efficiencies and technological opportunities for increasing access to an ADRC without sacrificing customer service?

Recommendations:

- 1) Improve the current data system. Coordinate and share data, real-time, between the ADRC/NWD system and the three MCOs.
- 2) Continue to reach-out to valuable partners, including potential private partners.
- 3) Consider a form of LTSS global budgeting to include Person-Centered Planning as an ADRC service.
- 4) Consider a form of LTSS global budgeting to increase access to Public Benefits/Programs assistance.
- 6) Maximize all available funding at the federal and state levels (CMS, ACL, VHA) for programs, such as Money Follows the Person, the Community First Choice Option, the State Balancing Incentive Payments Program, ADRC grants, and options to provide health homes to Medicaid beneficiaries with chronic conditions.
- 7) Capitalize on all federal funding available for integrated care innovations for dual eligibles.
- 8) Continue to utilize affordable technology such as 'zoom' video conferencing for training purposes.



Sedgwick County...
working for you

Department on Aging

2622 W. Central, Ave., Suite 500, Wichita, KS 67203-4974 - www.sedgwickcounty.org - TEL: 316-660-7298 - FAX: 316-660-1936

Annette Graham
Director

March 20, 2015

Kansas Department for Aging and Disability Services
New England Building
503 S. Kansas Ave.
Topeka, KS 66603-3404

Dear Ms. Lacey Vaughan,

Sedgwick County Advisory Council on Aging is pleased to provide this letter of support for Central Plains Area Agency on Aging (CPAAA) acting as the local Aging and Disability Resource Center (ADRC). This Sedgwick County Advisory Council represents seniors in Sedgwick County and is an assemblage of seniors, caregivers, persons with disabilities, aging service providers and former legislator who provide input and offer recommendations on funding for Sedgwick County programs. The existing Kansas ADRC network has proven to be effective at helping seniors and disabled Kansans. The Central Plains Aging and Disability Resource Center, along with the state-wide ADRC's represented by the Area Agency on Aging network, have an accessible resource available to meet the needs of a diverse population including seniors 60 years and older, caregivers, persons with disabilities and traumatic brain injuries and their families. This network of professionals is an established and knowledgeable resource for all of Kansas. The Sedgwick County Aging Advisory Council highly recommends that you continue to fully fund the network of Kansas ADRCs to ensure consistent, unbiased and professional services to Kansas residents.

Central Plains Aging and Disability Resource Center (CPADRC) as part of the state-wide network of Area Agencies on Aging (AAA), has established the organizational structure necessary to provide an array of ADRC services established by the Kansas Department for Aging and Disability Services (KDADS) agreement. This organization has offices with professional and helpful staff with high levels of credentials and training which meet or exceed the KDADS standards. CPADRC is highly respected in the community as a knowledgeable and unbiased source where consumers, caregivers and professionals are comfortable accessing services and information. A satisfaction survey conducted by CPADRC participants reported a 96 percent satisfaction with services demonstrating that

March 20, 2015

Page 2

CPAAA's has met the needs of ADRC consumers since inception of the full ADRC services in January 2013.

The Central Plains ADRC and the Kansas ADRC (KADRC) network provide a single point of entry with easy access to information and referral, assessment and options counseling. As a visible and trusted place where people can turn, the current existing ADRC structure has streamlined access for people of all ages, disabilities and needs with the statewide ADRC call center operated by CPADRC. The Kansas ADRC network has proven since 2013 at providing help to seniors, disabled Kansans and caregivers. Originally providing assessment for the frail elderly population, assessment services have expanded to include the physically disabled, traumatic brain injury and working healthy totaling over 46,000 assessments within the community and in area hospitals, rehabilitation and nursing facilities. The KADRC statewide call center has reached a recent milestone with 1,000 contacts in one week during the month of February. The number of callers continues to grow each month. The KADRC statewide call center, housed at CPADRC offers consumers quick and accurate information and resources including connection to local providers and other ADRCs in Kansas to better assist consumers.

The Sedgwick County Aging Advisory Council truly believes that the CPADRC and the KADRC network as it stands now works for Kansans like us -- there is no need to re-invent the wheel! We appreciate the opportunity to share with KDADS decision makers, our strong support for the Central Plains Area Agency on Aging and their role as the local ADRC.

Kindest Regards,



Frances Seidl, BA, MN, RN
Chair, Sedgwick County Advisory Council on Aging
p.p. Staff Signature

Sedgwick County Advisory Council on Aging Council Members:

Clifford Koehn, Vice Chair
Willa DeCastro
Catherine Hay
Andree Sisco

Theron Black
Mario Goico, Rep.
Mary Ellen Phillips
Patsy Waller

Mark Criner
James Gulick
Alvin Rose

cc: Annette Graham, Director

Consumer Response



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, Advocacy Organization, FMS Provider, and various programs like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Phyllis Stull

Mailing Address 8 Prairie Dr Ness City, KS 67560

Contact Person Phone Number 785-798-3794

Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Phyllis Stull Date 3-9-15

Typed Name Title

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: March 13, 2015

Submitter: Phyllis Stull

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

<p>Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?</p> <p><i>Area Agency on Aging and the Local Senior Center Alder + Boldeu Newsletter</i></p>
<p>What type of information should be available from an ADRC?</p> <p><i>Services for older Kansans, nursing home + long term care info Local services + providers, Older American Act programs Veteran services</i></p>
<p>Where should ADRCs be located or satellite access be available?</p> <p><i>Area agency on aging, Senior center, Area Agency on Aging Central Office</i></p>
<p>What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?</p> <p><i>More assistance with Medicaid applications Crisis services</i></p>



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

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Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Advocacy Organization, Assessing Entity, FMS Provider, AAA, CDDO, CIL, CMHC, KVC, CRC, Other, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Carol Riegel

Mailing Address 604 N Broadway St. John, KS 67576

Contact Person Phone Number

Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Carol Riegel Date 3/9/15

Typed Name Title

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Carol Riegel

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

For information and assistance with questions about services and supports for older adults and individuals with disability I would go to the Aging and Disability Resource Center through SWKAAA.

What type of information should be available from an ADRC?

Information should be available about Medicaid services, nursing home placement and long term care services.

Where should ADRCs be located or satellite access be available?

ADRC's should be located in the counties where people live.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I would not add, remove or change any existing services and supports.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various programs like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Patsy Brimm

Mailing Address 1620 Bancroft Garden City, KS 67846

Contact Person Phone Number 620-275-8128

Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Patsy Brimm Date 3-7-15

Typed Name Patsy Brimm Title

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Questions

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Patsy Brimm

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

ADRC or
Senior Center

What type of information should be available from an ADRC?

Where should ADRCs be located or satellite access be available?

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?



**REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015**

Information about the Person, Provider or Organization Submitting the Request for Information

<input checked="" type="checkbox"/> Person/Guardian	<input type="checkbox"/> Community Service Provider	<input type="checkbox"/> Assessing Entity	<input type="checkbox"/> FMS Provider					
<input type="checkbox"/> Government Entity	<input type="checkbox"/> Non-Profit Organization	<input type="checkbox"/> Advocacy Organization						
<input type="checkbox"/> Other _____								
Assessing Entity:	<input type="checkbox"/> AAA	<input type="checkbox"/> CDDO	<input type="checkbox"/> CIL	<input type="checkbox"/> CMHC	<input type="checkbox"/> KVC	<input type="checkbox"/> CRC	<input type="checkbox"/> Other: _____	
HCBS Program:	<input type="checkbox"/> Autism	<input type="checkbox"/> FE	<input type="checkbox"/> IDD	<input type="checkbox"/> PD	<input type="checkbox"/> TA	<input type="checkbox"/> TBI	<input type="checkbox"/> SED	<input type="checkbox"/> PACE

Legal Name Sharon McCoy

Mailing Address PO Box 158 Copeland, KS 67837

Contact Person _____ Phone Number 620 468 5227

Email Address _____ Fax Number _____

Brief Summary/Notes (limit 1000 characters)

Please See Page 4 *We in our community would like people to stay in their homes as long as possible. We need know how to provide the help for them so they can do this.*

Signature Sharon McCoy Date March 7 2015

Typed Name _____ Title _____

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response – Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
 Agency: Kansas Department for Aging and Disability Services (KDADS)
 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name – Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process. All questions received electronically by noon on March 1, 2015, will be answered. Oral questions or requests will not be accepted. RFI Information Session will be held to answer general questions related to completing and submitting the RFI will be available in February.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Sharon McCoy

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

<p>Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?</p> <p><i>Local Hospital nursing home or home health care provider Area On Agency on Aging Older: Older Newspaper</i></p>
<p>What type of information should be available from an ADRC?</p> <p><i>Veteran Service Nursing home long term care Informing on Medicare Medicaid and Social Security Transportation service Senior Health Insurance program</i></p>
<p>Where should ADRCs be located or satellite access be available?</p> <p><i>Area Agency on aging central office with satellite Senior Centers</i></p>
<p>What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports? <i>no</i></p> <p><i>Assistance with speed and understand how it works,</i></p>



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Advocacy Organization, Assessing Entity, FMS Provider, and various programs like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Patricia Housman
Mailing Address 21750 SE 225 Rd Hanston, KS 67849
Contact Person Phone Number
Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Patricia E Housman Date 3-6-2015
Typed Name Patricia E. Housman Title

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Patricia Housman

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

ADRC office in Dodge City. Many Hodgeman County residents are elderly (especially rural area) & may be needing assistance in coming months.

What type of information should be available from an ADRC?

Information on all available services with a simple way to connect

AAA has a good reputation with a caring staff that are knowledgeable with all programs available for help. Nice to be able to talk to someone & not worry about it being a scam!

Where should ADRCs be located or satellite access be available?

Dodge City is my area (35 mile) but it would be great to have access closer eg Jetmore (7 mile) once a month if funding was available.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

If funding was available it would be helpful to some (can't drive or unable to drive due to health) if transportation was available to get Dr., dentist, pharmacy, eye appt. etc. instead of depending on family or friends which are not always available.

because they trust people who have
a name in the community and
Church and they take over

MAR - 9 2015

REC'D



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Advocacy Organization, Assessing Entity, FMS Provider, AAA, CDDO, CIL, CMHC, KVC, CRC, Other, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name: Mary Gallegos
Mailing Address: 403 S Simpson Ulysses, KS 67880
Contact Person, Phone Number, Email Address, Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature: Mary S. Gallegos, Date: March 6, 2015
Typed Name, Title

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Mary Gallegos

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Local center, ADRC call center toll free phone number
~~ADRC website~~ SWKAAA ADRC website

What type of information should be available from an ADRC?

Information about Medicare, Medicaid, and Social Security
Housing options for seniors and individuals with disabilities

Where should ADRCs be located or satellite access be available?

Area agency on aging central office with satellite offices in selected communities
Senior Centers, community development disabilities organization, Independent living Centers

What additional services and supports would you recommend be included in the ADRC System?

Would you remove or change any existing services and supports?

Immediate services for an individual in crisis who would be eligible for Medicaid services. Better information to service citizens about the difference in power of attorney so they will not abuse of them



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

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Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS Programs like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Judi McKinney (Judith)
Mailing Address PO Box 56 Lewis, KS 67552
Contact Person Phone Number Cell 620 546 3232
Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Judi McKinney Date 3/5/15
Typed Name Title

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Judi McKinney

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

SWKAAA There is nothing in Edwards

What type of information should be available from an ADRC?

Caregiver Programs for seniors + disabled
Care Assessments for nursing homes
Congregate Meal services
Long Term Insurance
Scams
Law Projects

Where should ADRCs be located or satellite access be available?

AAA

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

VA Benefits

Don't remove



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
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Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS Program options like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name Patsy Wise

Mailing Address PO Box 312 Johnson, KS 67855

Contact Person Phone Number

Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Patsy Wise Date 3/5/15

Typed Name Title

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response - Last Name/Organization Name"

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Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Patsy Wise

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Southwest Area Agency on Aging is very helpful in assisting and answering any questions regardless of the nature of the inquiry.

What type of information should be available from an ADRC?

Health care options such as insurance information
Caregiver help/information
Fraud prevention
Technical support/getting forms online etc.
Elder abuse availability of equipment for disabled

Where should ADRCs be located or satellite access be available?

Most counties have Senior Centers – get the information to the people that they can ask there.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I think the services and support that is in place is very good.



REQUEST FOR INFORMATION
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Legal Name Joseph Griffie

Mailing Address PO Box 104 Burdett, KS 67523

Contact Person Phone Number

Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Joseph L. Griffie Date 3-5-2015

Typed Name Title

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response -- Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name -- Contact Information)

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Joseph Griffie

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Area Agency on Aging

What type of information should be available from an ADRC?

Any information that might help a senior or someone with disabilities stay in their own home.

Where should ADRCs be located or satellite access be available?

Central Office, satellite offices, Senior Centers

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

1. Would like to see help available for seniors to decide which medicare supplement and or drug benefit plan is best for them.
2. Would like to see a liason person that could help veterans understand what services are available through the V.A. and help them secure the services.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
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Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS Program options like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name Tiffany Ailstock

Mailing Address 207 Smith St Coats, KS 67028

Contact Person Phone Number

Email Address Fax Number

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature Tiffany Ailstock

Date 3-5-2015

Typed Name

Title

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Tiffany Ailstock

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability? *I go directly to my ADRC. This network is a huge asset to our communities. This network works for Kansans like me - there is no need to re-invent the wheel.*

The SWKAAA ADRC website is also a very beneficial tool to show people there are resources and people that are trained and qualified to help them.

What type of information should be available from an ADRC?

They should be knowledgeable about local resources and access to certain state or federally funded services. They are currently doing this and if not continued it would be detrimental to the aging population, people with disabilities and caregivers.

Where should ADRCs be located or satellite access be available?

Having an office in Pratt is very useful to our community. I would really hate to see this taken out of our community. It would be beneficial to have a receptionist in the office to have a person to connect with.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I would definitely not remove any services and supports.

Assistance with Medicaid application paperwork and submission would be a huge benefit to the population served. Another addition to services is immediate services for an individual in crisis who would be eligible for Medicaid services.



REQUEST FOR INFORMATION
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Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS programs like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name Madelyn C. Brown
Mailing Address 1141 St Mary's Rd
Contact Person Same as Legal Name Phone Number 785-238-5623
Email Address madelyn11@cox.net Fax Number

Brief Summary/Notes

Large empty rectangular box for writing a brief summary or notes.

Signature Madelyn C. Brown Date 3-10-15

Typed Name Madelyn C. Brown Title

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

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Agency: Kansas Department for Aging and Disability Services (KDADS)
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Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3-10-15

Submitter: Madelyn Brown

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I call the Area on Ageing in Manhattan, KS

What type of information should be available from an ADRC?

How to get meals at home.
How can mom to the Center.
Help to get disability equipment
Medicare
Support with Alzheimers, Parkinson people.

Where should ADRCs be located or satellite access be available?

~~Area~~ In an area where help can be received on a one on one basis.
An area agency should be located in a central area, like Manhattan,
Salina, Emporia.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

There should be more services available to allow seniors to stay at home.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Person/Guardian
 Government Entity
 Other
 Community Service Provider
 Non-Profit Organization
 Assessing Entity
 FMS Provider
 Advocacy Organization

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other:

HCBS Program: Autism FE ID IDDD PD TA TBI SED PAGE

Legal Name: To Anna Cross
 Mailing Address: 704 Hamilton - Oskaloosa, KS 66066
 Contact Person: _____
 Phone Number: 785-863-2320
 Email Address: cross@igantfarm.net
 Fax Number: _____

Signature: [Signature]
 Typed Name: To Anna Cross
 Date: 3-12-2015
 Title: NA

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

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Email Body: Only include the information below in your email for the Request for Information.

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 Agency: Kansas Department for Aging and Disability Services (KDADS)
 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name - Contact Information)

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How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability? In my rural community I found the brochure at the local health Dept + they directed me to contact JRAA. I contact that office and they were very helpful. JRAA sent some one out from their Topeka office. I have found that the JRAA office in Topeka can answer my questions. I feel confident that I am being answered/directed correctly.

What type of information should be available from an ADRC? Older people need uncomplimentary help, it is good that they can call the local Area Agency on Aging and get answers on a variety of questions/available help. When they call JRAA they are not dealt with impartially, they are treated exactly as we have been helped with information about plan B.

Where should ADRCs be located or satellite access be available? I feel ADRCs should be located in Area Agencies on Aging for convenience and availability. Change is very difficult for us (the elderly) and if we had to deal with a "Call Center" that would be terrible, because Call Centers are so hard to deal with.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports? us

I feel that any services that keep out of a Nursing Home is very important. I don't feel any current services should be changed or removed. I feel that the most help things to watch for is to make sure all resources are available to help us stay in our own home.



**REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015**

Information about the Person, Provider or Organization Submitting the Request for Information

<input checked="" type="checkbox"/> Person/Guardian	<input type="checkbox"/> Community Service Provider	<input type="checkbox"/> Assessing Entity	<input type="checkbox"/> FMS Provider					
<input type="checkbox"/> Government Entity	<input type="checkbox"/> Non-Profit Organization	<input type="checkbox"/> Advocacy Organization						
<input type="checkbox"/> Other _____								
Assessing Entity:	<input type="checkbox"/> AAA	<input type="checkbox"/> CDDO	<input type="checkbox"/> CIL	<input type="checkbox"/> CMHC	<input type="checkbox"/> KVC	<input type="checkbox"/> CRC	<input type="checkbox"/> Other: _____	
HCBS Program:	<input type="checkbox"/> Autism	<input type="checkbox"/> FE	<input type="checkbox"/> IDD	<input type="checkbox"/> PD	<input type="checkbox"/> TA	<input type="checkbox"/> TBI	<input type="checkbox"/> SED	<input type="checkbox"/> PACE

Legal Name SUSAN M. DAVIS

Mailing Address 4617 K157 Hwy Junction City, Ks 66441

Contact Person SUSAN DAVIS

Phone Number 785-257-3234

Email Address prairie-winds@hotmail.com

Fax Number _____

Brief Summary/Notes

The services of the NC Flint Hills Area Agency is vital to all our communities. Just a brief explanation of why this is faced in. My download did not allow me to fill in an e-mail. Please accept this & I again apologize for this being filed in by hand.

Signature Susan M Davis

Date 3-15-15

Typed Name SUSAN DAVIS

Title 3-15-15

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response – Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
 Agency: Kansas Department for Aging and Disability Services (KDADS)
 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name – Contact Information)

Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3-15-15

Submitter: SUSAN DAVIS

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I can call the Flint Hills Area Agency office in Manhattan. Obtain information from Keynotes Newspaper and Area agency staff when they come to our community. The staff makes sure they are in area communities keeping the communities & individuals informed of the programs available to the seniors & in home services.

What type of information should be available from an ADRC?

We need & have good local contacts that can provide easy to understand information which in turn helps the people of the communities know what is available. The staff offer many programs in which with information on Medicare, prescription drugs, housing and many other programs to save individual money on a monthly & yearly basis.

Where should ADRCs be located or satellite access be available?

They should be available through local Senior Citizen Centers and any need for satellite offices which will help all in the Central Ks Flint Hills areas. The staff needs these resources to reach such a large area in Ks.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

The area agency meets the needs of older citizens by trying to save them money by offering services to keep elderly at home versus Nursing Home Services. They can help families keep their elderly at home by advising them on safety in homes, senior meals for nutrition. Offering these programs is vital to the citizens in need of help.

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian Community Service Provider Assessing Entity FMS Provider
 Government Entity Non-Profit Organization Advocacy Organization
 Other _____
 Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
 HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name James R. Beck

Mailing Address 1753 10th Road, Clay Center, KS 67432

Contact Person _____

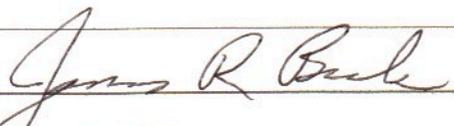
Phone Number (785) 461 5737

Email Address jim.beck@twinvalley.net

Fax Number _____

Brief Summary/Notes

Please see attached page.

Signature 

Date 3/13/15

Typed Name James R. Beck

Title 3/13/15

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response – Last Name/Organization Name"

Email Body: **Only** include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
 Agency: Kansas Department for Aging and Disability Services (KDADS)
 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name – Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process. All questions received electronically by noon on March 1, 2015, will be answered. Oral questions or requests will not be accepted. RFI Information Session will be held to answer general questions related to completing and submitting the RFI will be available in February.

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3/13/15

Submitter: James R. Beck

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I find that the North Central-Flint Hills Area Agency on Aging in Manhattan is the place to visit or call when I have questions about issues related to aging. It is the closest agency in my area of the state that has reliable and complete information regarding the many issues facing seniors in Kansas. (And there are many, many such issues.)

What type of information should be available from an ADRC?

My friends and I need information about affordable, home-delivered meals and about what to do when a friend of mine wishes to remain in her home as long as she can but who needs in-home assistance to delay moving to a nursing home. I have needed help with questions about Medicare Parts A, B, and D. I have also needed information about pending legislation that affects me. I have also needed help in understanding medical bills from my hospital stays. Sometimes they are very confusing. Having an agency nearby that specializes in these matters has been very, very important to me. I have found this ADRC to be very helpful.

Where should ADRCs be located or satellite access be available?

I think the ADRCs should be located in Area Agencies on Aging. There is so much overlap between what these two agencies are required to do that it makes sense for them to be housed together. Why not be efficient in our provision of government services to the public? Manhattan is fairly close to my home, so I am able to use the services of my area's ADRC and my area's Area Agency on Aging by going to just one place. I could not easily assess needed information if I would have to travel greater distances. I like to receive services in person rather than over the telephone.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I think that the current list of services and support provided to the residents and citizens of Kansas is fine the way it is. I know, however, that more could be done to assist people in going home from the hospital rather than going directly to a nursing home. Could the people who work at determining KanCare financial eligibility be housed at ADRC centers? It sure would be more convenient to the public.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian, Community Service Provider, Assessing Entity, FMS Provider, Government Entity, Non-Profit Organization, Advocacy Organization, Other, Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other, HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name Keith Adams

Mailing Address 808 Elizabeth Ellsworth, KS 67439

Contact Person Keith Adams Phone Number 785 472 3856

Email Address kbadams@ktusa.com Fax Number

Brief Summary/Notes

The Aging & Disability Resource Center will be most useful when affiliated w/the Area Agency on Aging office.

Signature Keith Adams Date 3/11/15

Typed Name KEITH ADAMS Title

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

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Kansas ADRC RFI Response -- Additional Information for Interested Party Response

Date Submitted: 3/11/15

Submitter: Keith Adams

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Call Area Agency on Aging office in Manhattan

What type of information should be available from an ADRC?

Where to get meals
Help for parents at home
Neyrest Sr. Center
Medicare choices
Find affordable housing
Care for Alzheimers
Care at the hospital stay

Where should ADRCs be located or satellite access be available?

The ADRC's should be located in the Area Agency on Aging office. No need to find a second location

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Stay with the Area Agency on Aging office
Use them and get the answers



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS programs like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Linda Gail Clement

Mailing Address 1119 Garden Way, Apt. 210, Manhattan KS 66502

Contact Person Linda G. Clement Phone Number (785) 307-2168

Email Address lg-clement@hotmail.com Fax Number N/A

Brief Summary/Notes

See attached letter

Signature Linda G. Clement Date 3/11/15

Typed Name Linda G. Clement Title

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I contact Area on Aging and Disability in Manhattan, Ks.

What type of information should be available from an ADRC?

The Agency has a wealth of provided services; anywhere from arranging an appointment transportation to having durable medical supplies to SHICK counseling during Open Enrollment. I have only tapped into a thimble of what the Agency provides. I feel, in fairness to all, the Agency should keep all services and be flexible when change is needed.

Where should ADRCs be located or satellite access be available?

In the county (in my case, Riley County). The Agency is easy to get to for use of their services. The staff are always accomodating.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I only have one thought reference contact to the Agency. It would be helpful if the Agency can be listed in the telephone book as "Area on Aging" in the Business section and in the yellow pages under Seniors. The long title attached to the Agency makes it difficult to find the phone number.

Monday-March 2, 2015

North Central-Flint Hills Area Agency on Aging and Disability Resources
401 Houston
Manhattan, Kansas 66502

RE: Interactions with Agency

Karen Mayse, SOCS Supervisor:

I wanted to take time to compliment your agency for their assistance in aiding me in numerous occasions.

When I was approved for disability and started drawing Medicare benefits I use the Agency on an ongoing basis. During Open Enrollment it is beneficial to me to request aid in selecting the best Part D Prescription Drug Plan that covers all of my medications. This benefit alone makes your Agency irreplaceable. By providing this service it allows me to have a lower stress level than if I had to figure out which drug plan would be in my best interest (my disability limits my ability to do such). With the Agency providing me options to choose my drug plan, I only have to do the follow-up paperwork (matching Tier's with medications, checking which medications need QL, PA or allowance exception). Your Agency has saved me hundreds of dollars a year by providing this service. For this, I want to thank you.

I started requesting assistance six years ago from the Agency. I needed an outlet/assistance for Patient Assisted Programs (PAP) to help me obtain medications I couldn't afford. The staff is well informed and can tell me which pharmaceutical companies offer assistance for the medications I am taking. The cost of my medications far outweigh my net income and I am at the place of choosing medications I need to function an everyday life or eating. Because I go every year for my Part D Prescription Drug Plan coverage the staff member can look down the list of medications I am taking and provide me with the PAP applications that offer me financial relief, saving me several thousands of dollars per year. This assistance is invaluable. Again, I can't thank you enough.

I have called the Agency repeatedly over the past six years and have only received the highest regard handled in a timely, professional manner. I do not get a run-a-round when I call. The receptionist is well versed and will transfer me to any staff member related to my call. Every time I am transferred I talk with a staff member, giving me the details I ask for, and assistance in handling my request, also in a timely professional, but resourceful manner.

Two weeks ago, I needed a new walker for my 92 year old neighbor. Medicare only replaces a walker every five years. My neighbor only has had her walker a little over two years and was in ill-repair. She fell twice with it and I decided she needed a sturdier, newer walker. After exhausting all leads, the Hospice homemaker suggested I contact your Agency. I called and was told there definitely would be a walker available to her. No wasteful time was spent; the staff that I was transferred to took my request to heart and went to the basement herself to put the walker by the receptionist so I would have an easy retrieval upon pick up.

The end of January this year, I enrolled in a class taught at the Agency office in one of the conference rooms. My initial contact was with a staff member well-knowledged about the class and resourceful to the details of enrolling. The staff member teaching the class has been nothing, but professional and caring.

In fact, when I think of the Agency I get a warm, comfortable feeling. I have been at the Agency several times over the past six years and I know everybody there has not had perfectly happy, non-eventful days, but by the greeting I receive (always taking the time to say hello, smile, and see if I have a need they can meet) and the energetic force with which I leave the Agency with, I know everyone at the Agency that I come in contact with are truly caring people. For this, I am grateful.

I know if I need help with anything I can go to your Agency and will be pointed in the right direction. One last thank you, Ms. Mayse, for making such a resourceful needed service available to me.

Respectfully,

A handwritten signature in cursive script that reads "Linda G. Clement". The signature is written in black ink and is positioned above the typed name and address.

Linda G. Clement
1119 Garden Way, Apt. 210
Manhattan, Kansas 66502

xc: file



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Advocacy Organization, Assessing Entity, FMS Provider, AAA, CDDO, CIL, CMHC, KVC, CRC, Other, Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name: Martha Jean Noel
Mailing Address: 106 E. Park Avenue, St. Marys, KS 66536
Contact Person: Jennifer Holman
Phone Number: 787-439-2452
Email Address: noelmartha38@gmail.com

Brief Summary/Notes

Signature: Martha J. Noel
Date: 3/11/15
Typed Name: MARTHA J. NOEL

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability? *To the Area Agency on Aging - specifically Karen Mayse in Manhattan.*

What type of information should be available from an ADRC?

Information to help caregivers help their parents live at home.

Where should ADRCs be located or satellite access be available?

The ADRC should be located in an Area Agency on Aging because when they do an assessment, they can often quickly link people in need with available in-home services.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I would not remove or change any of the current services provided by the Agency.

March 5, 2015

Karen Mayse
North Central-Flint Hills Area Agency on Aging
401 Houston Street
Manhattan, KS 66502



Dear Karen,

I am writing this letter to confirm our deep appreciation for what your Department has done for my son, Andrew, and also for me in the last few years.

Andrew was placed on disability with several serious problems and, therefore, was eligible for Medicare. That meant that he would have to acquire secondary health insurance as well as Part D prescription coverage insurance. I called the Area Agency and a phone appointment was set up with you to help us in our search for the best choices for both coverages. Because of Andrew's communication problems, the phone interview was not successful and an in-person interview appointment was made and I accompanied him to the Area Agency's offices. There we had the good fortune of being able to talk with you in person.

I want to make clear that at no time during that conference were we hurried or made to feel as though we were wasting your time. You very thoroughly explained all of Andrew's options. You printed out several programs offered by various insurance agencies from which we could select the two that seemed to work best for Andrew's needs. You did not attempt in any way to guide us toward one insurance company over another.

Because of your thoroughness, we were able to choose the secondary insurance and the Part D insurance with confidence. We were also made aware that we should check the Part D insurance each year as changes to coverages occurred quite often. We have followed this advice and returned several times for current printouts and conversations. You were also able to direct us to other sources of aid for which Andrew might be eligible.

I believe that this is a very important service which is offered. There are many people that need your agency's time and patience, perhaps who don't have a family member to help them sort out everything. Health insurances can be very confusing, especially for people with mental difficulties or some older people.

Sincerely,

Martha and Andrew Noel

106 East Park Avenue
St. Marys, KS 66536
Phone: 785-437-2064

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Questions

Purpose: KS ADCRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Email Body: Only include the information below in your email for the Request for Information.

Subject Line: "ADCRC RFI Response - Last Name/Organization Name"

Please submit one (1) electronically transmitted set of forms to ~~Leah Vaughan@kdads.ks.gov~~ later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Information about the RFI Response Submission

Signature: *Karel S Ramsey*
Typed Name: Karel S Ramsey
Date: 3-16-15
Title: N/A

I have great confidence in the state & national network of AAAs, & a high level of respect for their knowledge of government resources & the quality of their services. No matter where I might be, I know the AAA is the place to contact for help. Such a vast network would be impossible to replicate. Their years of expertise could not be duplicated.

Brief Summary/Notes

Legal Name: Karel S Ramsey
Mailing Address: 2217 SE 21st Terr, Topeka, KS 66605
Contact Person: Sara
Phone Number: 785-232-1452
Email Address: rev.tovtoise@hotmail.com
Fax Number: _____

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
Person/Guardian: Community Service Provider Assessing Entity FMS Provider
Government Entity: Non-Profit Organization Advocacy Organization
Other: _____

Information about the Person, Provider or Organization Submitting the Request for Information

REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015



How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

asas ADRC RFI Response - Additional Information for Interested Party Response

(00:05-GMT) 2015/03/18 10:55AM

Date Submitted:

Submitter:

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Dayhauk AAA is always the first place I call +150 for, the only place I call. When my sister in Denver was searching for information on services for a parent in Winfield, I know to give her the phone number for that AAA.

What type of information should be available from an ADRC?

A full range of information: financial, health care providers, legal, housing options, counseling, activities, caregiver resources. ~~Therefore~~ it is critical that staff be fully aware of community agencies + have relations help with their staff.

Where should ADRCs be located or satellite access be available?

Central locations with easy access for walk-ins or those who prefer or need in-person appointments rather than phone contacts. Phone access only would be unacceptable + unavailable.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I would not eliminate any existing services. Perhaps add more support groups + more case managers or their services could be provided to more people for longer periods of time.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian [X] Community Service Provider [] Assessing Entity [] FMS Provider []
Government Entity [] Non-Profit Organization [] Advocacy Organization []
Other []
Assessing Entity: AAA [] CDDO [] CIL [] CMHC [] KVC [] CRC [] Other: []
HCBS Program: Autism [] FE [] IDD [] PD [] TA [] TBI [] SED [] PACE []

Legal Name Lester D. Richards
Mailing Address 791 E IRON DRIVE SYLVAN GROVE KS 67481
Contact Person Phone Number 785 531 0928
Email Address lesrichards198@yahoo.com Fax Number

Brief Summary/Notes

Leave things the way they are. State of Kansas is not in a good financial position to be changing things around. We need to keep things as local as we can. Farming out Medicaid has been a disaster, we don't want that happening anymore to other programs

Signature Lester D. Richards Date 3-14-2015
Typed Name Lester D. Richards Title

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

~~At the~~ North Central Flint Hills Area Agency on Aging Manhattan Ks and the Area Agency on Aging in Salina

What type of information should be available from an ADRC?

Information about Medicare claims and hospital bills
Information about legislation that affects people with disabilities and also those affecting seniors.
It ~~was~~ also should be an information point for in home service providers. There should be information about what services are available in my area and to find a senior center.

Where should ADRCs be located or satellite access be available?

They should be located in the Area Agency on Aging because these groups are already required to provide information and assistance to the fastest growing population. It is also a plus to actually talk to a real person on the phone. Older people want to talk to a person rather than an answering machine. Also the AAA already does assessments for Senior Care Act & other services for aging.

What additional services and supports would you recommend be included in the ADRC System? ^{Dependent}
Would you remove or change any existing services and supports?

I would like to see things as they exist now with AAA. They could also locate those who determine KanCare financial eligibility at existing ADRC location in AAA to enhance efficiencies and cost savings.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian Community Service Provider Assessing Entity FMS Provider
 Government Entity Non-Profit Organization Advocacy Organization
 Other _____

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name JAY ALLEN ROWH

Mailing Address 1302 N. LINCOLN BELOIT, KS 67420

Contact Person Jay Rowh Phone Number (785)-738-2310

Email Address jayandritarowh@yahoo.com Fax Number _____

Brief Summary/Notes

*My positions held which deal with Kansas Senior Citizens
Mitchell County representative to Flint Hills Area Agency on Aging (current chairman)
Board member - Mitchell County Council on Aging (current chairman)
Board member - Beloit Senior Center board
Mitchell County representative - Kansas Silver Haired Legislature*

Signature Jay Rowh Date Mar 13, 2015

Typed Name JAY ROWH Title Chair, Mitchell County Council on Aging

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3/10/2015

Submitter: Jay Rowh

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

The Area Agencies on Aging. Regardless of the type of service that is needed, the Area Agencies on Aging have the ONE number that can be called to not only find out what services are available, they also have the proper staff to get the individual registered or enrolled in the appropriate program. Spreading this out to different agencies, or adding a new layer of bureaucracy to the equation is not in the best interest of Kansas citizens.

What type of information should be available from an ADRC?

All of the services currently available from the Area Agencies on Aging, which is so vital to our Kansas senior citizens and Kansans with disability needs. Very few Kansans would have any idea on who to call if services are needed, especially if different numbers are required for different services. By having the Area Agencies on Aging serve as the ADRC, calling just one number would not only get the person to the proper agency for the specific service needed, it would also enable the person to be properly enrolled and vetted in order to receive that particular needed service

Where should ADRCs be located or satellite access be available?

The logical choice would be the existing eleven Area Agencies on Aging, located throughout the State of Kansas. They already exist. No further leasing of facilities would be required. They are conveniently spread around the state. Satellite locations could be the local senior centers, which could serve as the forwarding point to the Area Agencies, and even as a meeting place when person-to-person contact is required.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I am comfortable with the programs the Area Agencies on Aging currently oversee. They would benefit from additional funding, especially for the assessment portion, but they do a fabulous job of efficiently using the funds they have in order to serve the people of Kansas.



REQUEST FOR INFORMATION
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Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Advocacy Organization, Assessing Entity, FMS Provider, and various HCBS programs like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name Samuel F Schmidt
Mailing Address 1826 Cedar Crest Dr Manhattan KS 66503
Contact Person Samuel F Schmidt Phone Number 785-556-2423
Email Address SFSchmidt@hotmail.com Fax Number

Brief Summary/Notes

Large empty rectangular box for notes.

Signature [Handwritten Signature] Date 3/13/15
Typed Name Samuel F Schmidt Title Retired Policy Co Appraiser

Information about the RFI Response Submission

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Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community? *Due to lack of Computer Skills would you send this for me,*

Responses for Consideration:

Bill

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability? *The Northcentral Flint Hills Area Agency on Aging in Manhattan. I have a group of friends that I have coffee with that discuss help that they have taken advantage of. Mailings and keynotes when you get to my age it goes to an agency that deals with our problems and needs.*

What type of information should be available from an ADRC? *Its good to have some where to go to help with medicare and other medical, insurance problems (shick) AS County Appraiser I had a place to send people that had housing, taxes and loans. As a diabetic I had help managing my special needs. With the Shick program I saved \$500.00 a mo. through the charges received*

Where should ADRCs be located or satellite access be available?

Local Senior centers, the Main office in Manhattan and Home visits. The staff also visits nursing homes, hospitals and will set up other educational meetings when requested.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

With the ever increasing elderly and disabled Population moving to rural areas there is an increasing need for education on how to handle living at home with the support of home visits. Area centers for meals and space to administer needs. The more we can do to help people be self sufficient the more we can keep cost down.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

- Person/Guardian, Community Service Provider, Assessing Entity, FMS Provider, Government Entity, Non-Profit Organization, Advocacy Organization, Other

Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other:
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name: Sandra Messenger
Mailing Address: 1706 NW 4th St. Abilene, KS 67410
Contact Person: Sandra Messenger
Email Address: messengers@sbcglobal.net

Brief Summary/Notes

Empty box for Brief Summary/Notes

Signature: Sandra Messenger
Date: 3-13-2015
Typed Name: Sandra Messenger
Title:

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015.

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: March 13, 2015

Submitter: Sandra Messenger

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I know I can call the Area Agency on Aging office in Manhattan. I get lots of information from the "Keynotes" newspaper published at NC-FHAAA. The AAA is a trusted source of information.

What type of information should be available from an ADRC?

I can only speak for the aging. Older people need information that is easy to understand & from a reliable source & easy to get. The staff in Manhattan NC-FHAAA are friendly & are in touch with community resources in their 18 county area. Health insurance issues are big.

Where should ADRCs be located or satellite access be available?

ADRC's should be located in populated areas. Currently there are 12 AAAs. I think there should be a satellite in each county seat that does not have an AAA office. The level of service that NC-FHAAA gives is what older people & those with disabilities need.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Too many older people go to nursing homes when they could stay in their homes with a little help. But they have to know where to ask for that information. There is so much help available for aging & the disabled if they only knew where to seek the assistance. It takes money to do it but not as much as paying Medicaid to keep them in nursing homes.

This email is being sent from NC-FHAAA office, due to limited technical knowledge of presenter. slm



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

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- Person/Guardian (checked), Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, Advocacy Organization, FMS Provider

- Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name: Barbara Jo Smith
Mailing Address: 16 Highland Rd, Marion, KS 66861
Contact Person: Phone Number 620-382-2657
Email Address: nana.smith66861@gmail.com Fax Number

Brief Summary/Notes

see attached

Signature: Barbara Jo Smith Date: 3-13-15
Typed Name: Barbara Jo Smith Title:

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov, no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3-13-15

Submitter: Barbara J. Smith

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Those of us in rural Marion County call the AAA office in Manhattan and the ADRC in Manhattan for our requests for information and help.

What type of information should be available from an ADRC?

get help for memory - problem people; support groups; like classes that help with falling, general wellness & exercise; do income taxes; provide noon meals; help with property taxes; how to get better or needed housing; how to get legal help; get medical equipment; how to understand Medicare, Medicaid + how to keep me out of the nursing home

Where should ADRCs be located or satellite access be available?

We would always like services as close as possible, but our county has had no problems with our office ~~in~~ in Manhattan because they answer the phone, get one to a person who can help + the staff seems to know all the places which can help. They also do a lot of traveling in our area.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

All the constant changes keep people from knowing what to do. The AAAs know what they are doing & function well. The joining of the ADRCs has worked well + if Kantine for disabled + elderly were included, then everyone would know what to do + maybe the systems could be left alone for awhile.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS programs like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Form fields for Legal Name (Melva Barnett), Mailing Address (PO Box 1042, Dighton, KS 67839), Contact Person, Phone Number, Email Address, and Fax Number.

Brief Summary/Notes (limit 1000 characters)

Please See Page 4

Signature (Melva Barnett), Date (3-13-15), Typed Name (Melva Barnett), Title (Senior Care Provider)

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter: Melva Barnett

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?
Area Agency on Aging
Local Health Dept, Hospital, Long Term Care Unit,
Call Division of Children + Family Services

What type of information should be available from an ADRC?
Services for Older Kansans and individuals with disabilities
Nursing Homes
Information about Medicare Medicaid and Social Security
Senior Health Insurance programs – Transportation Services
Older Americans Act programs such as In Home Services
Housing option for seniors + folks with disabilities
Veteran Services

Where should ADRCs be located or satellite access be available?
Area Agency on Aging central office with satellite
offices in selected communities

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?
Additional Services: Assistance with Medicaid Application
paperwork and submission.
Immediate services for an individual in crisis who
would be eligible for Medicaid service
I would not remove or change ANY existing services
and supports



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Form with checkboxes for Person/Guardian, Community Service Provider, Assessing Entity, FMS Provider, Government Entity, Non-Profit Organization, Advocacy Organization, and other categories like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PE, TA, TBI, SED, PACE.

Legal Name A. Cathy Coleman

Mailing Address 101 E. 8th EZ Cottonwood Falls, KS

Contact Person -

Phone Number 620-273-6615

Email Address -

Fax Number -

Brief Summary/Notes

Large empty box for Brief Summary/Notes.

Signature A. Cathy Coleman

Date 03.13.15

Typed Name A. Cathy Coleman

Title -

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Goes to RCIL + speaks to United Healthcare -
24hr. Nurse line - through United
Calls Manhattan ADRC - And has good experience in past

What type of information should be available from an ADRC?

Dentures + !
Info on waivers PD+FE

Where should ADRCs be located or satellite access be available?

Customer did not realize there was an ADRC in Emporia + is happy to learn this information -
Originally thought closest ADRC was Manhattan -
Says ADRC needs to be better advertised. Now that she knows of ADRC closer by she will pass contact information to people in her community that need assistance -

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

Can not think of any changes -



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Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other:
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name: Carl Almon
Mailing Address: 2208 Key Road
Contact Person: Carl Almon Phone Number: 785-464-3312
Email Address: Fax Number:

Brief Summary/Notes

Empty box for Brief Summary/Notes

Signature: Carl Almon Date: 03/12/2015
Typed Name: Carl Almon Title:

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015.

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Submitter: (Organization/Individual Name - Contact Information)

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 03/12/2015

Submitter: Josh Matteson

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Paperwork provided by OAC & Keynotes.

What type of information should be available from an ADRC?

Updates on different medicines & programs that are available.

Where should ADRCs be located or satellite access be available?

County seats.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I wouldn't change anything.



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Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian [checked]
Government Entity []
Other []
Community Service Provider []
Non-Profit Organization []
Assessing Entity []
Advocacy Organization []
FMS Provider []
Assessing Entity: AAA [], CDDO [], CIL [], CMHC [], KVC [], CRC [], Other: []
HCBS Program: Autism [], FE [checked], IDD [], PD [], TA [], TBI [], SED [], PACE []

Legal Name: Connie Rathbun
Mailing Address: 1505 Oxford Place #8, Manhattan, KS 66502
Contact Person:
Phone Number: 785-317-0954
Email Address:
Fax Number:

Brief Summary/Notes

[Empty box for Brief Summary/Notes]

Signature: [Handwritten Connie Rathbun]
Date: 3-13-2015
Typed Name: Connie Rathbun
Title: Customer

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Area Agency on Aging or the Hospital

What type of information should be available from an ADRC?

The ADRC should be reaching out to community for more medical equipment, asking for donations from the community. They usually have all the information I need though.

Where should ADRCs be located or satellite access be available?

There is an ADRC in my town, so my needs are being met at this time.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

NONE.

NO, They provide quite a bit.

= Maybe having medical equipment on hand, like Bath Benches, Toilet Risers, etc. It is

Expensive to buy these things. I wish funding was available for the ADRC to buy these things.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS programs like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name Dawn Marchand
Mailing Address PO Box 904, Ogden, KS 66517
Contact Person Self Phone Number 785-410-7803
Email Address Fax Number

Brief Summary/Notes

Large empty rectangular box for writing a brief summary or notes.

Signature Dawn Marchand Date 3-12-15
Typed Name Dawn Marchand Title Customer

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015.

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Call the Area Agency on Aging
or ask ^{my} children for advice. My kids would probably tell me to call you (Area Agency on Aging).

What type of information should be available from an ADRC?

The Area Agency on Aging provides all the information that I need. I don't know of anything else they could provide.

Where should ADRCs be located or satellite access be available?

The Manhattan office is located close enough to my home.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

I don't know of anything ^{more} they could provide.
I have in-home services through the Senior Care Act program. There is no way I could afford the services on my own.



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Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS programs like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name DONALD CHRIST

Mailing Address 1106 N. 4TH ST, SALINA KS 67401

Contact Person Phone Number 785-404-2251

Email Address Fax Number

Brief Summary/Notes

Large empty rectangular box for notes.

Signature [Handwritten Signature] Date 3-13-15

Typed Name DONALD CHRIST Title

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response -- Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

MY CASE MANAGER WITH THE MENTAL HEALTH CENTER,
MY PRIMARY CARE PHYSICIAN AND PSYCHIATRIST.

CASE MANAGER WOULD BE MY PRIMARY RESOURCE
INDEPENDENT RESEARCH ON INTERNET

What type of information should be available from an ADRC?

INFORMATION ON BENEFIT PROGRAMS (DETAILED)
DISABILITY RELATED INFORMATION
LIFE STYLE / PREVENTION INFO.

Where should ADRCs be located or satellite access be available?

VALUE HOME VISITS
WORKERS ARE THE SATELLITES
"IM NOT COMFORTABLE IN OFFICES"

What additional services and supports would you recommend be included in the ADRC System?

Would you remove or change any existing services and supports?

MORE MARKETING OF ADRC SERVICES. EDUCATE THE
PUBLIC ON SERVICES. BE ~~VERY~~ VERY DETAILED
BUT AT AN UNDERSTANDABLE LEVEL.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian, Community Service Provider, Assessing Entity, FMS Provider, Government Entity, Non-Profit Organization, Advocacy Organization, Other, Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other, HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name Janis Hirst
Mailing Address PO Box 1036, Ogden, KS 66257
Contact Person Phone Number 785-539-8343
Email Address Fax Number

Brief Summary/Notes

Empty box for Brief Summary/Notes

Signature Janis Hirst Date 3/13/15
Typed Name Janis Hirst Title Customer

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Area Agency on aging ; United Health Care.
sometimes
my Bishop at church helps.

What type of information should be available from an ADRC?

People need to know that the ADRC exists ; All of the Services the ADRC is able to provide.
They have been able to provide all the information I need.

Where should ADRCs be located or satellite access be available?

The ADRC covers the area that I need. The office is close enough to my home.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I wouldn't change anything, Except adding Mental Health Services.



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Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

- Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, Advocacy Organization, FMS Provider

- Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name: Melissa Johnson
Mailing Address: 3463 Fair Road Abilene KS 67410
Contact Person: Phone Number: 785-479-1154
Email Address: Fax Number:

Brief Summary/Notes

Empty box for Brief Summary/Notes

Signature: [Handwritten Signature] Date: 3-10-15
Typed Name: Title:

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015.

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Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3-10-15

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

OCCK - provider

What type of information should be available from an ADRC?

How to start the process.

Where should ADRCs be located or satellite access be available?

Current locations are adequate

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

Mental Health Services (Aged)



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Legal Name: ROSCOE ACKLIN Sr.
Mailing Address: 1106 W. 11th Salina, KS 67401
Contact Person: ROSCOE ACKLIN Sr. Phone Number: (785) 823-9252
Email Address: Fax Number:

Brief Summary/Notes

Large empty rectangular box for notes.

Signature: [Handwritten Signature] Date: 3-11-15
Typed Name: Title:

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3/13/15

Submitter: Roscoe Acklin Sr.

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I go into the office of the Area Agency on Aging in Salina.

What type of information should be available from an ADRC?

As I get older I have found I need additional assistance in filling out my Medicaid Application and Leap Application. I have also noticed that I need additional assistance in understanding concerns I may have with my bills. The AAA/ADRC has been able to assist me with questions I may have. They have also directed me on where I could get my taxes done.

Where should ADRCs be located or satellite access be available?

The ADRC should be located within the Area Agency on Aging. The Area Agency on Aging in Salina is located in the Senior Center. This is very convenient for me since I eat lunch at the Senior Center. I am able to eat lunch and visit the AAA if I have questions in regards to my bills or filling out applications.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I would really like to see the AAA/ADRC be able to continue support to be able to assist me in filling out applications, understanding my bills and being able to answer questions I may have. This is very important to me and seniors like me.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and HCBS Program options like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Sandra Lawyer
Mailing Address PO Box 282 Cottonwood Falls, KS 66845
Contact Person - Phone Number 620-344-0271
Email Address - Fax Number -

Brief Summary/Notes

Large empty rectangular box for notes.

Signature Sandra Lawyer Date 3-13-15
Typed Name Sandra Lawyer Title

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process.

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

- ADRC - Emporia Friendship Center

What type of information should be available from an ADRC?

A little bit of everything would be nice

Where should ADRCs be located or satellite access be available?

* would like to have local office in Cottonwood Falls

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

No changes -

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: March 13 2015

Submitter: Thomas H Maxwell

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I refer individuals to the Manhattan office with phone number and physical address. They can then be referred to the appropriate resource. I also suggest that they ask to get on the mailing list for Keynotes Newspaper that is published by the agency. It has articles of interest and offers help about what is available to persons of retirement age in the 18 counties served by the North Central-Flint Hills Area Agency on Aging. NC-FH AAA has friendly staff who are willing to assist people with their questions related to health, finances, insurance, meals, supplies, housing, employment, legal situations, Medicare enrollment, medications, legislation, volunteering, support groups, as well as clarification of needs and options.

What type of information should be available from an ADRC?

As listed above these services need to be easily assessable by people who are older. Information needs to be explained on a level that is understandable to the caller or contact. The Manhattan office serves their 18 counties well by not only taking a kind, friendly and understandable approach to all questions, but they also refer the caller to additional resources that are available to them. The NC-FH AAA has kept abreast of the services in their surrounding area so that they can offer in-house assistance as well as referral to other agencies serving the elderly and the disabled.

Where should ADRCs be located or satellite access be available?

ADRCs should certainly be located where there are skilled people who know the services provided in their agency and what services are available through other agencies. Area Agencies on Aging have a long history of being connected to the needs of elders and the disabled. Their staff are flexible and willing to go the extra mile to help. It is comforting to be able to call the Manhattan office and always be directed to someone who can address customers questions. Area Agencies of Aging are prepared to assist the elderly and disabled with Senior Care Act and Older American's Act services through waiting periods.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

Remove no services that are currently offered. There are too many people who are in nursing homes using up their life savings or medicaid monies who could be home with a few much lower-cost supports. They would be healthier and happier if they could be home. An example is when a person goes to a nursing home for rehabilitation. Many end up staying in the nursing home when they could return home with lower-cost services. Their return home would be beneficial to them individually and to our overall economic situation. This would lower the cost of keeping our aging population.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

- Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, Advocacy Organization, FMS Provider

Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other:
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name Edna Viola Long

Mailing Address 800 SARA

Contact Person Edna Viola Long

Phone Number 785-762-8906

Email Address

Fax Number

Brief Summary/Notes

Empty box for Brief Summary/Notes

Signature Edna Viola Long

Date 3-10-15

Typed Name Edna Viola Long

Title

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015.

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I would contact the Aging + Disability Resource Center in Manhattan Kansas

What type of information should be available from an ADRC?

Housing for Seniors, Meals on Wheels, disability equipment, Medicare + Medicaid questions, Job assistance

Where should ADRCs be located or satellite access be available?

Actually it should be located to where we can get help. The Area Agency is available by phone + centrally located, like Manhattan Salina, Emporia.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Gets how services that would allow seniors to stay in their own home.

Asking the agency to send for me, lack of Computer.

Legislative Response



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, etc., and fields for Assessing Entity and HCBS Program.

Legal Name Senator Elaine Bowers

Mailing Address 300 SW 10th Ave

Contact Person

Phone Number 785 296-7389

Email Address Elaine.bowers@senate.ks.gov

Fax Number

Brief Summary/Notes

I just wanted to comment on how well the North Central-Flint Hills Area Agency on Aging Inc. in Manhattan works with my constituents and sees to their needs in a very professional manner. I have been in the Kansas Legislature for 9 years and I have so enjoyed working with the agency and I reach out to them often for advice and to update them on current Topeka happenings. I look forward to their yearly visit and lunch every February. I also admire their work in my small communities which is so very vital to this age group of people. I do support the continuation of the existing ADRC system and look forward to this partnership to flourish and continue to develop in this large Senate District #36 of rural Kansas.

Senator Elaine Bowers

Signature Elaine Bowers

Date 3/21/15

Typed Name

Title

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations

Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process. All questions received electronically by noon on March 1, 2015, will be answered. Oral questions or requests will not be accepted. RFI Information Session will be held to answer general questions related to completing and submitting the RFI will be available in February.

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

What type of information should be available from an ADRC?

Where should ADRCs be located or satellite access be available?

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian Community Service Provider Assessing Entity FMS Provider
 Government Entity Non-Profit Organization Advocacy Organization
 Other _____

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name Susan Sunflower

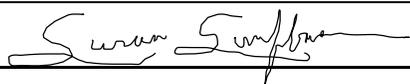
Mailing Address Sunny Side Housing, # 10, Sunshine, KS 60017

Contact Person Susan Sunflower Phone Number 000-000-0000

Email Address ssunflower@gmail.com Fax Number 000-000-0000

Brief Summary/Notes (limit 100 characters)

[Empty box for Brief Summary/Notes]

Signature  Date 3-5-15

Typed Name Susan Sunflower Title _____

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: **“ADRC RFI Response – Last Name/Organization Name”**

Email Body: **Only** include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name – Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process. All questions received electronically by noon on March 1, 2015, will be answered. Oral questions or requests will not be accepted. RFI Information Session will be held to

answer general questions related to completing and submitting the RFI will be available in February.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-5-2015

Submitter: Susan Sunflower

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I get information from the Keynotes newspaper and from the Area Agency on Aging staff when they come to meetings in my area. I know I can call the NC-FH Area Agency office in Manhattan and get answers to my questions. When I call they either give me the help I need or direct me to other local resources that can help me. Many of my friends and other people I know call the Manhattan offices to get help and in-home services. The Area Agency on Aging is a trusted source of information and real help to people like me.

What type of information should be available from an ADRC?

People who are older need information that is easy to understand and easy to get. Having a place that has good local connections, is easy to reach and provides objective information about services in our area is very important. The people in the Manhattan Area Agency on Aging are friendly and good listeners. They are in touch with my community and needs. They explain things in a way that I can understand and that applies to me because they know my local community. They tell folks about other services in our area that are available or that we might be interested in. For example, when I talked to them about Medicare last fall I saved money and learned that there was a "CareGiver Talk Show" and in-home services available to help me.

Where should ADRCs be located or satellite access be available?

ADRCs should be where the knowledgeable people are. They should be located with the Area Agencies on Aging because these Agencies stay connected with our needs and know the area. Our Area Agency has friendly, helpful people and a free number to call. Their staff will go to hospitals, nursing homes and to people's homes to help us out. It is reassuring to know that I can go to someone who is familiar with my area and who understands my needs because they are local with offices in Manhattan, Salina, and Emporia. The level of service that the NC-FH Area Agency on Aging gives is what old people and people with disabilities need.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

There are many things that people as old as I am need. Too many people my age go to nursing homes when they could stay at home with a few low-cost services. When they go to the hospital and then get re-hab at the nursing home, someone should get to them and find out if they might come back home. When you reach my age, you want to feel safe and secure and you want reassurance that when you have health problems you can choose to go back home because there are services available to help you stay where you are most comfortable. It may take money to provide this "follow up" service, but it would save lots of money and give more peace of mind to Kansans and their families.

What Services the North Central-Flint Hills AAA/ADRC Provides

Information and Assistance

- Information about local services and resources
 - o Includes referral to appropriate community supports, services and resources
 - o Includes directing individuals to appropriate public benefits and applications
- Assistance in finding services to match a person's needs
 - o Personal care assistance, in-home care and services and/or respite
 - o Home modifications, assistive services, and devices for safety and maintenance
 - o Health (healthy lifestyles, management of chronic conditions, dementia, etc)
 - o Transportation (medical and non-medical)
 - o Nutrition and home delivered meals
 - o Housing, including senior and low income housing
 - o Assisted Living, nursing homes and other long term care facilities and options
 - o Financial assistance (e.g., Social Security, Medicare, Medicaid, benefit programs)
 - o Legal issues (guardianship, power of attorney, client rights advocacy)
 - o Abuse, neglect and financial exploitation
 - o Mental health, alcohol and drug abuse, crisis intervention
 - o Employment, vocational services, volunteer work
 - o Adaptive equipment and assistive technology

Referral

- ADRCs can help answer questions and solve problems related to benefits such as Medicare, Medicaid, Social Security, PACE, and private health insurance and refer to appropriate resources, services, supports, and programs
- Connect a person to wellness programs to help keep the person healthy and independent

Long Term Care Options Counseling

- Information about the choices you have when making decisions about where to live, what kind of help you need, where to receive that care and help, and how to pay for it.
- One-on-one consultation to help you think through the pros and cons of the various options in light of your situation, values, resources and preferences.
- **** Assessment and functional eligibility determination if an individual will be eligible for public funding for long-term supports and services
- ***** Assistance preparing a Medicaid application, if eligible, or a renewal application
- Explain program choices, community resources, and other options for long term care

**** Assessment:** The state has had a contract with the University of Kansas to create new and more comprehensive assessment tools. These tools are being tested now and NC-FH AAA is one of the testing agencies. We believe that the expanded assessment tools with increased number of pages from 3 pages to 13 pages and from 13 pages to 22 pages will be required in the new contract. It is unknown where funds for additional assessor time and data entry time will come from given the state's budget situation

***** Medicaid Application Assistance--** helping people complete Medicaid paperwork is an item that the AAAs proposed providing in the 2012 ADRC contract negotiations. This service was not included in the 2012 contract due to the state's lack of funds to pay for this service or the recruitment, background checking, coordination and training of volunteers to provide this service.

More Important Background Information

More ADRC Background and Facts:

- * Aging and Disabilities Resource Centers were first mentioned in the 2001 Re-authorization of the Older Americans Act.**

- * In 2006, The Kansas Association of Area Agencies on Aging crafted a proposal to be the state's designated Aging and Disabilities Resource Network.**

- * Since October of 2012, the 11 Area Agencies on Aging have served as designated regions of the statewide ADRC Network under a 3-year contract with the Kansas Department for Aging and Disability Services (KDADS).**

- * About \$1 million of Older Americans Act funding is currently used in the state's \$4 million statewide ADRC network.**

- * The KDADS Request for Information indicates significant expansion of the current assessment paperwork used by the ADRC contractor This constitutes a major and costly expansion of ADRC services, however, given the state's current significant budget challenges, it is unlikely that money is available to pay for implementation of this new and improved assessment tool.**

- * The KDADS Request for Information indicates expansion of ADRC Responsibilities to include assisting people in the completion of paperwork for Medicaid-eligible individuals. These constitutes an expansion of ADRC services. Helping people complete Medicaid paperwork was proposed by AAAs in the 2012 ADRC contract negotiations. This service is currently not provided by AAAs due to the state's position of lacking funds in 2012 to pay for this service or to pay for the time to recruit, do background checks, coordinate and train volunteers to provide this service. Given the state's current significant budget challenges, it is unlikely that money is available to pay for this new service/expansion.**

STATE OF KANSAS
HOUSE OF REPRESENTATIVES

TOM PHILLIPS
REPRESENTATIVE 67TH DISTRICT
RILEY COUNTY
1530 BARRINGTON DR
MANHATTAN, KANSAS 66503
785-537-2194



TOM PHILLIPS
67TH DISTRICT

COMMITTEE ASSIGNMENTS

VICE CHAIR: LOCAL GOVERNMENT
MEMBER: CHILDREN & SENIORS
ENERGY & ENVIROMENT
TAXATION

STATE CAPITOL
TOPEKA, KANSAS 66612
785-296-6014
1-800-432-3924
tom.phillips@house.ks.gov

March 19, 2015

Kansas Dept. Aging & Disability Services
New England Building
503 S. Kansas Avenue 66603-3404

RE: Request for Information

To whom it may concern:

As a state representative since February 2012 I have been serving constituents including the aging and disabled population in district 67. As the population of the aging is increasing and projected to continue to grow into the future the services needed for both seniors and those with disabilities will also grow and change as well. The goal for any family is to keep clients in their own home with in-home services thus insuring their current quality of life. Many times services are available but accessing them becomes increasingly difficult for individuals battling illnesses and/or infirmities. Seniors and their families are looking for information relevant to their specific situations. These include services which meet their daily needs from securing in home meals to the unexpected problems with far reaching consequences such as accessing long term care. One of the more pressing problems incurred by seniors is navigating the paper work needed for Medicare enrollment and Medicaid eligibility. Fortunately, for those seeking solutions the North Central-Flint Hills Area Agency on Aging/ADRC is available to address their varied needs and make appropriate referrals.

The ADRC in my district is the NC-FH AAA serving an 18 county area with Manhattan being one of three resource centers. Funds from the current ADRC Contract with KDADS allow our Manhattan Agency to be the primary point of entry for all 18 counties served in area 8. Through NC-FH AAA information, options counseling and assessments for KanCare, and other services are available to the other counties in area 8. Our Area Agencies are trusted by both seniors and caregivers and have successfully proven their ability to integrate a collaborative and positive working relationship with serving disabled Kansans.

As we look to the future it is apparent that the aging population will continue to grow and the risk of health and disability problems will see a correlating growth. Adjustments and new services will be needed to address the ever expanding industry of senior care. Eventually nursing facilities will be caring for many seniors ultimately leading to increased Medicaid services. Change for the sake of change is not the best option for future needs when there is already a proven network in place. The current ADRC system served by NC-FH AAA has been a great and very workable resource in serving the 11 member network and I encourage the continued support through appropriate funding and expansion.

Sincerely,

A handwritten signature in black ink that reads "Tom Phillips". The signature is written in a cursive, slightly slanted style.

Tom Phillips, Representative 67th District

STATE OF KANSAS

Sydney Carlin
REPRESENTATIVE, 66TH DISTRICT
1650 Sunny Slope Lane
Manhattan, Kansas 66502
State Capitol, Room 451-S
Topeka, Kansas 66612
785-296-7657
sydney.carlin@house.ks.gov



HOUSE OF
REPRESENTATIVES

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Agriculture and Natural Resources
Joint Committee on Corrections & Juvenile
Justice Oversight
Ranking Minority Member:
Agriculture and Natural Resources Budget

March 18, 2015

Ms. Lacey Vaughan
Kansas Department of Aging and Disabilities
State Capitol Complex
Topeka KS 66061

Re: KDADS RFI

I have read a couple of articles in the *Keynotes* paper that makes me concerned about a planned/possible change to the Aging and Disability Resource Centers (ADRCs) of Kansas. The Request for Information (RFI) asks where older and disabled citizens go for information and assistance, what new services may be needed and where the ADRC should be located...it also asks agencies and potential contractors to provide input on system design, operational capabilities and collaborative efforts. Proposals for improvements are to be budget neutral.

For several years, 4 years as a city commissioner and 13 as a state representative, I have been privileged to work with many individuals who are in need of support services, and information about Medicare and Medicaid and other problems of the disabled. I generally make a phone call to the Area Agency on Agency (AAA) located in Manhattan (my home) to find out if the concern is within the scope of the AAA. Without exception, the AAA has been able to provide such resources and information to the constituent. Since 2012, I have found that the services for the disabled are also being supplied. The AAA has incredible background and experience and handles individuals with dignity and respect. After I contact the AAA I ask my constituent to make that call themselves and provide phone contact information.

While it may be prudent to examine other proposals, I highly recommend that the AAAs to continue to be the designated Aging and Disabilities Resource Center provider of information and referral, options counseling and assessments for seniors, caregivers and people with disabilities.

Of special concern to me is the article about the New Assessment Tool that could be implemented to assess the ability of elderly and disabled Kansans for in home services under KanCare. The Medicaid Functional Eligibility Instrument (MFEI), while intended to be comprehensive in nature, is much longer than tools that are currently being used to assess the needs of the elderly and disabled. If the current assessment tools for the Senior Care Act and the Older Americans Act are providing accurate information in less time and at a lower cost, why would we be adding to them?

I am very concerned that the increase in time required going from a 13 page assessment to a 20-22 page assessment will add costs to the agency

And, assessment is a difficult process for the constituents that I have heard from about this type of assessment. I am absolutely certain that the extended amount of questions and time involved will increase the stress level for the individual being tested. I spoke to a friend of mine that for many years did surveys for the U.S. Census. There was intensive training and she went to all homes. In most homes although annoyed by the questions, there was someone in the home that could stand for the questions and give coherent answers. But my friend was amazed that the Department of Aging and Disabilities would even consider putting the elderly and the disabled through more than 90 minutes of questioning. I am concerned about how the state can afford the cost of more than doubling these assessment times. I am also concerned that the data entry of the information, into a slow, old and outdated system will lead to more costs and problems with the information system. And, if upgrades to the data/information system using new technology are planned, how will the technology/computers used by assessors in the field be paid for?

I would look forward to an opportunity to review this possible change in the system with you in the very near future, Thank you for your consideration of my concerns of this matter.

Sincerely,

*Rep. Sydney Carlin
District 66*

STATE OF KANSAS

TOM HAWK
STATE SENATOR, 22ND DISTRICT
2600 WOODHAVEN CT.
MANHATTAN, KANSAS 66502
tom@tomhawk.com

STATE CAPITOL 124-E
300 S.W. 10TH AVENUE
TOPEKA, KANSAS 66612
(785) 296-7360
tom.hawk@senate.ks.gov



TOPEKA

SENATE CHAMBER

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JOINT COMMITTEE ON ADMINISTRATIVE RULES
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LEGISLATIVE EDUCATIONAL PLANNING
COMMITTEE

To: Lacey Vaughn
From: Senator Tom Hawk
Re: KS ADRC RFI Response
Date: March 19, 2015

TO WHOM IT MAY CONCERN:

I am writing to comment on the continuance of the Aging and Disabilities Resource Center (ADRC) contract and, specifically, to urge that ADRC services continue to be provided by Area Agencies on Aging. The statewide ADRC network, under the Area Agencies on Aging, has functioned well in the past three years. In my opinion, the assessments and services that the ADRC requires should continue to be provided in conjunction with those that the North Central Flint Hills Area Agency on Aging (NCFHAAA) provides. These services are essential to seniors and caregivers not only in our area but to the state at large.

Although senior citizens get information and assistance from organizations such as AARP and, of course, their personal physicians, the NCFHAAA's 40-year presence allows a more comprehensive approach to helping people access information and resources that fit their needs. The NCFHAAA provides assistance in the realms of Medicare benefits, personal care, healthy lifestyles, transportation, nutrition, housing, financial and legal advice, and mental health. Senior citizens and their caregivers also appreciate information that is given clearly and cheerfully with their best interests in mind.

Kansas has an increasing number of senior citizens. This increase demands increases in the number and type of services offered in order to help them lead safe, comfortable, happy lives. The ADRC services and assessments enhance those provided by the NCFHAAA and other Area Agencies on Aging. Locating the ADRC within the confines of the Area Agencies on Aging is ideal. The arrangement constitutes a "one-stop shopping" concept that senior citizens, caregivers and people with disabilities appreciate.

I would like to see expansion of comprehensive assessment tools as well as increased assistance to those who need help with applications for Medicaid and Medicare. I also believe that paying for follow-up CARE assessments after people have been admitted to nursing homes might result in greater utilization of in-home services and thus reduce KanCare costs. I realize that expanding support services is going to be difficult, if not impossible, at this juncture due to the financial impact. Yet, I hope our state can continue to provide quality service to our aging and disabled citizens.

Provider Response



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and Other NURSING HOME. Includes fields for Assessing Entity and HCBS Program.

Legal Name HILLTOP LODGE, INC

Mailing Address PO BOX 467 BELOIT, KS 67420

Contact Person ROSE HEIDRICK

Phone Number 785-738-3516

Email Address HILLTOPLODGE@NCKCN.COM

Fax Number 785-738-2332

Brief Summary/Notes

HILLTOP LODGE SUPPORTS THE CONTINUATION OF THE CURRENT ADRC SYSTEM THAT SERVES OUR AREA FACILITATED THROUGH KDADS - INPARTICULAR - WE SUPPORT THE SERVICES PROVIDED BY THE NORTH CENTRAL FLINT HILLS AREA AGENCY ON AGING. THE SERVICES SEEM TO BE WORKING AS INTENDED.

Signature [Handwritten Signature]

Date 3/12/15

Typed Name ROSE HEIDRICK

Title SOCIAL SERVICES DESIGNEE

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations Manager, no later than noon on March 1, 2015. Responses to any questions will be gathered and posted online at www.KDADS.ks.gov during the RFI process.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

- Person/Guardian, Community Service Provider, Assessing Entity, FMS Provider, Government Entity, Non-Profit Organization, Advocacy Organization, Other Hospital

Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other:
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name Newman Memorial County Hospital d/b/a Newman Regional Health

Mailing Address 1201 West 12th Avenue, Emporia, KS 66801

Contact Person Robert Wright, CEO Phone Number (620) 343-6800 ext. 2600

Email Address rwright@newmanrh.org Fax Number (620) 341-7801

Brief Summary/Notes

I support continuation of the existing ADRC system, being served through the 11-member network of Area Agencies on Aging, as facilitated through KDADS. In particular, I support continued support to services provided by the North Central Flint Hills Area Agency on Aging (NC-FH AAA). Our hospital is located in the NC-FH AAA service area and we find value in the hospital discharge and case management services.

Signature

[Handwritten signature]

Date

3/12/15

Typed Name Robert Wright

Title Chief Executive Officer

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: Newman Regional Health

Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3/12/2015

Submitter: Robert Wright, CEO

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Our hospital has case management services. Also, we know that many of our patients can or should use the local Area Agency on Aging/ADRC services. In Lyon County, this means the North Central-Flint Hills Area Agency on Aging (NC-FH AAA). The system seems to be working as intended. There is no need to re-invent the wheel. We have a good relationship with NC-FH AAA/ADRC Assessors who know community resources for seniors, caregivers, and people with disabilities.

What type of information should be available from an ADRC?

Patients and their caregivers need people who can help them connect to community services and learn their eligibility for these services. They need people who will listen to them, understand their situation, and guide them to solutions. Information about transportation, Medicare, Medicaid, 'Meals on Wheels', and other community supports help keep people healthy.

Where should ADRCs be located or satellite access be available?

The network should be based on existing institutions and organizations that have staff with experience in serving the aging and people with disabilities, such as NC-FH AAA. Offices should allow Assessors to be located near major hospitals in the region, including Newman Regional Health in Lyon County. Assessors are needed to visit hospitals, nursing homes, and assisted care facilities. Locations should remain the same as they are now – old and disabled patients have enough stress without the confusion of constantly changing service providers. We support these services that are being provided by the Area Agencies on Aging.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Collaboration with Agencies on Aging helps us meet the changing needs of our patients and their families. Funding should be expanded to meet the growing demands by older people and people with disabilities, so the quality of care can be maintained. Older people and people with disabilities sometimes only need help at home to maintain their lifestyle. When they go to the hospital and then get rehab at the nursing home, having assistance available can help them return home. Patients want to feel safe and secure with their continuing care and have reassurances that they have the option to go home because there are services available to assist them. The services provided by local Area Agencies also provide support for caregivers during times of transition and change that they are in need of.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

- Person/Guardian
- Government Entity
- Other
- Community Service Provider
- Non-Profit Organization
- Assessing Entity
- Advocacy Organization
- FMS Provider

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
 HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name Jenna Norton

Mailing Address 809 Elmhurst Salina, KS 67401

Contact Person Jenna Norton Phone Number 785-823-6322

Email Address jnorton@ckmbe.org Fax Number 785-823-3100

Brief Summary/Notes

The population I assist is typically in the cycle of poverty and the ADRC through the Area Agency on Aging office in Salina has extremely helpful in helping those individuals access resources to aid in finding resources for financial assistance with medications to ensure medication compliance.

Signature Jenna Norton, LBSW Date 3/12/15

Typed Name Jenna Norton Title LBSW

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3/12/15

Submitter: Jenna Norton

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I call the Area Agency on Aging in Salina or go there in person with clients.

What type of information should be available from an ADRC?

- Resources for financial assistance with medications
- In-home services at an affordable price.
- Senior Center activities for socialization purposes

Where should ADRCs be located or satellite access be available?

Having a local contact in Salina is helpful due to staff at the Area Agency on Aging being knowledgeable of the community. It also provides easier access to needed services.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I would not remove or change services/supports.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

- Person/Guardian, Community Service Provider, Assessing Entity, FMS Provider, Government Entity, Non-Profit Organization, Advocacy Organization, Other Via Christi Village Manhattan, Inc.

Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other:
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name Via Christi Village Manhattan, Inc.

Mailing Address 2800 Willow Grove Road

Contact Person Joy Edwards, LBSW

Phone Number 785-539-7671

Email Address joy.edwards@viachristi.org

Fax Number 785-539-9125

Brief Summary/Notes

I support continuing the existing Aging and disability resource center system that is currently in place which is facilitated by KDADS. I also support continues support to services provided by North Central Flint Hills Agency on Aging. Or continuing care community is located in the NC-FH AAA service area and we fund great value in the Health Care discharge and case management services offered.

Signature Joy Edwards, LBSW

Date 3-13-15

Typed Name Joy Edwards, LBSW

Title Assistant Administrator

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

Questions requesting clarification of this RFI must be electronically submitted via email to the Operations

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3-13-15

Submitter: Joy Edwards, LBSW

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Our Health Care facility have Area Agency on Aging do our CARE assessments as well as provide information about community resources to our residents who are ready to go home but need more information about services and programs available to them. In Riley County we are served by the North Central-Flint Hills Area Agency on Aging. The system seems to be working very well. There is no need to reinvent the wheel. Our facility has a good relationship with NC-FH AAA/ADRC Assessors who know the community resources for seniors, caregivers, and people with disabilities.

What type of information should be available from an ADRC?

Residents and their caregivers need people who can help them connect to community services and learn their eligibility for those services. They need people who will listen to them, understand their situation, and guide them to solutions. Information about transportation, Medicare, Medicaid, "Meals on Wheels", and other community support services that help keep people healthy.

Where should ADRCs be located or satellite access be available?

The network should be based in existing institutions and organizations that have staff with experience in serving the aging and people with disabilities, such as NC-FH AAA. Offices should allow Assessors to be located near major hospitals and Health Care facilities (Nursing Homes), Via Christi Village in the region. It only makes sense for locations to remain the same as they are now-older and disabled patients have enough stress without the confusion of constantly changing service providers. Via Christi Village supports these services that are being provided by the Area Agencies on Aging.

What additional services and supports would you recommend be included in the ADRC System?

Would you remove or change any existing services and supports? Collaboration with Agencies on Aging helps us meet the changing needs of our residents and their families. Funding should be expanded to meet the growing demands by older people and people with disabilities, so quality of care can be maintained. Older people and people with disabilities sometimes only need help at home to maintain their lifestyle. When they go to the Hospital and then the rehab in our nursing home, having assistance available can help them return home. Residents want to feel safe and secure with their continuing care and have reassurances that they have the option to go home because there are services available to assist them. The services provided by local Area Agencies also provide support for caregivers during times of transition and change that they are in need as well. In addition, assistance with Medicaid application is needed.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, Other, and specific programs like AAA, CDDO, CIL, CMHC, KVC, CRC, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Families Together, Inc.
Mailing Address 3033 W. Second St. N., Rm 122
Contact Person Connie Zienkewicz Phone Number 316-945-7747
Email Address connie@familiestogetherinc.org Fax Number 316-263-0031

Brief Summary/Notes (limit 1000 characters)

Families Together is a statewide non-profit organization that serves families of children and youth with disabilities or special health care needs. Our mission is to encourage, educate and empower families that include a child or youth with disabilities or special health care needs to be effective advocates for their sons and daughters.

Signature Date March 19, 2015
Typed Name Connie Zienkewicz Title Executive Director

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

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Partnerships/Collaboration:

In the 20 years that Families Together has worked with SRS-CSS and KDADS to provide individual assistance, training and advisory work, the agency has developed partnerships with dozens of agencies across the state. These range from visits with parents of babies in the Neonatal Intensive Care Units who have disabilities or special health care needs, services to Infants and Toddlers, School, agencies and supports for children and youth with Mental Illness, CHMCs organizations that serve persons with Intellectual and Developmental Disabilities, CDDOs, foster care agencies, Independent Living Centers, Assistive Technology for Kansans, Capper Foundation, Cerebral Palsy Research Foundation, and many other community organizations that serve families. Since the inception of KanCare, we have partnerships with each of the MCOs to serve on advisory groups, invite them to attend conferences for families, collaborate on products for their members, etc.

Ability to Serve Aging & Disabled Individuals:

Families Together was incorporated in Kansas in April 1982. Since that time, the organization has had a statewide presence opening offices in Topeka, Wichita, Garden City and Kansas City (recently suspended service in KC). We have always used the philosophy of No Wrong Door by helping families find resources no matter what their need. Each of our Parent Information Specialists has extensive knowledge about the resources in their region of the state and access to peers in our other offices for resources in other parts of the state. That being said, we do not do assessments for any of the waivers, but can help families find where they need to go for that information. Our mission includes work with families of children and youth from birth to age 26. Our mission to encourage, educate and empower families so that they can partner effectively with professionals, find the resources they need, and know where to come when they need additional help.

Barriers and Opportunities:

Families Together has not been an Medicaid provider or provided assessments for the populations that we serve. However, our senior staff members are often asked to provide advisory support for state agencies when new assessments, or policies are being considered.

Cost Neutral Solutions:

Families Together is interested in providing more of our services through technology. Use of training by webinar, YouTube video, podcasts, etc. are all of interest but outside the scope of knowledge of current staff.

If all agencies that are providing ADRC services in locations across the state had a comprehensive notebook or rack of brochures of possible services for all populations to be served by the network, the NWD concept could be better utilized. If a network of agencies is asked to provide these services, a regular meeting of all parties to share information about their core competencies would help each to find the proper resources for the persons who present themselves for service to anyone in the network, and to build the capacity of each of the agencies in the network.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: March 19, 2015

Submitter: Families Together, Inc.

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

- Focus Area:** Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

Project, policy or protocol description:

Assist families of children to understand Person Centered Planning for their sons and daughters as they approach adulthood. Families Together works with families everyday to understand the Individual Education Program (IEP) process in schools. We are well suited to help families understand the greater picture of their child's (or young adult's) life in the world beyond school.

Identify any partnerships, collaborations, or agreements needed to implement or continue:

The ADRC should work with Families Together and other organization that serve the populations in their purview to provide training in all areas of the state for families and persons with disabilities to encourage engagement with services providers in creating Person Centered Plans that are true to the needs, preferences, and desires of the person to be served. Community organization, post secondary institutions (colleges, technical schools, etc) have programs that are not paid disability services, but need to be considered for the social and educational preferences of each person.

Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:

It is critical that each organization who is an ADRC site should always "assume competence" in each person to be served. Preemployment assessment, assessments for waiver services, etc. should be Person Centered and tailored to the needs and preferences of the person. All families and young adults should be given information about training available in their community, their region of the state, on-line, or by phone. Families Together would be interested in discussions to increase our capacity to provide some assessments if we were part of an ADRC network of providers.

Potential impact on persons served and/or their families and support systems:

When families and young adults have access to training and information about Person Centered Planning, they are prepared to engage with service providers to create meaningful future plans. Included in the planning should be extensive discussion about emergency planning for unknown circumstance including health emergencies, natural disasters, and national, regional or local emergencies.

Identify where ADRCs should be located or satellite access be available throughout Kanas:

NW (Hays, Goodland, Colby, etc) at least one; SW (Liberal, Garden City, Dodge City, etc.) at least one; ND (Salina, Abilene, etc) at least one; SC (Wichita, Hutchinson, etc.) at least two; NE (Topeka, Lawrence, KCK, Olathe, etc.) at least three; and SE (Pittsburg, Parsons, etc.) at least one.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: March 19, 2015

Submitter: Families Together, Inc.

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Families Together website and staff, KanCare website, MCOs websites, Case Managers for I/DD services, Case Coordinator with the MCO, community partners, school websites, KSDE website. These assist each person who calls to find as many options as possible for their care in their home and community.

What type of information should be available from an ADRC?

Referrals to agencies best able to help a person in a particular age group:

*Children and families - Families Together, CMHCs

*Youth with disabilities - Families Together, Kansas Youth Empowerment Academy

*Young adults - Kansas Youth Empowerment Academy, ARC of Sedgwick County, ARC of Douglas County, Self Advocacy Coalition of Kansas, Independent Living Centers

*Adults - Self Advocacy Coalition of Kansas, Independent Living Centers

*Older adults - Area Agency on Aging, Senior Services

Where should ADRCs be located or satellite access be available?

Above

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Emergency planning tools

Assessment of Caregiver needs

Training for family caregivers on hiring and supervising in-home paid caregivers.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: March 19, 2015

Submitter: Families Together, Inc.

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

Focus Area: Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

Project, policy or protocol description:

The ADRC needs to be accessible to all who need the services. A robust handicapped-accessible transportation system needs to be available in rural as well as urban areas. Medicaid reimbursement needs to be available to persons who need to access these services.

Identify any partnerships, collaborations, or agreements needed to implement or continue:

Partnerships with transportation companies, bus services, and community partners who serve specific populations of consumers (I/DD providers, etc.) should be explored to provide access. Electronic access through web-cams, FaceTime, Skype, email, etc, should be made more accessible to persons with disabilities, their families or guardians, and persons who are aging.

Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:

Potential impact on persons served and/or their families and support systems:

Identify where ADRCs should be located or satellite access be available throughout Kansas:

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter:

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

Focus Area: Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

Project, policy or protocol description:

The ADRC should facilitate work with community services, MCOs, Independent Living Centers and the Veterans Administration, to encourage home modification with universal design to assist persons with disabilities or who are aging to live as independently as possible in their own homes.

Identify any partnerships, collaborations, or agreements needed to implement or continue:

Home Health Agencies, Cerebral Palsy Research Foundation, Veterans Administration, Independent Living Centers should all be part of the solution to "living at home".

Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:

Make sure that Veterans get appropriate referrals to VA services.

Potential impact on persons served and/or their families and support systems:

Persons would lead healthier, happier lives in the home of their choice.

Identify where ADRCs should be located or satellite access be available throughout Kanas:



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Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, Other
Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other
HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name Cindi Unruh
Mailing Address 3033 W. 2nd St. N.
Contact Person Cindi Unruh Phone Number 316-942-6300
Email Address cunruh@ilrcks.org Fax Number

Brief Summary/Notes (limit 1000 characters)

The ADRC's are a valuable community resource and the Independent Living Resource Center is fully supportive of their mission. Bringing the necessary resources together to more effectively serve people with disabilities in the community continues to be one of our primary focuses and having an ADRC in our community has been an invaluable resource for the people we serve to help continue their services.

Signature Cindi Unruh Date 3/13/15
Typed Name Cindi Unruh Title Executive Director

Information about the RFI Response Submission

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Subject Line: "ADRC RFI Response - Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
Agency: Kansas Department for Aging and Disability Services (KDADS)
Closing Date: March 17, 2015
Submitter: (Organization/Individual Name - Contact Information)

Questions

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3/13/15

Submitter: Cindi Unruh

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

Focus Area: Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

Project, policy or protocol description:

Encouraging day service across all waivers, an expansion of dental services for people with all types of disabilities not just including PD. Concerning Working Healthy/WORK, formerly receiving or on wait-list for HCBS/IDD services. Often, participants, family and/or guardians are unsure of the prior I/DD services received. WORK Assessments have been conducted by ADRC staff at KDHE direction since 2014. Although 2014 ADRC Assessor provided detailed assessments; but rude and disrespectful conduct of Assessor resulted in damaged working relationships between KDHE, MCO, ILC and participants and family. Significant damage to ADRC credibility which is starting to be rectified.

Identify any partnerships, collaborations, or agreements needed to implement or continue:

Working closely with Independent Living Centers. A partnership with providers of both medical and dental services to provide services to people with disabilities. As it appears KanCare recipients have to go to Emporia to find an oral surgeon who takes KanCare. The 2015 ADRC Assessor provides detailed WORK assessments; and active listening, considerate, respectful dialogue between Assessor, participant and MCO resulting in a quality, detailed Assessment and experience. Even so, it will at least another year or two to recover from the stress, distrust, anger endured by participants and/or family/ guardians. As 'the face' of the WORK program the attitude brought to the WORK assessment by the prior ADRC Assessor directly impacted and caused numerous appeals to the State and MCOs at significant cost to resources, time and energy. The 2015 Assessor has been properly trained and has the people skills to allow participants, family, guardians to trust the outcome of the WORK Assessment.

Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:

Information on ILC's & their services, persons rights in housing and under the ADA (or at least know who to refer them to). It is important that information is shared with a consumer as to what they can expect when applying for services and what services they are applying for. We talk to a lot of people who have set appts. with the ADRC to be assessed and have no understanding of what they are applying for or what is expected of them. Outside of the WORK program, I have found that the ADRC call center staff do not have core knowledge about I/DD services and resources; and are unsure how to complete referral. More training and connection with I/DD services/programs is needed to provide a quality referral.

Potential impact on persons served and/or their families and support systems:

Persons should be allowed to choose their own housing and not be limited to housing provided by certain providers. Giving them more information in order to make an informed decision. Expanded access to dental funding would improve overall health of the KanCare community. Clearer understanding of processes and services with both consumers and other agencies. Skilled staff with core knowledge and excellent people skills are essential to ADRC successfully provide options for consumers and their families.

Identify where ADRCs should be located or satellite access be available throughout Kanas:

Maybe a mobile office that was accessible and convenient for persons that cannot travel or have transportation issues. Libraries, recreation centers, ILC's, community centers, etc.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3/13/15

Submitter: Cindi Unruh

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Independent Living Resource Center, Families Together, Assistive Technology, The ARC, the United Way 211 help line. The internet for quick information and referral; and collaboration and networking with community partners. Never be afraid to ask the question; keeping looking for resources; be creative---a requirement for ADRC to be successful.

What type of information should be available from an ADRC?

Information that provides a choice of action and a choice of providers/service providers. Info on rights under the ADA & Fair Housing/Kansas Residential Landlord Tenant Act, info on agencies for different types of disabilities, info on who to contact with questions on specific issues, info on KanCare and the assessment process along with explanation of services. HCBS Wait list status information for people waiting for PD or I/DD services--these consumers already feel left out, left behind and forgotten.

Where should ADRCs be located or satellite access be available?

Mobile office location is a suggestion for rural areas or those with transportation issues. Most populated areas seem to have an ADRC office already that is able to handle that areas consumer base.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Utilizing a Strengths model for the PD/FE waiver models. Having an updated list of support groups in the service area. On the website: large screen print, screen reader for low vision/blind, more user friendly.



**REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015**

Information about the Person, Provider or Organization Submitting the Request for Information

<input type="checkbox"/> Person/Guardian	<input type="checkbox"/> Community Service Provider	<input type="checkbox"/> Assessing Entity	<input checked="" type="checkbox"/> FMS Provider
<input type="checkbox"/> Government Entity	<input type="checkbox"/> Non-Profit Organization	<input type="checkbox"/> Advocacy Organization	
<input type="checkbox"/> Other _____			

Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
 HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name Adult Services Inc
 Mailing Address 1999 N 77th
 Contact Person Randall P Marquardt Phone Number 913-788-9896
 Email Address ahs1999@sbglobal.net Fax Number 913-788-7080

Brief Summary/Notes (limit 1000 characters)

Signature Randall P Marquardt Date 2-19-15

Typed Name Randall P Marquardt Title Owner / Admin

Information about the RFI Response Submission

Please submit one (1) electronically transmitted set of forms to Lacey.Vaughan@kdads.ks.gov no later than 10:00 am on March 15, 2015. Alternatively, a fax may be submitted to 785-296-0256.

Subject Line: "ADRC RFI Response – Last Name/Organization Name"

Email Body: Only include the information below in your email for the Request for Information.

Purpose: KS ADRC RFI Response
 Agency: Kansas Department for Aging and Disability Services (KDADS)
 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name – Contact Information)

Questions

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

Additional Submission Information:

1. 8 ½ x 11, 12 point font, single spaced
2. Page number limited to 5 pages
3. If applicable, include a Statement of Interest In RFP for ADRC contract

For Interested Parties, please submit an RFI Letter of Interest electronically that addresses the following questions in your response:

- **Cover Page:** RFI Cover Page indicating Organization Name and Contact Information
- **Summary:** Summary of experience with aging and disabled populations and expressing an interest in being notified of the Request for Proposal for the ADRC system contract re-procurement. Consider the following questions in your response.
 - If you are a community service provider, what services do you provide, and in which areas?
 - Do you have plans to or would you consider expanding into other service areas to provide the same or additional services if the need arose?
 - Do you or your organization have experience with long-term supports and services, KanCare, assessments, and aging and disability populations? If so, please explain.
- **Partnerships/Collaboration:** What partnerships should an organization have or be able to secure, please identify possible partnerships including hospital dischargers, other community disability organizations, community resources, Medicaid agencies, advocacy groups, etc.
- **Ability to Serve Aging & Disabled Individuals:** Based on the desired model how do you see an organization contributing or supporting the ADRC model for providing a No Wrong Door system? What regional areas could should be served by ADRC locations. Description of supports or services that are already delivered to customers today, and could be comparable to what is requested in this RFI. Types of consumers using comparable supports and services from your organization as described in the RFI
- **Barriers and Opportunities:** Identify conditions listed in the RFI that can't be met or cause concern, training and anticipated learning curve issues (such as previous experience with other assessments, level of training recommended, etc). Infrastructure Requirements (i.e. What are the Minimum Requirements needed, Recommended Requirements, Requirements for future scaling or expanding, accessibility, and functionality in current/future operations)?
- **Cost Neutral Solutions:** How might an organization identify efficiencies and technological opportunities for increasing access to an ADRC without sacrificing customer service?
- **Recommendations:** What project, partnership or program would you propose the State consider for ensuring a No Wrong Door system and encouraging a collaborative system for information, assistance, referral, options counseling, and assessment across all programs, disabilities, and resource levels? What suggestions do you have for improving the ADRC Program in any or all of the following areas:

Focus Area: Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 2-19-15

Submitter: *Randall P Marquardt*

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

Focus Area: Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

Project, policy or protocol description:

Identify any partnerships, collaborations, or agreements needed to implement or continue:

Each agency should feel like they are in partnership with all others

Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:

Potential impact on persons served and/or their families and support systems:

Hopefully it will improve their life.

Identify where ADRCs should be located or satellite access be available throughout Kansas:

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 2-19-15

Submitter: *Randall P Marguardt*

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

ADRC

What type of information should be available from an ADRC?

Everything that is available

Where should ADRCs be located or satellite access be available?

In the areas of need.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

*A supervisor to Audit all case management.
A double check.*

***Diversicare of
Council Grove***

**400 Sunset Drive
Council Grove, Kansas 66846
Phone: (620) 767-5172
Fax: (620-767-6622**

Date: 3-13-2015

To: Lacey

Fax Number: 785-296-0256

From: Beth Watts

Number of Pages: 3 (including cover sheet)

Message: _____

.....
This facsimile message may contain Confidential Protected Health Information and/or other information that is legally privileged and is intended only for the use of the individual/entity named above. If you are not the intended recipient, you are hereby notified that any use, disclosure, dissemination, distribution or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please notify us by telephone at the number listed above and return the original message to us at the address shown above via the United States Postal Service. Thank you!



**REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015**

Information about the Person, Provider or Organization Submitting the Request for Information

<input type="checkbox"/> Person/Guardian	<input type="checkbox"/> Community Service Provider	<input type="checkbox"/> Assessing Entity	<input type="checkbox"/> FMS Provider					
<input type="checkbox"/> Government Entity	<input type="checkbox"/> Non-Profit Organization	<input type="checkbox"/> Advocacy Organization						
<input checked="" type="checkbox"/> Other <u>Nursing Home</u>								
Assessing Entity:	<input type="checkbox"/> AAA	<input type="checkbox"/> CDDO	<input type="checkbox"/> CIL	<input type="checkbox"/> CMHC	<input type="checkbox"/> KVC	<input type="checkbox"/> CRC	<input type="checkbox"/> Other: _____	
HCBS Program:	<input type="checkbox"/> Autism	<input type="checkbox"/> FE	<input type="checkbox"/> IDD	<input type="checkbox"/> PD	<input type="checkbox"/> TA	<input type="checkbox"/> TBI	<input type="checkbox"/> SED	<input type="checkbox"/> PACE

Legal Name Mary Beth Watts

Mailing Address 721 Hays St Council Grove, KS. 66846

Contact Person _____ Phone Number 620-767-5172

Email Address 8255@DVCR.com Fax Number 620 767 6622

Brief Summary/Notes

Signature Mary Beth Watts Date 3-13-2015

Typed Name Mary Beth Watts Title Social Worker

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3-13-2015

Submitter: Beth Watts, LBSW

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

I contact the Manhattan office @ 800-432-2703. I usually speak with Lauren Davis or Taylor. They are both very helpful and if they do not know the answer they get back to me.

What type of information should be available from an ADRC?

Information should be available about community services for the elderly such as home health, meals on wheels, legal guardianship.

Where should ADRCs be located or satellite access be available?

Although I live and work in a rural area without an actual office in my town, I feel I always have access to ADRC. I know they are just a phone call away.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I can't think on anything that needs to be added or removed. I feel the Manhattan office is available to meet all my needs. I would like to see more discharge planners doing CARE ASSESSMENTS in the hospital setting.



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
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Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Advocacy Organization, Assessing Entity, FMS Provider, Assessing Entity: AAA, CDDO, CIL, CMHC, KVC, CRC, Other, HCBS Program: Autism, FE, IDD, PD, TA, TBI, SED, PACE

Legal Name: Ten County Aging Board, Inc.
Mailing Address:
Contact Person: Jodi Abington, Phone Number: 620-442-0268
Email Address: sckaaadir@yahoo.com, Fax Number: 620-442-0296

Brief Summary/Notes (limit 1000 characters)

Responses for Consideration

Signature: Jodi Abington, Date: 3-6-15
Typed Name: Jodi Abington, Title: Executive Director

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Provider

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

IhC
County Disectoss
KOADS/state offices
computer search
KHA trainings & zoom

What type of information should be available from an ADRC?

in home services SCA, Private pay, Medicaid, OAA
other services under Medicaid
SHICK/Medicase
CARE/LTC information contact # for MCO, APS, DCF, ombudsman, etc
DPOA/DNR info
LEAP info
qualification for TBI, PD, FE waivers & inf about each waiver
wait list if applicable
community resources available

Where should ADRCs be located or satellite access be available?

ADRC should be located within the area that the ADRC has been assigned to cover.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

More updates on the waivers/Medicaid policies that are made so the ADRC can communicate with consumers clearly & correctly.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Elizabeth Peterson

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Prairie Independent Living Resource Center, Hutchinson, KS
DCF office, South Hutchinson, KS

What type of information should be available from an ADRC?

Resources - what's available & how to get it
One-on-one help - assistance w/ filling out forms & papers

Where should ADRCs be located or satellite access be available?

In each county. Individuals with disabilities usually lack the resources to travel for help, telephone communication is less effective than face-to-face communication & usually by the time they end up on our doorstep, they're frustrated, in tears & have been pushed away by every other local agency.

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

Networking meetings/conferences for each region to know what services are available & how to meet needs.
Training at a more local level on the process of what's available and how to help individuals.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: March 5, 2015

Submitter: Janet Donley
Sumner County Director of Senior Services

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Most of the time our office is able to help the caller with information about the programs and services that are available to them for their needs.

If the person is under 60 we give them the number of the Independent Living Resource Center located in Wichita. Although we always tell them there are other Independent Living Centers available.

What type of information should be available from an ADRC?

Any information on programs and services that might help an individual stay in their own home as long as possible. Any new information that becomes available should be given to the ADRC's so that their information they give out is up to date.

Where should ADRCs be located or satellite access be available?

There are 11 Area Agencies in the State of Kansas – I think there should be at least one ADRC in each Area Agency. For example: Our ADRC is located in Arkansas City and is over 10 counties (PSA 10). It is working well for us.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

This what I see as a problem with the ADRC System: Sometimes by the time they are given our number to call for help, we might be the fourth or fifth call that they had to make and sometimes by the time they get us, they are upset or angry. They just keep getting passed off until they get the right number. Another problem is when we get the person's name & phone number to call back, it should include what they need help with as they can't always remember why they called in the first place.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-2015

Submitter: Judy Albright: Kingman County Council

on Aging
How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

As a provider if I am unable to provide the information requested by the client I call or refer the individual to South Central Kansas Area Agency on Aging - ADRC in Arkansas City, Ks.

What type of information should be available from an ADRC?

The ADRC should be able to answer questions from the individual. Or if they do not have that information be able to provide the caller with a contact number that will be able to provide the information.

Where should ADRCs be located or satellite access be available?

The ADRC should be located in the Area Agency office for each PSA. Satellite access should be available where there is an aging agency that provides information and assistance to the elderly. For those under the age of 60 contact information should be more published so they know where to go for help.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I am not completely informed as to what the overall existing services are that are currently being provided, however, I do see the need for a better system to be put into place for those disabled individuals under the age of 60. They do not know where to go or who to call. Many times when the ADRC has referred the called to DCFF they are not assisted in a timely manner.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: March 6, 2015

Submitter: Rozanna M.O'Brien

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

South Central Kansas Area Agency on Aging, County Council/Departments on Aging, and local service providers with expertise in aging and disability services.

What type of information should be available from an ADRC?

All information on services and providers available to seniors and individuals with disabilities in there local area.

Where should ADRCs be located or satellite access be available?

In rural communities it is very difficult for individuals on fixed incomes to find rides or ways to get to a single site that is not even in their county. Many of these individuals also have trouble hearing and understanding information on the phone, they do better face to face. By having a satellite or having staff go out by appointment or having a set date and time services could still be provided to these individuals face to face.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I think it would be helpful for the ADRC to have a more active role with the participant after an MCO has been chosen. Many of our individuals who receive services don't understand the MCO process, don't know who to contact when they have problems or need additional services. They need an independent advocate who understands the system and can help them to get help as needed with the MCO's.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3/6/15

Submitter: Denise Pina

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

PILR

What type of information should be available from an ADRC?

Informations on referrals from agencies who can best help, planning for long term care, and information on community services.

Where should ADRCs be located or satellite access be available?

Internet access as well as centralized location per county with easy directional access

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-5-15

Submitter: John Eberly

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Locally: PILR aka Prairie Independent Living Resource Center; DCF
State: KDADS website or call
Regionally: SKAAA aka ADRC

What type of information should be available from an ADRC?

All resources available that pertain to the ongoing independence and welfare of individuals 60 yrs of age + older.

Where should ADRCs be located or satellite access be available?

Ideally ADRC's would be located as close as possible to the people they serve. In this area it makes sense for it to be w/ the SKAAA.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Considering what is currently available, the ADRC is doing a good job. Other areas that might be considered could include nutrition assessment and grocery shopping resources.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

We go to our Area Agency on Aging/ADRC, DCF or our various partners within McPherson County

What type of information should be available from an ADRC?

Resources for seniors and disabled persons for medical and other public transportation needs, medication assistance (included management of medication or obtaining affordable medication that is not covered by prescription plans), information on local contact resources (Council on Aging, Senior Advisor/SHICK counselor), information on the various types of low-income housing throughout the area, community resources lists.

Where should ADRCs be located or satellite access be available?

In addition to each of the Area Agency locations, satellite locations would be helpful in each of the counties (probably through the Council on Aging offices, in most cases). It is difficult for the population served to get to centralized locations beyond their own counties and also difficult for one ADRC staff person located in each of the Area Agency offices to get to persons in each of the counties in a timely manner. (One person can only be in so many places at a given time.)

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

I think there is a lot of duplication of services in many instances, making it difficult for anyone to know where to refer clients to. County Council on Aging offices should be a starting point for most clients and directors and staff should be better educated as to what services and support is available and where.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Shirley McCartney

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Most elderly go to Aging offices in their County & then refer to ADRC

What type of information should be available from an ADRC?

Housing Available, DCF eligibility, Free Food giveaway (TEFAP) & Insurance (stick)

Where should ADRCs be located or satellite access be available?

Centralized in every PSA's.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?



REQUEST FOR INFORMATION
AGING & DISABILITY RESOURCE CENTER
Due March 15, 2015

Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Advocacy Organization, Assessing Entity, FMS Provider, AAA, CDDO, CIL, CMHC, KVC, CRC, Other, Autism, FE, IDD, PD, TA, TBI, SED, PACE.

Legal Name Bramlage House, Meadowlark Hills

Mailing Address 2221 Meadowlark Rd, Manhattan, KS, 66502

Contact Person Angela Gerena Phone Number (785) 537-0032

Email Address angela.gerena@meadowlark.org Fax Number (785) 587-2203

Brief Summary/Notes

Asked to fill this out by AAA rep, Amanda Martin.

Signature Angela Gerena Date 3/11/15

Typed Name Angela Gerena Title Household Assistant

Information about the RFI Response Submission

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

- Internet
- ADRC
- Other knowledgeable staff/co-workers

What type of information should be available from an ADRC?

- info on public transportation / meals
- Support services (mental, emotional health)

Where should ADRCs be located or satellite access be available?

- major cities / satellite access in all areas

What additional services and supports would you recommend be included in the ADRC System?
Would you remove or change any existing services and supports?

- Alzheimer's / Dementia education & support



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Information about the Person, Provider or Organization Submitting the Request for Information

Form with checkboxes for Person/Guardian, Government Entity, Other, Community Service Provider, Non-Profit Organization, Assessing Entity, FMS Provider, Advocacy Organization, and various HCBS programs like AAA, CDDO, CIL, CMHC, KVC, CRC, etc.

Legal Name Stoneybrook Health & Rehab

Mailing Address 2025 Little Kitten Ave, Manhattan, KS 66503

Contact Person Codi Thurness

Phone Number 785-776-0065

Email Address cthurness@stoneybrook-retirement.com

Fax Number 785-776-6825

Brief Summary/Notes

Large empty rectangular box for writing a brief summary or notes.

Signature

Handwritten signature of Codi Thurness

Date

Handwritten date 3/12/15

Typed Name Codi Thurness

Title Administrator

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Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted:

Submitter:

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Contact Local AAA via email or phone, resources available on website, Explore Your Options, DCF office, Other providers

What type of information should be available from an ADRC?

Services available, eligibility of services, contact for services

CARE requirements, changes

Informative mailers agencies can send to AAA that will then be sent to seniors in Communities

Where should ADRCs be located or satellite access be available?

All major cities and easy access to rural areas

What additional services and supports would you recommend be included in the ADRC System?

Would you remove or change any existing services and supports?

Assistance with placement into the community there are many elders that are left with living in LTC facilities and may not need it just because they don't know of other options throughout the state.

Information about the Person, Provider or Organization Submitting the Request for Information

Person/Guardian Community Service Provider Assessing Entity FMS Provider
 Government Entity Non-Profit Organization Advocacy Organization
 Other _____
 Assessing Entity: AAA CDDO CIL CMHC KVC CRC Other: _____
 HCBS Program: Autism FE IDD PD TA TBI SED PACE

Legal Name Three Rivers Inc

Mailing Address PO Box 408

Contact Person Erica Christie

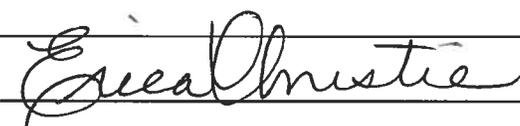
Phone Number 785-456-9915 x 115

Email Address Erica@threeriversinc.org

Fax Number 785-456-9923

Brief Summary/Notes

My experiences with the ADRC in the North-Central Kansas area have been positive. I have found that they are easy to reach, understand their roles and responsibilities, and advise consumers properly. This level of performance has eased some of the disconnects as the State transitioned to KanCare.

Signature 

Date 3/9/15

Typed Name Erica Christie

Title Director of Supports and Services

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 Closing Date: March 17, 2015
 Submitter: (Organization/Individual Name – Contact Information)

Kansas ADRC RFI Response – Additional Information for Interested Party Response

Date Submitted: 3/9/15

Submitter: Erica Christie

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community? The ADRC should provide easy access to reliable information, staff training and program marketing. Currently, the ADRC staff is knowledgeable and easy to access which makes consumers and other agencies more confident when referring people to them. The ADRC staff

acts quickly and knows who to contact for various resourcing. The link to their information from the KDADS site is easy to find. A Goggle search of "Kansas disability services" brings up the KDADS website and the ADRC link is easy to find.

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Center for Independent Living, ADRC, Area Agency on Aging.

What type of information should be available from an ADRC?

Contact information for agencies those who provide services to the elderly and disabled and a basic understanding of their programs to answer questions.

Where should ADRCs be located or satellite access be available?

Geographically dispersed throughout the service area. Definitely in the cities with larger population bases and strategically placed in between those higher populated areas. Satellites could be co-located with other aging and disability organizations. We do not believe it is in the best interest of the population we serve to reduce or consolidate the number of ADRC's. ADRC's have to be extremely knowledgeable about local services – this information would be lost if the ADRC's consolidate.

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

Kansas has seen enough change in the last few years – we are opposed to making any significant changes to the ADRC system.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Wyandotte CDDO

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

- Focus Area:** Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

<p>Project, policy or protocol description:</p> <p>The Wyandotte Community Developmental Disability Organization supports the concept of the No Wrong Door system and will partner with the Wyandotte/Leavenworth Area Agency on Aging to ensure IDD customers a seamless referral process through the regional ADRC.</p>
<p>Identify any partnerships, collaborations, or agreements needed to implement or continue:</p> <p>The Wyandotte Community Developmental Disability Organization will continue its partnership with the Wyandotte/Leavenworth Area Agency on Aging to enhance the regional ADRC.</p>
<p>Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:</p> <p>All resources for IDD individuals should be available at all partner locations and all partner agencies should have a process in place to ensure ongoing communication between each partner agency. For example, the regional ADRC should host ongoing meetings with all partners so that partner roles are clearly defined and each partner agency provides their specialty service when needed.</p>
<p>Potential impact on persons served and/or their families and support systems:</p> <p>Without access to available community services, the impact to the IDD person is catastrophic. This population is unable to live in the community without proper support systems due to their level of functioning. It is crucial that the IDD person know their community resources and know how to access these services or risk premature institutionalization.</p>
<p>Identify where ADRCs should be located or satellite access be available throughout Kansas:</p> <p>The ADRC should be available within the county it serves and through all partner agencies.</p>

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Wyandotte CDDO

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Multiple resources agencies are available- CDDO, AAA, DCF, CMHC, KDADS

What type of information should be available from an ADRC?

The ADRC should be able to assist someone with multiple needs relating to the specific needs of the consumer. This may include access to assessment, in-home services, legal services, case management, mental health, education, employment, self-neglect, abuse, financial exploitation, transportation, housing, advocacy, medical care, or volunteer opportunities.

Where should ADRCs be located or satellite access be available?

ADRC should be a highly visible entity in their community that offers easy access, daily hours of operation, and flexible ways to access information (email, website, phone, face-to-face, US mail).

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

In Wyandotte County, we need increased budgets for mental health and IDD persons. Specifically, the need for increased medication appointments at the CMHC and staff to assist the consumer with all follow-up is crucial. We see many individuals who are "frequent flyers" of the mental health system because they lack the ability to follow-up with resources on their own. We also need Medicaid expansion to help fund more programs for this vulnerable group of individuals.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Adult Protective Services-Wyandotte

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

Focus Area: Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

Project, policy or protocol description:

Adult Protective Services/Wyandotte County supports the concept of the No Wrong Door system and will partner with the Wyandotte/Leavenworth Area Agency on Aging to ensure individuals with adult protective service issues receive a seamless referral process through the regional ADRC.

Identify any partnerships, collaborations, or agreements needed to implement or continue:

Adult Protective Services/Wyandotte County will continue its partnership with the Wyandotte/Leavenworth Area Agency on Aging to enhance the regional ADRC.

Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:

All resources for individuals with APS concerns should be available at all partner locations and all partner agencies should have a process in place to ensure ongoing communication between each partner agency. For example, the regional ADRC should host ongoing meetings with all partners so that partner roles are clearly defined and each partner agency provides their specialty service when needed.

Potential impact on persons served and/or their families and support systems:

Without access to available community services, the impact to the APS victim is catastrophic. This population is unable to live in the community without proper support systems due to their level of functioning. It is crucial that these individuals know their community resources and know how to access these services or risk premature institutionalization or further abuse, neglect, or exploitation.

Identify where ADRCs should be located or satellite access be available throughout Kanas:

The ADRC should be available within the county it serves.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Adult Protective Services-Wyandotte

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Multiple resources agencies are available- APS/DCF, CDDO, AAA, CMHC, KDADS

What type of information should be available from an ADRC?

The ADRC should be able to assist someone with multiple needs relating to the specific needs of the consumer. This may include access to assessment, in-home services, legal services, case management, mental health, education, employment, self-neglect, abuse, financial exploitation, transportation, housing, advocacy, medical care, or volunteer opportunities.

Where should ADRCs be located or satellite access be available?

ADRC should be a highly visible entity in their community that offers easy access, daily hours of operation, and flexible ways to access information (email, website, phone, face-to-face, US mail).

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

In Wyandotte County, we need increased budgets for mental health and IDD persons. Specifically, the need for increased medication appointments at the CMHC and staff to assist the consumer with all follow-up is crucial. We see many individuals who are "frequent flyers" of the mental health system because they lack the ability to follow-up with resources on their own. We also need Medicaid expansion to help fund more programs for this vulnerable group of individuals. Wyandotte County is one of the poorest regions in Kansas with the most needs.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Wyandotte CMHC

What project, policy or protocol would you propose the State consider for those needing information, assistance and referral to community supports and services? What suggestions do you have for improving the HCBS-IDD Program in any or all of the following areas?

Focus Area: Ensuring Person-Centered Planning Supporting Independent Living
 Providing Community Transition Support Accessing Public Benefits/Programs
 Accessing Community Services & Programs

Responses for Consideration:

Project, policy or protocol description:

The Wyandotte Community Mental Health Center/ Wyandot Inc. supports the concept of the No Wrong Door system and will partner with the Wyandotte/Leavenworth Area Agency on Aging to ensure individuals with mental health issues receive a seamless referral process through the regional ADRC.

Identify any partnerships, collaborations, or agreements needed to implement or continue:

The Wyandotte Community Mental Health Center/ Wyandot Inc. will continue its partnership with the Wyandotte/Leavenworth Area Agency on Aging to enhance the regional ADRC.

Identify information, assistance, assessments, and community options that should be available at an ADRC or could be included in an ADRC to ensure it serves as a NWD system:

All resources for individuals with mental health concerns should be available at all partner locations and all partner agencies should have a process in place to ensure ongoing communication between each partner agency. For example, the regional ADRC should host ongoing meetings with all partners so that partner roles are clearly defined and each partner agency provides their specialty service when needed.

Potential impact on persons served and/or their families and support systems:

Without access to available community services, the impact to the person with a mental illness is catastrophic. This population is unable to live in the community without proper support systems due to their level of functioning. It is crucial that these individuals know their community resources and know how to access these services or risk premature institutionalization, incarceration, or become homeless.

Identify where ADRCs should be located or satellite access be available throughout Kanas:

The ADRC should be available within the county it serves.

Kansas ADRC RFI Response – Consumer, Stakeholder, Provider, Advocate Response

Date Submitted: 3-6-15

Submitter: Wyandotte CMHC

How can the ADRC model best support aging and disabled individuals access information, assistance, referrals, and support in the community to avoid institutionalization and remain in their homes and community?

Responses for Consideration:

Where do you go now for information and assistance with questions about services and supports for older adults and individuals with disability?

Multiple resources agencies are available- CDDO, AAA, DCF, CMHC, KDADS

What type of information should be available from an ADRC?

The ADRC should be able to assist someone with multiple needs relating to the specific needs of the consumer. This may include access to assessment, in-home services, legal services, case management, mental health, education, employment, self-neglect, abuse, financial exploitation, transportation, housing, advocacy, medical care, or volunteer opportunities.

Where should ADRCs be located or satellite access be available?

ADRC should be a highly visible entity in their community that offers easy access, daily hours of operation, and flexible ways to access information (email, website, phone, face-to-face, US mail).

What additional services and supports would you recommend be included in the ADRC System? Would you remove or change any existing services and supports?

In Wyandotte County, we need increased budgets for mental health and IDD persons. Specifically, the need for increased medication appointments at the CMHC and staff to assist the consumer with all follow-up is crucial. We see many individuals who are "frequent flyers" of the mental health system because they lack the ability to follow-up with resources on their own. We also need Medicaid expansion to help fund more programs for this vulnerable group of individuals.